

# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

	0, 2, 202 1	Phone			
Date:	6/2/2021	VisitType: Complaint Investigation by	Arrival: 9:15 AM	Departure: 10:00 AM	

# CCLC-25727

## Kids 'R' Kids #25

2360 Ronald Reagan Parkway Snellville, GA 30078 Gwinnett County (770) 979-6767 almona1060@gmail.com

## **Regional Consultant**

**Dianne Clarke** Phone: (770) 357-4923 Fax: (770) 357-4922 dianne.clarke@decal.ga.gov

#### Mailing Address

Same



Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good	
06/02/2021	Complaint Investigation by Phone	Good Standing	standing, support, and deficient. <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting	
04/01/2021	Licensing Study	Good Standing	Support         Program performance is demonstrating a need for improvement in meeting	
12/28/2020	Complaint Investigation by Phone	Good Standing	rules.         Deficient       - Program is not demonstrating an acceptable level of performance in meeting the rules.	

#### Ratios/License Capacity

#### **Comments**

The investigation remains open on this date, pending additional information. Upon completion the finding will be reviewed with the provider and a final copy of the report will be sent.

The complaint was completed via telephone and not in-person due to COVID-19.

Plan of Improvement: Developed This Date 06/02/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

<ul> <li>2018 rule changes about Criminal Records Checks that may affect your facility. In summary,</li> <li>New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry</li> <li>New clearance is required at least once every five years</li> </ul>		<ul> <li>New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry</li> <li>New clearance is required at least once every five years</li> <li>Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance</li> <li>All staff members are required to have completed at least a national fingerprint based clearance check</li> <li>Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance</li> <li>Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an</li> </ul>
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### **Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

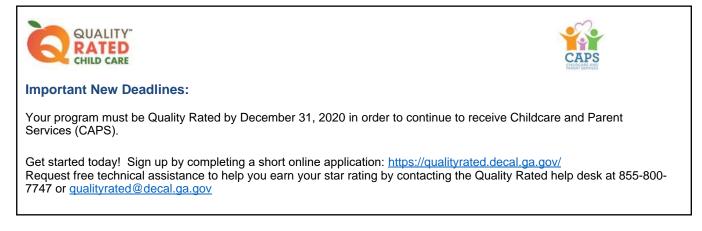
- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Mona Roberts, Program Official

Date

Dianne Clarke, Consultant

Date

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The following information is associated with a Complaint Investigation by Phone:

## 591-1-1-.07 Children's Health

## Finding

591-1-1-.07(2) requires Center Staff to immediately notify Parents and obtain specific instructions until the child can be picked up or returned to the group when professional medical attention is required, or when the child experiences symptoms of moderate discomfort such as elevated temperature, vomiting or diarrhea and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort. It was determined based on an investigation, that on May 20, 2021, center staff did not notify management that an incident occurred with a child on the playground, and the parent was not notified at pick-up. The child sustained a swollen red mark on the side of their face, near the eye. There was no report of medical attention was obtained.

## POI (Plan of Improvement)

The Center will provide notification and obtain instructions as required and will train Staff to familiarize them with the notification requirements and the Center's procedures for following them.

## Correction Deadline: 6/2/2021

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## **Findings Report**

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Health and Hygiene



Not Met