

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Arrival: 10:55 AM **Date:** 3/5/2020 VisitType: Licensing Study Departure: 4:00 PM

CCLC-2486 Regional Consultant

Sisu

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Malissa Champion

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Mailing Address

P.O. Box 5758 Gainesville, GA 30504

Quality Rated: ★





| Compliance Zone Designation | | | | | |
|-----------------------------|-------------------|---------------|--|--|--|
| 03/05/2020 | Licensing Study | Good Standing | | | |
| 10/03/2019 | Monitoring Visit | Good Standing | | | |
| 06/11/2019 | Complaint Closure | Good Standing | | | |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support Program performance is demonstrating a need for improvement in meeting

rules. Deficient Program is not demonstrating an acceptable level of performance in meeting

the rules.

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|----------|------|--------------------------------------|-------|----------|------|---------------|-----------------|---------------|-----------------|---|
| Main | A | | 0 | 0 | C | 9 | С | NA | NA | • |
| Main | В | One Year Olds and Two Year Olds | 5 | 8 | С | 12 | С | NA | NA | Music |
| Main | С | Two Year Olds and Three Year Olds | 2 | 11 | С | 12 | С | NA | NA | Transitioning |
| Main | D | Two Year Olds and Three Year Olds | 5 | 11 | С | 12 | С | 17 | С | Art,Music |
| Main | Е | Three Year Olds and Four Year Olds | 2 | 10 | С | 12 | С | NA | NA | Centers |
| Main | F | PreK | 3 | 18 | С | 20 | С | NA | NA | Snack |
| Main | G | Three Year Olds and Five Year Olds | 6 | 6 | С | 11 | С | NA | NA | Music |
| Main | Н | Four Year Olds and Five Year Olds | 3 | 12 | С | 20 | С | NA | NA | Story |
| Main | I | Three Year Olds and Four Year Olds | 3 | 8 | С | 12 | С | NA | NA | Free Play |
| Main | J | Four Year Olds and Five Year Olds | 2 | 9 | С | 12 | С | NA | NA | Free Play |
| Main | K | Four Year Olds and Five Year Olds | 2 | 7 | С | 12 | С | NA | NA | Free Play |
| Main | L | Five Year Olds | 4 | 12 | С | 20 | С | NA | NA | Free Play |
| Main | M | Infants and One Year Olds | 4 | 9 | С | 19 | С | NA | NA | Floor Play,Feeding,Dia pering,Nap |

| | Total Capacity @35 sq. ft.: 183 | Total Capacity @25 sq. ft.: 188 | |
|---------------------------------|---------------------------------|---------------------------------|--|
| Total # Children this Date: 121 | Total Capacity @35 sq. ft.: 183 | Total Capacity @25 sq. ft.: 188 | |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|--------------|----------------------|-----------------------|
| Main | PLayground A | 131 | С |
| Main | Playground B | 68 | С |
| Main | Playground C | 109 | С |

Comments

The purpose of this visit was to conduct a licensing study and to follow up on the previous visit conducted on October 3, 2019.

Plan of Improvement: Developed This Date 03/05/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- · All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

| | lication: https://qualityrated.decal.ga.gov/ | |
|--|---|----------------|
| Request free technical assistance to 7747 or qualityrated@decal.ga.gov | r rating by contacting the Quality Rated help des | sk at 855-800- |
| | | |
| | | |
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Findings Report

Date: 3/5/2020 Arrival: 10:55 AM Departure: 4:00 PM VisitType: Licensing Study

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5 Records with Missing/Incomplete Components: 0 Child #1 Met Child # 2 Met Child #3 Met Child #4 Met Child #5 Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facilit

591-1-1-.06 Bathrooms Met Comment Bathrooms observed to be clean and well maintained. 591-1-1-.19 License Capacity(CR) Met Comment Licensed capacity observed to be routinely met by center. 591-1-1-.25 Physical Plant - Safe Environment(CR) Not Met 591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in Classroom F there were two (2) staff purses located in an unlocked cabinet in reach of children on this date. It was also observed that a bottle of dish soap was located in an unlocked cabinet beneath the changing table in the bathroom of Classroom F on this date. POI (Plan of Improvement) The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. Correction Deadline: 3/5/2020 591-1-1-.26 Playgrounds(CR) Met Comment Playground observed to be clean and in good repair. **Food Service** 591-1-1-.15 Food Service & Nutrition Met Comment Center menu meets USDA guidelines. 591-1-1-.18 Kitchen Operations Met Comment Kitchen appears clean and well organized. **Health and Hygiene**

591-1-1-.10 Diapering Areas & Practices(CR) Comment Proper diapering procedures observed. 591-1-1-.17 Hygiene(CR) Comment Proper hand washing observed throughout the center. 591-1-1-.20 Medications(CR) Met

Comment

Documentation for medication dispensing observed complete.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Comment

Consultant observed complete emergency drills on this date.

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.

591-1-1-.29 Required Reporting

Met

Comment

Thank you for reporting as required.

Safety

591-1-1-.05 Animals

Met

Comment

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Correction Deadline: 10/3/2019

Corrected on 3/5/2020

.30(1)(b)3 - The previous citation was observed to be corrected on this date. The consultant observed all mats and cots throughout the center to be have sheets for individual use on this date.

Staff Records

Records Reviewed: 42

Records with Missing/Incomplete Components: 5

D-1--(11)-- 40/47/0045

Met

Date of Hire: 12/17/2015

Staff # 2

Met

Date of Hire: 08/21/2017

Staff #3

Staff # 1

Met

Date of Hire: 02/25/2019

Staff # 4 Not Met

Date of Hire: 09/08/2015

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 5

Date of Hire: 08/21/2017

Staff # 6 Met

Date of Hire: 08/28/2013

Staff # 7 Met

Date of Hire: 10/28/2019

Staff # 8 Met

Date of Hire: 01/23/2020

Staff # 9 Met

Date of Hire: 08/28/2018

Staff # 10 Met

Date of Hire: 01/09/2009

Staff # 11 Met

Date of Hire: 10/04/2012

Staff # 12 Not Met

Date of Hire: 11/04/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

Staff # 13 Met

Date of Hire: 01/06/2020

Staff # 14 Met

Date of Hire: 02/10/2020

Staff # 15 Met

Date of Hire: 08/09/2010

Staff # 16 Met

Date of Hire: 09/12/2006

| Records Reviewed: 42 | Records with Missing/Incomplete Components: 5 |
|--|---|
| Staff # 17 Date of Hire: 08/06/2019 | Met |
| Staff # 18 Date of Hire: 08/09/2010 | Met |
| Staff # 19 Date of Hire: 12/03/2003 | Met |
| Staff # 20 | Met |
| Staff # 21 Date of Hire: 09/24/2018 | Met |
| Staff # 22 Date of Hire: 08/07/2018 | Met |
| Staff # 23 Date of Hire: 08/24/2016 | Met |
| Staff # 24 Date of Hire: 08/21/2019 | Met |
| Staff # 25 Date of Hire: 09/16/2015 "Missing/Incomplete Components" | Not Met |
| .14(2)-CPR missing,.14(2)-First Aid Missing Staff # 26 Date of Hire: 03/05/2020 "Missing/Incomplete Components" | Not Met |
| .09-Criminal Records Check Missing Staff # 27 Date of Hire: 09/30/2013 | Met |
| Staff # 28 Date of Hire: 03/19/2019 | Met |
| Staff # 29 Date of Hire: 02/27/2018 | Met |
| Staff # 30 Date of Hire: 08/30/2004 | Met |

| Records Reviewed: 42 | Records with Missing/Incomplete Components: 5 |
|---|---|
| Staff # 31 | Met |
| Staff # 32 | Met |
| Date of Hire: 01/05/2018 | |
| Staff # 33 | Met |
| Date of Hire: 03/19/2009 | |
| Staff # 34 | Met |
| Date of Hire: 11/14/2016 | |
| Staff # 35 | Met |
| Date of Hire: 08/08/2016 | |
| Staff # 36 | Met |
| Date of Hire: 08/07/2018 | |
| Staff # 37 | Met |
| Date of Hire: 01/08/2020 | |
| Staff # 38 | Met |
| Date of Hire: 08/10/2003 | |
| Staff # 39 | Met |
| Date of Hire: 01/21/2020 | |
| Staff # 40 | Met |
| Date of Hire: 09/16/2019 | |
| Staff # 41 | Not Met |
| Date of Hire: 08/21/2017 | |
| "Missing/Incomplete Components" | |
| .14(2)-CPR missing,.14(2)-First Aid Missing | |
| Staff # 42 | Met |
| Date of Hire: 11/28/2018 | |

Staff Credentials Reviewed: 16

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Comment

Director provided 11 files for employees hired since last visit on October 3, 2019.

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that staff #40, a vision therapist who was with the school system, was observed to be in Classroom G interacting with children on this date without evidence of submitting both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. A one-day letter was left on this date.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will view the A to Z Background Check video units to ensure the CRC rules are maintained.

Correction Deadline: 3/5/2020

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff #40, a vision therapist who was with the school system, was observed to be interacting with children in Classroom G on this date without evidence of a valid and current satisfactory Comprehensive Records Check Determination on file.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will view the A to Z Background Check video units to ensure the CRC rules are maintained.

Correction Deadline: 3/5/2020

591-1-1-.14 First Aid & CPR

Not Met

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that staff #5, staff #17, staff #34, staff #39, staff #62 and staff #65 did not have evidence of current first aid and CPR training on this date.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 4/4/2020

591-1-1-.33 Staff Training

Not Met

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that Staff #15 hired February 12, 2019, staff #17 hired November 4, 2019, staff #34 hired November 4, 2019 and staff #46 hired August 6, 2019, did not have evidence of completing health and safety orientation training within the first 90 days of employment.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 4/4/2020

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff: Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.