



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/21/2019 **VisitType:** Follow-Up

**Arrival:** 2:40 PM

**Departure:** 7:15 PM

**CCLC-24259**

**Five Star Academy**

97 Ozora Rd. Loganville, GA 30052 Gwinnett County  
 (678) 638-7827 julie@myfivestarcademy.com

**Regional Consultant**

Colette Bolds

Phone: (770) 357-7068

Fax: (770) 357-7067

colette.bolds@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/21/2019	Complaint Investigation Follow Up	Good Standing	
03/11/2019	Monitoring Visit	Good Standing	
10/01/2018	Complaint Investigation Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R	Infants	2	12	C	17	C	NA	NA	Free Play
Main	B 2R	Infants and One Year Olds	3	12	C	19	C	NA	NA	Free Play
Main	C 3R	One Year Olds and Two Year Olds	2	12	C	18	C	NA	NA	Free Play
Main	D 4R	Two Year Olds	3	8	C	24	C	NA	NA	Free Play, Diapering
Main	E 3L Back	Two Year Olds and Three Year Olds	3	12	C	22	C	NA	NA	Snack
Main	F L 1R	Three Year Olds	3	17	C	16	NC	22	C	Free Play
Main	G L 2R	Three Year Olds and Four Year Olds	2	14	C	21	C	NA	NA	Free Play
Main	H 1L	Five Year Olds and Six Year Olds and Over	2	25	C	22	NC	29	C	Homework
Main	I 2L	Four Year Olds	2	25	C	22	NC	29	C	Story
Main	J R 1L	Four Year Olds and Six Year Olds and Over	2	5	C	22	C	31	C	Transitioning

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

Total # Children this Date: 142

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 232

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A 5-12 years	159	C
Main	PG B 1-4 Years	56	C
Main	PG C Infant	18	C

**Comments**

The purpose of this visit was to conduct a follow-up visit to the previous conducted on March 11, 2019.

The findings were reviewed and a copy of the visit was left while on site.

Consultant was using a temporary/replacement laptop and experienced problems with entering staff records and with the Outback/CRC database.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Julie Holzmeister, Program Official

Date

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Colette Bolds, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Staff Records**

**591-1-1-.14 First Aid & CPR**

**Defer**

**Defer**

The deadline date, April 10, 2019, for CPR and first aid to be completed had not passed, therefore this rule will be evaluated at a later date.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 4/10/2019**

**591-1-1-.33 Staff Training**

**Defer**

**Defer**

The deadline date, April 10, 2019, for three staff to obtain Health & Safety Training had not passed, therefore this rule will be evaluated at a later date.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 4/10/2019**

**591-1-1-.31 Staff(CR)**

**Defer**

**Defer**

The deadline date, June 28, 2019, for one lead teacher to have evidence of education credential had not passed, therefore this rule will be evaluated at a later date.

**POI (Plan of Improvement)**

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

**Correction Deadline: 6/28/2019**