



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 10/23/2017 **VisitType:** Monitoring Visit

**Arrival:** 8:35 AM

**Departure:** 2:00 PM

**CCLC-22112**

**Creme de la Creme**

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County  
(678) 389-4403 amaybank@cremedelacreme.com

**Regional Consultant**

Tamra Thomas

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**Mailing Address**

Same

| <b>Compliance Zone Designation</b> |                  |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|------------------|---------------|--|
| 10/23/2017                         | Monitoring Visit | Good Standing |  |
| 04/25/2017                         | Monitoring Visit | Good Standing |  |
| 09/14/2016                         | Licensing Study  | Good Standing |  |

**Ratios/License Capacity**


| Building                        | Room                               | Age Group                         | Staff | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                |
|---------------------------------|------------------------------------|-----------------------------------|-------|----------|------|-------------------------------|--------------|------------|--------------|----------------------|
| Main                            | A - Creme Prep ( 4-5yrs)           | Four Year Olds and Five Year Olds | 2     | 14       | C    | 22                            | C            | NA         | NA           | Centers,Snack        |
| Main                            | B - Coconut Theatre                |                                   | 0     | 0        | C    | 13                            | C            | NA         | NA           |                      |
| Main                            | C - Toddler Club C                 | One Year Olds and Two Year Olds   | 2     | 9        | C    | 19                            | C            | NA         | NA           | Circle Time          |
| Main                            | D - Pouponniere-Infant 2&3         | Infants and One Year Olds         | 2     | 7        | C    | 16                            | C            | NA         | NA           | Feeding,Floor Play   |
| Main                            | E - Pouponniere-Infant 1           | Infants                           | 1     | 4        | C    | 19                            | C            | NA         | NA           | Diapering,Floor Play |
| Main                            | F - Toddler Club A                 | One Year Olds                     | 1     | 8        | C    | 18                            | C            | NA         | NA           | Snack                |
| Main                            | G - Toddler Club D                 | Two Year Olds                     | 2     | 6        | C    | 13                            | C            | NA         | NA           | Snack,Free Play      |
| Main                            | H - Library                        | Four Year Olds                    | 2     | 12       | C    | 13                            | C            | NA         | NA           | Story                |
| Main                            | I - Math and Science               | Three Year Olds                   | 1     | 10       | C    | 10                            | C            | NA         | NA           | Centers              |
| Main                            | J - Music                          |                                   | 0     | 0        | C    | 12                            | C            | NA         | NA           |                      |
| Main                            | K-Art                              | Two Year Olds                     | 1     | 11       | C    | 12                            | C            | NA         | NA           | Art                  |
| Main                            | L-Computer Lab                     | Two Year Olds                     | 1     | 6        | C    | 11                            | C            | NA         | NA           | TV                   |
| Main                            | M - KREM TV                        | Two Year Olds                     | 1     | 6        | C    | 21                            | C            | NA         | NA           | Circle Time          |
| Main                            | N-Private Kindergarten/ School Age | Five Year Olds                    | 1     | 12       | C    | 33                            | C            | NA         | NA           | Centers              |
| Main                            | O-Gym                              |                                   | 0     | 0        | C    | 31                            | C            | NA         | NA           |                      |
| Main                            | Q- G2                              | Two Year Olds                     | 3     | 18       | C    | 21                            | C            | NA         | NA           | Art,Circle Time      |
| Main                            | R-G3                               | Three Year Olds                   | 2     | 12       | C    | 25                            | C            | NA         | NA           | Art,Circle Time      |
| Total Capacity @35 sq. ft.: 309 |                                    |                                   |       |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                      |

| Building | Playground         | Playground Occupancy | Playground Compliance |
|----------|--------------------|----------------------|-----------------------|
| Main     | A- Tennis Court    | 29                   | C                     |
| Main     | B- Basketball area | 110                  | C                     |
| Main     | C- Rabbit Run      | 274                  | C                     |
| Main     | D- Tot Lot         | 52                   | C                     |
| Main     | Waterpark          | 0                    | C                     |

**Comments**

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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 For More Information:  
 Email: [QualityRated@decga.gov](mailto:QualityRated@decga.gov) or Call: 855-800-7747

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decga.gov](mailto:CCSRefutations@decga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.





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### Findings Report

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Observed-Variety Throughout Center

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Observed-Pool Not in Use-Gates Locked

#### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed Capacity Routinely Met

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Observation-Center Clean/Well Maintained

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Correction Deadline: 4/25/2017**

**Corrected on 10/23/2017**

**Correction of previous citation. The playground was clean and free of ant beds on this date.**

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Observed-Proper Diapering

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591-1-1-.17 Hygiene(CR) Met

Correction Deadline: 4/25/2017

Corrected on 10/23/2017

Correction of previous citation. The trashcans were covered on this date.

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591-1-1-.20 Medications(CR) Met

**Comment**

Observed-Complete Documentation

|               |
|---------------|
| <b>Safety</b> |
|---------------|

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591-1-1-.11 Discipline(CR) Met

**Comment**

Observed-Positive Learning Environment

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591-1-1-.36 Transportation(CR) Met

**Comment**

The provider will monitor the first aid kit to ensure the antibacterial ointment is not expired.

|   |
|---|
| <b>Sleeping &amp; Resting Equipment</b> |
|---|

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591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met

**Comment**

Provider Cribs/Cots are Labeled and sheets washed daily.

|                      |
|----------------------|
| <b>Staff Records</b> |
|----------------------|

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**Records Reviewed: 33**

**Records with Missing/Incomplete Components: 2**

|                          |     |
|--------------------------|-----|
| Staff # 1                | Met |
| Date of Hire: 10/12/2012 |     |
| Staff # 2                | Met |
| Staff # 3                | Met |
| Date of Hire: 09/12/2014 |     |
| Staff # 4                | Met |
| Date of Hire: 08/06/2012 |     |
| Staff # 5                | Met |
| Date of Hire: 07/21/2016 |     |
| Staff # 6                | Met |
| Date of Hire: 07/07/2018 |     |
| Staff # 7                | Met |
| Date of Hire: 03/13/2017 |     |

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|  |         |
|--|---------|
| Staff # 8<br>Date of Hire: 09/09/2018  | Met     |
| Staff # 9  | Met     |
| Staff # 10   | Met     |
| Staff # 11<br>Date of Hire: 04/24/2017   | Met     |
| Staff # 12<br>Date of Hire: 08/12/2008   | Met     |
| Staff # 13<br>Date of Hire: 07/16/2016   | Met     |
| Staff # 14<br>Date of Hire: 08/03/2016   | Met     |
| Staff # 15<br>Date of Hire: 09/09/2015<br><u>"Missing/Incomplete Components"</u><br>.09-Criminal Records Check Missing | Not Met |
| Staff # 16<br>Date of Hire: 03/15/2016   | Met     |
| Staff # 17<br>Date of Hire: 08/09/2017   | Met     |
| Staff # 18   | Met     |
| Staff # 19<br>Date of Hire: 07/29/2013   | Met     |
| Staff # 20<br>Date of Hire: 01/24/2007   | Met     |
| Staff # 21<br>Date of Hire: 04/23/2010   | Met     |
| Staff # 22<br>Date of Hire: 06/25/2009   | Met     |
| Staff # 23   | Met     |

**Records Reviewed: 33****Records with Missing/Incomplete Components: 2**

Date of Hire: 09/08/2015

Staff # 24 Met

Date of Hire: 08/07/2006

Staff # 25 Not Met

Date of Hire: 08/09/2016

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 26 Met

Date of Hire: 08/14/2017

Staff # 27 Met

Date of Hire: 05/07/2001

Staff # 28 Met

Date of Hire: 08/17/2017

Staff # 29 Met

Staff # 30 Met

Date of Hire: 09/05/2017

Staff # 31 Met

Date of Hire: 07/31/2015

Staff # 32 Met

Date of Hire: 07/14/2014

Staff # 33 Met

Date of Hire: 06/06/2014

**Staff Credentials Reviewed: 33****591-1-1-.09 Criminal Records Check(CR)****Not Met****Finding**

591-1-1-.09(1)(a) requires the Center to ensure that every Director, Employee and Provisional Employee of the Child Care Learning Center has a satisfactory records check determination before the individual is present at the Center or before the individual resides in a Center. It was determined based on a review of records staff hired August 9, 2016 and September 9, 2015 does not have fingerprint result on file on this date.

**POI (Plan of Improvement)**

The Center will obtain the Required Satisfactory Records Check Determination before an individual is present at the Center while any child is present for care or before residing in a Center.

Correction Deadline: 10/23/2017

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591-1-1-.31 Staff(CR)

Met

**Comment**

Provider has Lead Teacher with required credential on file on this date.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Observed-Appropriate Staff:Child Ratios

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591-1-1-.32 Supervision(CR)

Met

**Comment**

Observed-Adequate Supervision