



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/24/2019 **VisitType:** Licensing Study **Arrival:** 8:15 AM **Departure:** 3:10 PM

CCLC-22112

Creme de la Creme

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County
 (678) 389-4403 amaybank@cremedelacreme.com

Regional Consultant

Bridget Johnson

Phone: (770) 357-4913

Fax: (770) 357-4912

bridget.johnson@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/24/2019	Licensing Study	Good Standing	
02/19/2019	Licensing Study	Good Standing	
09/10/2018	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep (4-5yrs)	Four Year Olds	1	9	C	22	C	NA	NA	Transitioning
Main	B - Coconut Theatre		0	0	C	13	C	NA	NA	
Main	C - Toddler Club C	Two Year Olds	1	4	C	19	C	NA	NA	Free Play
Main	D - Pouponniere-Infant 2&3	One Year Olds	2	7	C	16	C	NA	NA	Snack
Main	E - Pouponniere-Infant 1	Infants	1	4	C	19	C	NA	NA	Floor Play
Main	F - Toddler Club A	One Year Olds and Two Year Olds	2	3	C	18	C	NA	NA	Snack
Main	G - Toddler Club D	Two Year Olds	1	5	C	13	C	NA	NA	Circle Time
Main	H - Library		0	0	C	13	C	NA	NA	
Main	I - Math and Science		0	0	C	10	C	NA	NA	
Main	J - Music	Two Year Olds and Three Year Olds	2	8	C	12	C	NA	NA	Music
Main	K-Art		0	0	C	12	C	NA	NA	
Main	L-Computer Lab	Four Year Olds and Five Year Olds	1	6	C	11	C	NA	NA	Circle Time
Main	M - KREM TV	Three Year Olds	1	6	C	21	C	NA	NA	Centers
Main	N-Private Kindergarten/ School Age	Five Year Olds and Six Year Olds and Over	4	26	C	33	C	NA	NA	Transitioning
Main	O-Gym	Two Year Olds	1	6	C	31	C	NA	NA	Transitioning
Main	Q- G2	Two Year Olds	3	12	C	21	C	NA	NA	Transitioning,Centers

Main R-G3 Three Year Olds and Four Year Olds 1 9 C 25 C NA NA Circle Time

Total Capacity @35 sq. ft.: 309 Total Capacity @25 sq. ft.: 0

Total # Children this Date: 105 Total Capacity @35 sq. ft.: 309 Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C
Main	Waterpark	0	C

Comments

07/24/2019: The purpose of this visit was to conduct a licensing study and to follow-up on any previous citations.

Plan of Improvement: Developed This Date 07/24/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Angel Maybank, Program Official

Date

Bridget Johnson, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 7/24/2019 **VisitType:** Licensing Study **Arrival:** 8:15 AM **Departure:** 3:10 PM

CCLC-22112

Creme de la Creme

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County
(678) 389-4403 amaybank@cremedelacreme.com

Mailing Address
Same

Regional Consultant

Bridget Johnson

Phone: (770) 357-4913
Fax: (770) 357-4912
bridget.johnson@decal.ga.gov

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the blue vinyl adult chair in Room A and the rectangle purple and teal vinyl mat in Room F had torn corners which exposed the foam inside and made them porous.

POI (Plan of Improvement)

The Center will ensure that equipment is repaired or replaced to ensure that the inside foam is not exposed and the equipment is not porous.

Correction Deadline: 7/24/2019

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Facility does not participate in swimming activities, but has a splash pad on site with all appropriate approvals. Splash pad gates were observed to be locked.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 4

Met

Child # 5

Met

591-1-1-.08 Children's Records

Met

Comment

Parent agreements observed obtained/completed.

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Comment

Center menu meets USDA guidelines. Lunch on this date was observed to be chicken and dumplings or meatless chicken nuggets, green beans, diced peaches, and milk.

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

Correction Deadline: 2/19/2019**Corrected on 7/24/2019**

.17(8) - On this date consultant observed correction of previous citation in that all staff were observed to wash their hands at appropriate times.

591-1-1-.20 Medications(CR)**Met****Comment**

Discussed proper medication documentation and procedures.

Comment

The Provider currently is not dispensing/administering medication.

Safety

591-1-1-.05 Animals**N/A****Comment**

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete. Transportation was observed on this date for the school-age summer camp children.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date. Please check the first aid kits on the two vehicles used for the field trip on this date and ensure they have complete first aid kits on them.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on a review of records that the Director and one driver did not have current transportation training.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 8/3/2019**Correction Deadline: 2/24/2019****Corrected on 7/24/2019**

.36(4)(a) - On this date consultant observed correction of previous citation in that all vehicles had current annual inspections on file.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Correction Deadline: 2/19/2019

Corrected on 7/24/2019

.30(1)(a)3 - On this date consultant observed correction of previous citation in that none of the crib sheets were loose in any of the classrooms with cribs.

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 07/21/2014	
Staff # 2	Met
Date of Hire: 08/07/2015	
Staff # 3	Met
Date of Hire: 07/14/2014	
Staff # 4	Met
Date of Hire: 02/09/2017	
Staff # 5	Met
Date of Hire: 08/07/2006	
Staff # 6	Met
Date of Hire: 06/25/2009	
Staff # 7	Met
Date of Hire: 05/15/2015	
Staff # 8	Met
Date of Hire: 07/05/2019	
Staff # 9	Met
Date of Hire: 03/08/2013	
Staff # 10	Met
Date of Hire: 08/01/2014	

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 11 Met
Date of Hire: 07/21/2014

Staff # 12 Met
Date of Hire: 02/19/2019

Staff # 13 Met
Date of Hire: 06/06/2014

Staff Credentials Reviewed: 13

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete and satisfactory for 36 of 36 staff members on this date.

591-1-1-.14 First Aid & CPR Met

Comment

Complete first aid kit observed in the center.

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

Comment

Please add insect sting preparation and a thermometer to the first aid kit on the Chevrolet mini bus.

591-1-1-.33 Staff Training Not Met

Finding

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on a review of records that three staff members were employed beyond 90 days at the facility and had not completed the required health and safety training.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

Correction Deadline: 8/23/2019

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.