



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/26/2018    **VisitType:** Licensing Study    **Arrival:** 10:00 AM    **Departure:** 1:00 PM

**CCLC-22112**

**Creme de la Creme**

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County  
 (678) 389-4403 amaybank@cremedelacreme.com

**Regional Consultant**

Kati Cosby

Phone: (912) 544-8606  
 Fax: (912) 544-9425  
 kati.cosby@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/26/2018	Licensing Study	Good Standing	
10/23/2017	Monitoring Visit	Good Standing	
04/25/2017	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep ( 4-5yrs)		0	0	C	22	C	NA	NA	
Main	B - Coconut Theatre	Four Year Olds	2	11	C	13	C	NA	NA	Art
Main	C - Toddler Club C	One Year Olds and Two Year Olds	1	6	C	19	C	NA	NA	Story
Main	D - Pouponniere-Infant 2&3	Infants and One Year Olds	4	12	C	16	C	NA	NA	Free Play,Nap
Main	E - Pouponniere-Infant 1	Infants	1	3	C	19	C	NA	NA	Floor Play
Main	F - Toddler Club A	One Year Olds and Two Year Olds	1	8	C	18	C	NA	NA	Circle Time
Main	G - Toddler Club D	Two Year Olds	1	5	C	13	C	NA	NA	Circle Time
Main	H - Library	Two Year Olds	1	6	C	13	C	NA	NA	Story
Main	I - Math and Science	Three Year Olds and Four Year Olds	1	8	C	10	C	NA	NA	Art
Main	J - Music	Three Year Olds	1	5	C	12	C	NA	NA	Music
Main	K-Art	Three Year Olds	1	10	C	12	C	NA	NA	Art
Main	L-Computer Lab	Three Year Olds	2	7	C	11	C	NA	NA	Free Play
Main	M - KREM TV	Three Year Olds	1	4	C	21	C	NA	NA	Music
Main	N-Private Kindergarten/ School Age	Five Year Olds and Six Year Olds and Over	2	11	C	33	C	NA	NA	Snack
Main	O-Gym	Four Year Olds and Five Year Olds	1	8	C	31	C	NA	NA	Free Play
Main	Q- G2	Two Year Olds and Three Year Olds	1	6	C	21	C	NA	NA	Circle Time

Main R-G3 Three Year Olds and Four Year Olds 2 14 C 25 C NA NA Free Play

Total Capacity @35 sq. ft.: 309

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 124

Total Capacity @35 sq. ft.: 309


Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C
Main	Waterpark	0	C

**Comments**

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Angel Maybank, Program Official

Date

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Kati Cosby, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.03 Activities**

**Met**

**Comment**

Consultant observed developmentally appropriate lesson plans on this date.

**Correction Deadline: 4/26/2018**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Children's Records

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met
Child # 6	Met

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

Child # 7	Met
Child # 8	Met
Child # 9	Met
Child # 10	Met

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**591-1-1-.08 Children's Records**

**Met**

**Comment**

Records were observed to be complete and well organized.

**Facility**

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**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children. Consultant discussed with Director that Teacher's bags should be stored on high shelves that are out of the reach of children.

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**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined, based on observations, that playground G3 had less than the required amount of resilient surfacing under slides and in fall zones.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 5/10/2018**

**Food Service**

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**591-1-1-.15 Food Service & Nutrition**

**Met**

**Comment**

Consultant discussed USDA guidelines with the Director on this date and reviewed food labels to ensure the Center is providing a whole grain component once a day.

**Correction Deadline: 4/26/2018**

**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)****Met****Comment**

Field trip documentation observed to be complete for one field trip on April 4, 2018 to the Atlanta Zoo.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Complete documentation of transportation observed.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Staff Records****Records Reviewed: 32****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 10/12/2012	
Staff # 2	Met
Staff # 3	Met
Date of Hire: 09/12/2014	
Staff # 4	Met
Date of Hire: 07/21/2016	
Staff # 5	Met
Staff # 6	Met
Date of Hire: 07/07/2018	

Staff # 7 Date of Hire: 09/09/2018	Met
Staff # 8	Met
Staff # 9	Met
Staff # 10 Date of Hire: 04/24/2017	Met
Staff # 11 Date of Hire: 08/12/2008	Met
Staff # 12 Date of Hire: 12/26/2017	Met
Staff # 13 Date of Hire: 07/16/2016	Met
Staff # 14 Date of Hire: 08/03/2016	Met
Staff # 15 Date of Hire: 09/09/2015	Met
Staff # 16 Date of Hire: 12/18/2017	Met
Staff # 17 Date of Hire: 03/15/2016	Met
Staff # 18 Date of Hire: 08/09/2017	Met
Staff # 19 Date of Hire: 07/29/2013	Met
Staff # 20 Date of Hire: 01/24/2007	Met
Staff # 21	Met
Staff # 22 Date of Hire: 06/25/2009	Met
Staff # 23	Met

**Records Reviewed: 32**

**Records with Missing/Incomplete Components: 0**

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Date of Hire: 09/08/2015

Staff # 24 Met

Staff # 25 Met

Date of Hire: 01/28/2018

Staff # 26 Met

Date of Hire: 08/09/2016

Staff # 27 Met

Staff # 28 Met

Date of Hire: 08/17/2017

Staff # 29 Met

Date of Hire: 09/05/2017

Staff # 30 Met

Date of Hire: 07/31/2015

Staff # 31 Met

Date of Hire: 07/14/2014

Staff # 32 Met

Date of Hire: 06/06/2014

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**Staff Credentials Reviewed: 32**

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**591-1-1-.09 Criminal Records Check(CR)** Met

**Correction Deadline: 10/23/2017**

**Corrected on 4/26/2018**

**.09(1)(a) - Previous citation was corrected in that all criminal records check letters were observed to be complete on this date.**

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**591-1-1-.31 Staff(CR)** Met

**Comment**

Lead Teacher credentials were observed on this date and were in compliance.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** Met



**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.