



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/19/2019    **VisitType:** Licensing Study    **Arrival:** 10:20 AM    **Departure:** 2:10 PM

**CCLC-22112**

**Creme de la Creme**

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County  
(678) 389-4403 amaybank@cremedelacreme.com

**Regional Consultant**

Tasha McDonald

Phone: (770) 344-3353

Fax: (678) 891-5601

tasha.mcdonald@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/19/2019	Licensing Study	Good Standing	
09/10/2018	Complaint Investigation & Monitoring Visit	Good Standing	
09/10/2018	Complaint Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep (4-5yrs)	Four Year Olds	1	6	C	22	C	NA	NA	Transitioning
Main	B - Coconut Theatre	Two Year Olds	1	5	C	13	C	NA	NA	Circle Time
Main	C - Toddler Club C	Two Year Olds	1	6	C	19	C	NA	NA	Circle Time
Main	D - Pouponniere-Infant 2&3	Two Year Olds	2	7	C	16	C	NA	NA	Free Play
Main	E - Pouponniere-Infant 1	Infants	1	4	C	19	C	NA	NA	Nap,Floor Play
Main	F - Toddler Club A	Two Year Olds	2	7	C	18	C	NA	NA	Lunch,Transitioning
Main	G - Toddler Club D	Two Year Olds	1	5	C	13	C	NA	NA	Free Play
Main	H - Library	Three Year Olds and Four Year Olds	1	7	C	13	C	NA	NA	Art
Main	I - Math and Science	Three Year Olds	2	10	C	10	C	NA	NA	Circle Time,Transitioning
Main	J - Music		0	0	C	12	C	NA	NA	
Main	K-Art	Three Year Olds and Four Year Olds	2	5	C	12	C	NA	NA	Art
Main	L-Computer Lab	Three Year Olds	2	10	C	11	C	NA	NA	Circle Time
Main	M - KREM TV	Two Year Olds	1	7	C	21	C	NA	NA	Circle Time,Transitioning

Main	N-Private Kindergarten/ School Age	Five Year Olds and Six Year Olds and Over	1	9	C	33	C	NA	NA	Circle Time
Main	O-Gym	Four Year Olds	1	9	C	31	C	NA	NA	Circle Time
Main	Q- G2	Two Year Olds and Three Year Olds	2	11	C	21	C	NA	NA	Transitioning, Story
Main	R-G3	Three Year Olds	2	18	C	25	C	NA	NA	Lunch, Free Play

Total Capacity @35 sq. ft.: 309

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 126

Total Capacity @35 sq. ft.: 309

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C
Main	Waterpark	0	C

**Comments**

The purpose of this visit was to conduct a licensing visit and to follow-up on the previous visit conducted on September 10, 2018.

Plan of Improvement: Developed This Date 02/19/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decals.ga.gov](mailto:qualityrated@decals.ga.gov)

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Angel Maybank, Program Official

Date

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Tasha McDonald, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Correction Deadline: 9/10/2018**

**Corrected on 2/19/2019**

.26(9) - The previous citation was observed to be corrected on this date. Consultant observed the center to be free of hazardous on this date.

### Health and Hygiene

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

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**591-1-1-.17 Hygiene(CR)****Not Met****Finding**

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a staff person did not wash their hands after wiping a child's nose in M-KREM-TV, E Pouponniere-Infant 1 and Q-G2.

**POI (Plan of Improvement)**

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

**Correction Deadline: 2/19/2019**

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**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

<b>Policies and Procedures</b>
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**591-1-1-.27 Posted Notices****Met****Comment**

Observed all required posted notices.

<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)****Not Met****Finding**

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that both van annual inspection expired February 6, 2018.

**POI (Plan of Improvement)**

The Center will obtain the annual vehicle inspection.

**Correction Deadline: 2/24/2019**

<b>Sleeping &amp; Resting Equipment</b>
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**Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observations that four of twelve cribs were observed to have crib sheets that were not tight-fitting.

**POI (Plan of Improvement)**

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

**Correction Deadline: 2/19/2019**

<b>Staff Records</b>
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<b>Records Reviewed: 36</b>	<b>Records with Missing/Incomplete Components: 0</b>
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Staff # 1	Met
Date of Hire: 10/12/2012	
Staff # 2	Met
Staff # 3	Met
Date of Hire: 07/21/2016	
Staff # 4	Met
Staff # 5	Met
Date of Hire: 05/29/2018	
Staff # 6	Met
Date of Hire: 07/07/2018	
Staff # 7	Met
Date of Hire: 09/09/2018	
Staff # 8	Met
Date of Hire: 08/31/2019	
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Date of Hire: 04/24/2017	
Staff # 12	Met
Date of Hire: 01/30/2019	
Staff # 13	Met
Date of Hire: 07/16/2016	

Staff # 14 Date of Hire: 09/09/2015	Met
Staff # 15 Date of Hire: 12/18/2017	Met
Staff # 16 Date of Hire: 03/15/2016	Met
Staff # 17 Date of Hire: 07/16/2018	Met
Staff # 18 Date of Hire: 02/18/2019	Met
Staff # 19 Date of Hire: 08/09/2017	Met
Staff # 20 Date of Hire: 07/29/2013	Met
Staff # 21 Date of Hire: 01/24/2007	Met
Staff # 22 Date of Hire: 06/25/2009	Met
Staff # 23 Date of Hire: 09/06/2019	Met
Staff # 24 Date of Hire: 09/08/2015	Met
Staff # 25	Met
Staff # 26 Date of Hire: 01/28/2018	Met
Staff # 27	Met
Staff # 28 Date of Hire: 02/19/2019	Met
Staff # 29 Date of Hire: 02/15/2017	Met

**Records Reviewed: 36**

**Records with Missing/Incomplete Components: 0**

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Staff # 30 Date of Hire: 02/15/2017	Met
Staff # 31 Date of Hire: 09/09/2016	Met
Staff # 32 Date of Hire: 08/17/2017	Met
Staff # 33 Date of Hire: 09/05/2017	Met
Staff # 34 Date of Hire: 07/31/2015	Met
Staff # 35 Date of Hire: 07/14/2014	Met
Staff # 36 Date of Hire: 06/06/2014	Met

**Staff Credentials Reviewed: 36**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Consultant reviewed five files for staff members hired since the previous visit was conducted on September 10,2018.. Consultant observed five of five newly hired staff members to have evidence of a satisfactory determination letter on file on this date.

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**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Correction Deadline: 9/10/2018**

**Corrected on 2/19/2019**

**.09(1)(c) - The previous citation was observed to be corrected on this date. Consultant observed all staff to have obtained a satisfactory criminal record determination on this date.**

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**



**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.