



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/5/2019 **VisitType:** Licensing Study **Arrival:** 12:45 PM **Departure:** 3:50 PM

CCLC-1962

Creme de la Creme

8730 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County
 (770) 998-1844 aboatman@cremedelacreme.com

Regional Consultant

Shannon Curtis

Phone: (770) 342-7802

Fax: (678) 891-5904

shannon.curtis@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
11/05/2019	Licensing Study	Good Standing	
03/20/2019	Incident Investigation/Monitoring Visit	Good Standing	
03/20/2019	Incident Investigation Closure	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	Apres		0	0	C	13	C	NA	NA	Not In Use	
Main	Art		0	0	C	10	C	NA	NA	Not In Use	
Main	Computer room		0	0	C	5	C	NA	NA	Not In Use	
Main	Creme Preparatory	Five Year Olds	1	14	C	20	C	NA	NA	Art,Nap	
Main	Garderie 2	Two Year Olds	2	10	C	31	C	NA	NA	Nap	
Main	Garderie 3	Three Year Olds	1	14	C	26	C	NA	NA	Nap	
Main	Gym		0	0	C	11	C	NA	NA	Not In Use	
Main	Library		0	0	C	3	C	NA	NA	Not In Use	
Main	Pouponniere 1A	Infants	1	5	C	8	C	NA	NA	Floor Play,Diapering,Nap	
Main	Pouponniere 1B	Infants	1	5	C	9	C	NA	NA	Floor Play,Nap,Diapering	
Main	Pouponniere 1C	One Year Olds	1	6	C	8	C	NA	NA	Floor Play	
Main	Pouponniere 2	Two Year Olds	1	7	C	12	C	NA	NA	Nap	
Main	STEM		0	0	C	9	C	NA	NA	Not In Use	
Main	Toddlers A	Two Year Olds	2	10	C	13	C	NA	NA	Nap	
Main	Toddlers B	Two Year Olds	2	10	C	35	C	NA	NA	Nap	
Total Capacity @35 sq. ft.:			213				Total Capacity @25 sq. ft.:		0		
Total # Children this Date:			81	Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.:		0		


Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	14	C
Main	Playground A	74	C
Main	Playground B	87	C
Main	Playground C	31	C

Comments

The purpose of this visit was to conduct a licensing study visit and to follow up to the previous visit conducted on March 20, 2019.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Angelene Collepari, Program Official

Date

Shannon Curtis, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 11/5/2019 **VisitType:** Licensing Study **Arrival:** 12:45 PM **Departure:** 3:50 PM

CCLC-1962

Creme de la Creme

8730 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County
(770) 998-1844 aboatman@cremedelacreme.com

Regional Consultant

Shannon Curtis

Phone: (770) 342-7802

Fax: (678) 891-5904

shannon.curtis@decal.ga.gov

Mailing Address

Same

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR) **Met**

Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Comment

Center menu meets USDA guidelines.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Comment

Program observed complete emergency drills as of October 2, 2019 on this date.

591-1-1-.27 Posted Notices **Met**

Comment

Observed all required posted notices.

591-1-1-.29 Required Reporting **Met**

Comment

Discussed reporting requirements.

Safety

591-1-1-.05 Animals **Met**

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) **Met**

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Comment

Consultant discussed with the Director to monitor the interior of the transportation vehicles on this date.

Correction Deadline: 11/6/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 03/01/2018	
Staff # 2	Met
Date of Hire: 10/01/2018	
Staff # 3	Met
Date of Hire: 04/29/2019	
Staff # 4	Met
Date of Hire: 04/29/2019	
Staff # 5	Met
Date of Hire: 03/16/2018	

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 6 Date of Hire: 01/08/2019	Met
Staff # 7 Date of Hire: 04/15/2019	Met
Staff # 8 Date of Hire: 06/02/2008	Met
Staff # 9 Date of Hire: 09/13/2001	Met
Staff # 10	Met
Staff # 11 Date of Hire: 06/20/2018	Met
Staff # 12 Date of Hire: 09/09/2019	Met
Staff # 13 Date of Hire: 11/19/2018	Met

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

Comment

Director provided six files for employees hired since last visit on March 20, 2019 on this date.

591-1-1-.14 First Aid & CPR **Met**

Comment

Complete first aid kits observed in center and on vehicles.

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training **Met**

Comment

Documentation observed of required staff training for 2018 on this date.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/20/2019

Corrected on 11/5/2019

Previous citation corrected. Consultant observed adequate supervision throughout the facility on this date.