



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/28/2020 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 8:20 AM **Departure:** 11:00 AM

CCLC-1962

Creme de la Creme

8730 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County
 (770) 998-1844 aboatman@cremedelacreme.com

Regional Consultant

Shannon Curtis

Phone: (770) 342-7802

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shannon.curtis@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/28/2020	Incident Investigation Closure	Support	
01/28/2020	Incident Investigation/Monitoring Visit	Good Standing	
12/13/2019	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Apres		0	0	C	13	C	NA	NA	Not In Use
Main	Art		0	0	C	10	C	NA	NA	Not In Use
Main	Computer room		0	0	C	5	C	NA	NA	Not In Use
Main	Creme Preparatory	Six Year Olds and Over	1	6	C	20	C	NA	NA	Circle Time
Main	Garderie 2	Two Year Olds	2	12	C	31	C	NA	NA	Free Play
Main	Garderie 3	Three Year Olds	1	13	C	26	C	NA	NA	Free Play
Main	Gym		0	0	C	11	C	NA	NA	Not In Use
Main	Library		0	0	C	3	C	NA	NA	Not In Use
Main	Pouponniere 1A	Infants	1	5	C	8	C	NA	NA	Nap,Feeding
Main	Pouponniere 1B		0	0	C	9	C	NA	NA	Not In Use
Main	Pouponniere 1C	Infants	1	6	C	8	C	NA	NA	Feeding,Floor Play
Main	Pouponniere 2	One Year Olds	1	6	C	12	C	NA	NA	Free Play
Main	STEM		0	0	C	9	C	NA	NA	Not In Use
Main	Toddlers A	Two Year Olds	2	13	C	13	C	NA	NA	Free Play
Main	Toddlers B		0	0	C	35	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 213						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 61			Total Capacity @35 sq. ft.: 213			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	14	C
Main	Playground A	74	C
Main	Playground B	87	C
Main	Playground C	31	C


Comments

The purpose of this visit was to conduct a Incident Investigation/Monitoring Visit and to follow up to the previous visit conducted on December 13, 2019.

A POI Notice was left with the program on this date.

Plan of Improvement: To Be Submitted 02/10/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Angelene Collepari, Program Official

Date

Shannon Curtis, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

Discussed with staff to please be mindful to keep items that pose a hazard inaccessible to children in care on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Technical Assistance****Technical Assistance**

Hand washing procedures discussed with staff on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete for November 26, 2019 to Studio Movie Grill on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 10**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 03/01/2018	
Staff # 2	Met
Date of Hire: 10/01/2018	
Staff # 3	Met
Date of Hire: 04/29/2019	
Staff # 4	Met
Date of Hire: 03/16/2018	
Staff # 5	Met

Records Reviewed: 10

Records with Missing/Incomplete Components: 0

Date of Hire: 04/15/2019

Staff # 6

Met

Date of Hire: 06/02/2008

Staff # 7

Met

Date of Hire: 09/13/2001

Staff # 8

Met

Staff # 9

Met

Date of Hire: 06/20/2018

Staff # 10

Met

Date of Hire: 11/19/2018

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 1/28/2020

Corrected on 1/28/2020

Previous citation corrected on this date and recited on Incident Investigation report on this date.