



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/5/2019 **VisitType:** Monitoring Visit **Arrival:** 8:45 AM **Departure:** 11:40 AM

CCLC-1926

Creme de la Creme

11675 Haynes Bridge Road Alpharetta, GA 30009 Fulton County
 (770) 777-2960 adistel@cremedelacreme.com

Regional Consultant

Shannon Curtis

Phone: (770) 342-7802

Fax: (678) 891-5904

shannon.curtis@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/05/2019	Monitoring Visit	Good Standing	
08/01/2018	Licensing Study	Good Standing	
03/15/2018	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C toddler 3rd left		0	0	C	38	C	NA	NA	Not In Use
Main	A-1 left front	Infants	1	4	C	9	C	NA	NA	Feeding, Floor Play, Nap
Main	A-2 Center front	Infants	1	3	C	11	C	NA	NA	Floor Play
Main	A-3 right front	Infants	1	5	C	15	C	NA	NA	Floor Play, Nap
Main	B 2nd left Infant C		0	0	C	18	C	NA	NA	Not In Use
Main	D Garderie 2 4th left	Three Year Olds	3	22	C	42	C	NA	NA	Music
Main	E Garderie 4	Two Year Olds	1	8	C	35	C	NA	NA	Free Play, Centers
Main	F Garderie 3 5th left-side	Four Year Olds	1	7	C	32	C	NA	NA	Art
Main	G 6th left-side Creme Prep	PreK	1	9	C	32	C	NA	NA	Transitioning
Main	H right rear kindergarten	Five Year Olds	2	11	C	33	C	NA	NA	Homework

Total Capacity @35 sq. ft.: 265

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 69

Total Capacity @35 sq. ft.: 265

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground left rear	5	C
Main	rear 2nd left-side	14	C
Main	Right-side	87	C


Comments

The purpose of this visit was to conduct a monitoring visit and to follow up to the previous visit conducted on August 1, 2018.

Consultant discussed the portability request process with the Director on this date.

Plan of Improvement: Developed This Date 03/05/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p>Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,</p> <ul style="list-style-type: none">• New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry• New clearance is required at least once every five years• Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance• All staff members are required to have completed at least a national fingerprint based clearance check• Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance• Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Alison Distel, Program Official

Date

Shannon Curtis, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR) **Met**

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

Discussed proper medication documentation and procedures.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Not Met****Finding**

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on consultant's observations a center staff member was observed to initially place an infant to sleep on their stomach and not allowing the child to roll over to preferred position on this date.

POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 3/5/2019**Technical Assistance**

Consultant discussed with staff to immediately move infants to safety approved cribs once the children in care fall asleep on this date.

Records Reviewed: 25

Records with Missing/Incomplete Components: 0

Staff # 1 Date of Hire: 11/28/2011	Met
Staff # 2 Date of Hire: 06/08/2018	Met
Staff # 3 Date of Hire: 01/26/2015	Met
Staff # 4 Date of Hire: 04/20/2017	Met
Staff # 5 Date of Hire: 12/31/2018	Met
Staff # 6 Date of Hire: 08/17/2000	Met
Staff # 7 Date of Hire: 11/11/2020	Met
Staff # 8 Date of Hire: 07/16/2018	Met
Staff # 9 Date of Hire: 02/02/2016	Met
Staff # 10 Date of Hire: 02/04/2019	Met
Staff # 11 Date of Hire: 10/17/2016	Met
Staff # 12 Date of Hire: 03/21/2016	Met
Staff # 13 Date of Hire: 08/20/2015	Met
Staff # 14 Date of Hire: 06/23/2005	Met

Records Reviewed: 25

Records with Missing/Incomplete Components: 0

Staff # 15 Date of Hire: 05/12/2004	Met
Staff # 16 Date of Hire: 05/09/2018	Met
Staff # 17 Date of Hire: 08/01/2014	Met
Staff # 18 Date of Hire: 05/07/2001	Met
Staff # 19 Date of Hire: 10/22/2018	Met
Staff # 20 Date of Hire: 10/12/2015	Met
Staff # 21 Date of Hire: 08/03/2018	Met
Staff # 22 Date of Hire: 09/05/2006	Met
Staff # 23 Date of Hire: 05/01/2006	Met
Staff # 24 Date of Hire: 12/19/2016	Met
Staff # 25 Date of Hire: 08/13/2001	Met

Staff Credentials Reviewed: 25

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided four files for employees hired since last visit on August 1, 2018.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.