



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/23/2018 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:15 AM **Departure:** 2:05 PM

CCLC-1904

Family Resource Agency, Mountain View Pre-K

1012 Green Hill Drive Rossville, GA 30741 Walker County
 (706) 858-3840 Tedgerton@fragahs.com

Regional Consultant

Twylah Tyner

Phone: (478) 599-9822

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twylah.tyner@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
01/23/2018	Complaint Closure	Good Standing
01/23/2018	Complaint Investigation & Licensing Study	Good Standing
08/23/2017	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Left Hallway Classroom 3	Three Year Olds and Four Year Olds	2	14	C	26	C	NA	NA	Transitioning
Main	Left Hallway Classroom 4	Three Year Olds and Four Year Olds	2	13	C	21	C	NA	NA	Transitioning
Main	Left Hallway Classroom 5		0	0	C	21	C	NA	NA	Not In Use
Main	Left Hallway Classroom 6	Infants and One Year Olds	2	4	C	21	C	NA	NA	Floor Play, Diapering
Main	Left Hallway Pre-K 1	PreK	2	17	C	26	C	NA	NA	Transitioning
Main	Left Hallway Pre-K 2	Three Year Olds and Four Year Olds	2	14	C	20	C	NA	NA	Transitioning
Main	Right Hallway Classroom 10	Two Year Olds and Three Year Olds	2	5	C	26	C	NA	NA	Lunch
Main	Right Hallway Classroom 7	One Year Olds and Two Year Olds	2	5	C	20	C	NA	NA	Lunch
Main	Right Hallway Classroom 8	Two Year Olds and Three Year Olds	2	6	C	26	C	NA	NA	Lunch
Main	Right Hallway Classroom 9	Two Year Olds and Three Year Olds	2	7	C	26	C	NA	NA	Lunch

Total Capacity @35 sq. ft.: 233

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 85

Total Capacity @35 sq. ft.: 233

Total Capacity @25 sq. ft.: 0


Building	Playground	Playground Occupancy	Playground Compliance
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Comments

The purpose of this visit was to conduct a licensing study and follow-up to the previous visit on August 23, 2017.

Plan of Improvement: Developed This Date 01/23/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with 1/2 inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Tammy Knight, Program Official

Date

Twylah Tyner, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.
Monitor for wear and tear

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

Director stated that the center is not currently administering any medication.

Safety

591-1-1-.11 Discipline(CR)**Not Met****Finding**

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined based on observation of consultant that a child was handled roughly when a staff member grabbed the child by the shirt, picked the child up, placed the child roughly on their feet and held the child by their forearm after the child ran out of an exterior door.

POI (Plan of Improvement)

The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

Correction Deadline: 1/23/2018

591-1-1-.13 Field Trips(CR)**Met****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position. Staff stated proper knowledge.
Observed pleasant naptime environment

Staff Records**Records Reviewed: 20****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Staff # 2

Met

Date of Hire: 11/17/2017

Staff # 3 Date of Hire: 10/08/2017	Met
Staff # 4 Date of Hire: 08/01/2016	Met
Staff # 5 Date of Hire: 08/03/2011	Met
Staff # 6 Date of Hire: 07/17/1995	Met
Staff # 7 Date of Hire: 08/26/2017	Met
Staff # 8 Date of Hire: 10/26/2015	Met
Staff # 9 Date of Hire: 05/02/2017	Met
Staff # 10 Date of Hire: 09/27/2016	Met
Staff # 11 Date of Hire: 02/16/1978	Met
Staff # 12 Date of Hire: 10/03/2016	Met
Staff # 13 Date of Hire: 04/03/2007	Met
Staff # 14 Date of Hire: 03/15/2015	Met
Staff # 15 Date of Hire: 02/12/2007	Met
Staff # 16 Date of Hire: 03/13/2017	Met
Staff # 17 Date of Hire: 10/09/2009	Met

Records Reviewed: 20

Records with Missing/Incomplete Components: 0

Staff # 18 Met
Date of Hire: 01/15/2011

Staff # 19 Met
Date of Hire: 09/16/2017

Staff # 20 Met
Date of Hire: 11/24/2017

Staff Credentials Reviewed: 20

591-1-1-.09 Criminal Records Check(CR) Met

Comment

Director provided 6 file(s) for employees hired since last visit. All staff criminal records checks complete

591-1-1-.14 First Aid & CPR Met

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training Met

Comment

Documentation observed of required staff training.

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be complying with applicable laws on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) Met

Comment

Adequate supervision observed on this date.