



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/22/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:35 AM **Departure:** 2:55 PM

CCLC-17654

Prime Care Learning Center III

2115 Rockbridge Road Stone Mountain, GA 30087 Gwinnett County
 (770) 469-2000 cecilia@primecarelearning.com

Regional Consultant

Dianne Clarke

Phone: (770) 357-4923

Fax: (770) 357-4922

dianne.clarke@dec.al.ga.gov

Mailing Address

P.O. Box 960295
 Riverdale, GA 30296

Quality Rated: No

Compliance Zone Designation		
05/22/2019	Complaint Investigation Follow Up	Good Standing
05/22/2019	Complaint Closure	Good Standing
03/07/2019	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A		0	0	C	49	C	NA	NA		
Main	B Cafeteria		0	0	C	13	C	NA	NA		
Main	B-1R		0	0	C	22	C	NA	NA		
Main	C	Three Year Olds and Four Year Olds	1	12	C	17	C	NA	NA	Free Play	
Main	D	Four Year Olds	1	11	C	18	C	NA	NA	Art	
Main	E		0	0	C	18	C	NA	NA		
Main	F	Two Year Olds	2	13	C	17	C	NA	NA	Circle Time	
Main	G-1	Infants and One Year Olds	2	12	C	10	NC	NA	NA	Circle Time	
Main	G-2		0	0	C	9	C	NA	NA		
Total Capacity @35 sq. ft.:			173			Total Capacity @25 sq. ft.:					0
Total # Children this Date: 48			Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.:					0

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A	161	C
Main	PG B	49	C

Comments

Plan of Improvement: Developed This Date 05/22/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.ga.gov

Cecilia Okoma, Program Official

Date

Dianne Clarke, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 3

Staff # 1	Met
Date of Hire: 09/01/2013	
Staff # 2	Met
Date of Hire: 07/27/2015	
Staff # 3	Met
Date of Hire: 09/01/2013	
Staff # 4	Met
Date of Hire: 02/08/2018	
Staff # 5	Met
Date of Hire: 09/17/2014	
Staff # 6	Met
Date of Hire: 10/20/2014	
Staff # 7	Met
Date of Hire: 03/18/2019	
Staff # 8	Met
Date of Hire: 06/23/1997	

Records Reviewed: 16**Records with Missing/Incomplete Components: 3**

Staff # 9	Not Met
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Date of Hire: 09/01/2014

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 10	Not Met
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Date of Hire: 10/29/2018

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 11	Met
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Date of Hire: 04/16/2019

Staff # 12	Met
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Date of Hire: 08/06/2018

Staff # 13	Not Met
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Date of Hire: 08/01/2016

"Missing/Incomplete Components"

.14(2)-CPR missing

Staff # 14	Met
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Date of Hire: 03/15/2009

Staff # 15	Met
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Date of Hire: 11/05/2018

Staff # 16	Met
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Date of Hire: 04/08/2019

Staff Credentials Reviewed: 16

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Correction Deadline: 3/7/2019**Corrected on 5/22/2019****.09(1)(d) - The previous citation was observed to be corrected in that all current staff has a comprehensive background check completed.**

591-1-1-.14 First Aid & CPR	Not Met
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Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that two staff did not have evidence of First Aid and CPR training completed. One of the staff completed the course online.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 6/12/2019

Recited on 5/22/2019

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that one teacher did not have evidence of education credential.

POI (Plan of Improvement)

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 5/31/2019

Recited on 5/22/2019