



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/21/2021 **VisitType:** Monitoring Visit **Arrival:** 11:30 AM **Departure:** 2:30 PM

CCLC-1729

TSYS Learning Center

One TSYS Way Columbus, GA 31901 Muscogee County
(706) 644-4852 Nedlan.Smith@brighthorizons.com

Regional Consultant

Brandi Mangino

Phone: (478) 314-9726

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/21/2021	Incident Investigation Closure	Good Standing	
07/21/2021	Incident Investigation/Monitoring Visit	Good Standing	
02/26/2021	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left-Infant front		0	0	C	11	C	NA	NA	
Main	Enrichment/Preschool		0	0	C	15	C	NA	NA	
Main	EP1/EP2	Three Year Olds	4	17	C	35	C	NA	NA	Nap
Main	EP3/EP4	Three Year Olds	2	9	C	35	C	NA	NA	Nap
Main	Infant 1	Infants and One Year Olds	2	7	C	18	C	NA	NA	Nap
Main	Infant 2	Infants and One Year Olds	2	7	C	21	C	NA	NA	Floor Play,Lunch
Main	Infant 3	Infants and One Year Olds	2	4	C	19	C	NA	NA	Nap
Main	Infant 4		0	0	C	18	C	NA	NA	
Main	Left Side School Age	Six Year Olds and Over	1	13	C	48	C	NA	NA	Free Play
Main	PS 6	Six Year Olds and Over	1	9	C	19	C	NA	NA	Lunch
Main	PS1	Three Year Olds and Four Year Olds	1	10	C	20	C	NA	NA	Nap
Main	PS2/PS3	Four Year Olds	3	17	C	35	C	NA	NA	Transitioning,Nap
Main	PS4/PS5	Three Year Olds and Four Year Olds	3	14	C	43	C	NA	NA	Nap
Main	PS7	Five Year Olds and Six Year Olds and Over	2	15	C	32	C	NA	NA	Centers
Main	Toddler 1	One Year Olds and Two Year Olds	2	9	C	14	C	NA	NA	Nap
Main	Toddler 2	One Year Olds and Two Year Olds	2	9	C	16	C	NA	NA	Nap

Main	Toddler 3	One Year Olds and Two Year Olds	3	10	C	14	C	NA	NA	Nap
Main	Toddler 4		0	0	C	16	C	NA	NA	
Total Capacity @35 sq. ft.: 429					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 150			Total Capacity @35 sq. ft.: 429			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Main	73	C

Comments

A virtual visit was conducted on July 21, 2021 with the center director. An Administrative review was also conducted on July 21, 2021 where all criminal record checks were reviewed.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Nedlan Smith, Program Official

Date

Brandi Mangino, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Not Evaluated**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR) **Met**

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Handwashing requirements discussed.

Correction Deadline: 7/19/2021

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Not Evaluated****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 74**Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 09/27/2019

Staff # 2

Met

Date of Hire: 08/29/2001

Staff # 3

Met

Date of Hire: 09/27/2019

Staff # 4

Met

Date of Hire: 01/23/2018

Staff # 5

Met

Date of Hire: 12/23/2019

Staff # 6	Met
Staff # 7	Met
Date of Hire: 09/27/2019	
Staff # 8	Met
Date of Hire: 06/24/2019	
Staff # 9	Met
Date of Hire: 04/23/2019	
Staff # 10	Met
Date of Hire: 01/19/2017	
Staff # 11	Met
Date of Hire: 10/24/2012	
Staff # 12	Met
Date of Hire: 06/04/2008	
Staff # 13	Met
Date of Hire: 05/13/2016	
Staff # 14	Met
Date of Hire: 02/02/2015	
Staff # 15	Met
Date of Hire: 08/21/2015	
Staff # 16	Met
Date of Hire: 09/26/2019	
Staff # 17	Met
Date of Hire: 10/02/2000	
Staff # 18	Met
Date of Hire: 10/07/2019	
Staff # 19	Met
Date of Hire: 11/01/2004	
Staff # 20	Met
Date of Hire: 09/15/2015	
Staff # 21	Met

Date of Hire: 09/27/2019

Staff # 22 Met

Date of Hire: 05/21/2017

Staff # 23 Met

Date of Hire: 05/17/2018

Staff # 24 Met

Date of Hire: 11/26/2019

Staff # 25 Met

Date of Hire: 02/11/2020

Staff # 26 Met

Date of Hire: 02/24/2020

Staff # 27 Met

Date of Hire: 05/17/2018

Staff # 28 Met

Date of Hire: 06/02/2015

Staff # 29 Met

Date of Hire: 04/11/2019

Staff # 30 Met

Date of Hire: 12/16/2019

Staff # 31 Met

Date of Hire: 08/19/2019

Staff # 32 Met

Date of Hire: 10/11/2016

Staff # 33 Met

Date of Hire: 10/15/2019

Staff # 34 Met

Date of Hire: 10/16/2006

Staff # 35 Met

Date of Hire: 03/04/2019

Staff # 36 Met

Date of Hire: 09/30/2019

Staff # 37	Met
Date of Hire: 10/16/2023	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 38	Met
Date of Hire: 07/18/2019	
Staff # 39	Met
Date of Hire: 06/06/2011	
Staff # 40	Met
Date of Hire: 05/13/2016	
Staff # 41	Met
Date of Hire: 12/23/2019	
Staff # 42	Met
Date of Hire: 06/18/2019	
Staff # 43	Met
Date of Hire: 04/14/2015	
Staff # 44	Met
Date of Hire: 05/13/2019	
Staff # 45	Met
Date of Hire: 08/26/2019	
Staff # 46	Met
Date of Hire: 02/20/2020	
Staff # 47	Met
Date of Hire: 05/16/2017	
Staff # 48	Met
Date of Hire: 02/24/2020	
Staff # 49	Met
Date of Hire: 04/11/2019	
Staff # 50	Met
Date of Hire: 04/24/2019	
Staff # 51	Met
Date of Hire: 05/15/2015	

Staff # 52 Date of Hire: 06/02/2017	Met
Staff # 53 Date of Hire: 01/06/2020	Met
Staff # 54 Date of Hire: 02/27/2015	Met
Staff # 55 Date of Hire: 01/02/2019	Met
Staff # 56 Date of Hire: 04/24/2019	Met
Staff # 57 Date of Hire: 07/16/2001	Met
Staff # 58 Date of Hire: 09/26/2019	Met
Staff # 59 Date of Hire: 05/05/2009	Met
Staff # 60 Date of Hire: 02/24/2020	Met
Staff # 61 Date of Hire: 09/26/2019	Met
Staff # 62 Date of Hire: 11/26/2019	Met
Staff # 63 Date of Hire: 01/13/2020	Met
Staff # 64 Date of Hire: 01/13/2020	Met
Staff # 65 Date of Hire: 12/15/2014	Met
Staff # 66 Date of Hire: 09/18/2019	Met

Records Reviewed: 74

Records with Missing/Incomplete Components: 0

Staff # 67 Date of Hire: 08/05/2014	Met
Staff # 68 Date of Hire: 04/12/2019	Met
Staff # 69 Date of Hire: 08/16/2019	Met
Staff # 70 Date of Hire: 09/26/2019	Met
Staff # 71 Date of Hire: 08/15/2003	Met
Staff # 72 Date of Hire: 09/30/2019	Met
Staff # 73	Met
Staff # 74 Date of Hire: 09/01/2020	Met

Staff Credentials Reviewed: 31

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Adequate supervision observed on this date.

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Adequate supervision observed on this date.