



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/11/2022    **VisitType:** Monitoring Visit    **Arrival:** 8:40 AM    **Departure:** 10:00 AM

**CCLC-17284**

**The Children's Village at the Crossroad**

2641 Hwy 17 Richmond Hill, GA 31324 Bryan County  
 (912) 756-8688 tcvrichmondhill@aol.com

**Regional Consultant**

Kimberly Stoy  
 Phone: (678) 747-6836  
 Fax: (706) 314-7859  
 kimberly.stoy@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/11/2022	Monitoring Visit	Good Standing	
09/30/2021	Complaint Investigation & Licensing Study	Good Standing	
09/30/2021	Complaint Closure	Good Standing	

  

<b>Good Standing</b>	- Program is demonstrating an acceptable level of performance in meeting the rules.
<b>Support</b>	- Program performance is demonstrating a need for improvement in meeting rules.
<b>Deficient</b>	- Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	K upstairs	Three Year Olds	1	8	C	11	C	NA	NA	Free Play
Main	L multi purpose rm	Three Year Olds	3	19	C	30	C	NA	NA	Free Play,Music
Main	Rm A	Infants	4	8	C	11	C	NA	NA	Floor Play,Nap
Main	Rm B 18 mos.-24 mos.	One Year Olds	2	5	C	12	C	NA	NA	Outside
Main	Rm C 12-18 mos.	One Year Olds and Two Year Olds	2	7	C	11	C	NA	NA	Snack
Main	Rm D 3 yrs	Two Year Olds	2	10	C	12	C	NA	NA	Transitioning
Main	Rm E 9 Mos.	Infants and One Year Olds	3	10	C	14	C	NA	NA	Floor Play
Main	Rm F 24 mos.	Two Year Olds and Three Year Olds	2	15	C	16	C	NA	NA	Free Play
Main	Rm G 24 mos	Two Year Olds and Three Year Olds	2	7	C	15	C	NA	NA	Free Play
Main	Rm H 5-12	Four Year Olds	1	9	C	17	C	NA	NA	Art,Free Play
Main	Rm I 5-12 yrs	GA PreK	2	16	C	25	C	NA	NA	Story
Main	Rm J 5-12	Three Year Olds	1	6	C	12	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 186					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 120			Total Capacity @35 sq. ft.: 186			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	66	C

## Comments

A virtual inspection was conducted on March 11, 2022 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Denise West, Program Official

Date

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Kimberly Stoy, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be met on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Diapering was not directly observed during the virtual walk through. Procedures and sanitation regarding proper diapering were discussed with the Director on this date.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Handwashing was not directly observed during the virtual walk through. Hand washing supplies were observed, and hand washing practices were discussed with the Director on this date.

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**591-1-1-.20 Medications(CR)****N/A****Comment**

The Provider currently does not dispense/administer medication.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date.

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**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Tight fitting sheets, SIDS, and infant sleeping position were discussed with the Director on this date.

**Staff Records**

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**Records Reviewed: 37****Records with Missing/Incomplete Components: 0**

Staff # 1 Met  
Date of Hire: 10/09/2019

Staff # 2 Met  
Date of Hire: 02/17/2021

Staff # 3 Met

Staff # 4 Met  
Date of Hire: 12/11/2017

Staff # 5 Met  
Date of Hire: 09/13/2021

Staff # 6 Met  
Date of Hire: 02/07/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 7 Met

Date of Hire: 10/14/2019

Staff # 8 Met

Date of Hire: 05/17/2021

Staff # 9 Met

Date of Hire: 10/18/2021

Staff # 10 Met

Date of Hire: 06/29/2020

Staff # 11 Met

Staff # 12 Met

Date of Hire: 01/31/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 13 Met

Date of Hire: 03/08/2017

Staff # 14 Met

Date of Hire: 10/17/2019

Staff # 15 Met

Date of Hire: 10/18/2021

Staff # 16 Met

Staff # 17 Met

Date of Hire: 10/04/2021

Staff # 18 Met

Staff # 19 Met

Date of Hire: 08/13/2019

Staff # 20 Met

Date of Hire: 11/01/2021

Staff # 21 Met

Date of Hire: 09/27/2021

Staff # 22 Met

Date of Hire: 07/29/2020

**Records Reviewed: 37**

**Records with Missing/Incomplete Components: 0**

Staff # 23 Date of Hire: 06/14/2021	Met
Staff # 24	Met
Staff # 25 Date of Hire: 04/14/2021	Met
Staff # 26	Met
Staff # 27	Met
Staff # 28 Date of Hire: 08/10/2021	Met
Staff # 29	Met
Staff # 30 Date of Hire: 04/29/2019	Met
Staff # 31 Date of Hire: 02/17/2020	Met
Staff # 32 Date of Hire: 08/01/2016	Met
Staff # 33	Met
Staff # 34	Met
Staff # 35 Date of Hire: 07/26/2021	Met
Staff # 36 Date of Hire: 01/17/2007	Met
Staff # 37 Date of Hire: 02/28/2022	Met

Reminder - Health & Safety training is required within 90 calendar days of hired

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**Staff Credentials Reviewed: 4**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.31 Staff(CR) Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.