



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/10/2020 **VisitType:** Complaint Investigation by Phone **Arrival:** 1:00 PM **Departure:** 2:00 PM

CCLC-1578

The Goddard School

11250 State Bridge Road Alpharetta, GA 30022 Fulton County
(770) 754-4796 dalpharetta1ga@goddardschools.com

Regional Consultant

Shannon Curtis

Phone: (770) 342-7802

Fax: (678) 891-5904

shannon.curtis@decals.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation		
06/10/2020	Complaint Investigation by Phone	Good Standing
11/07/2019	Licensing Study	Good Standing
04/25/2019	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.


Ratios/License Capacity

Comments

The purpose of this visit was to conduct a Complaint Investigation via telephone due to Covid-19 on this date.

Plan of Improvement: Developed This Date 06/10/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decals.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Debbie Kohout, Program Official

Date

Shannon Curtis, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation by Phone:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Due to Covid-19 Consultant did not observe.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Discussed with the Director to ensure all staff and children are washing hands throughout the facility on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Due to Covid-19 Consultant did not observe.

Safety

591-1-1-.11 Discipline(CR)**Not Met****Finding**

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined based on staff statements, self-reported by the facility and an image taken of the child's hand that on June 4, 2020 a three-year-old child in care was observed to be hit on the back of the hand with a plastic spoon by a teacher on this date.

POI (Plan of Improvement)

The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

Correction Deadline: 6/10/2020

591-1-1-.36 Transportation(CR)**Met****Comment**

Center does not provide routine transportation at this time due to Covid-19.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Due to Covid-19 Consultant did not observe.

Staff Records**Records Reviewed: 15****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 03/22/2016

Staff # 2

Met

Staff # 3

Met

Records Reviewed: 15**Records with Missing/Incomplete Components: 0**

Date of Hire: 05/21/2007

Staff # 4 Met

Date of Hire: 09/18/2014

Staff # 5 Met

Date of Hire: 01/19/2019

Staff # 6 Met

Staff # 7 Met

Staff # 8 Met

Staff # 9 Met

Date of Hire: 11/18/2010

Staff # 10 Met

Staff # 11 Met

Date of Hire: 08/04/2020

Staff # 12 Met

Date of Hire: 04/12/2012

Staff # 13 Met

Date of Hire: 05/20/2020

Staff # 14 Met

Staff # 15 Met

Date of Hire: 03/23/2015

Staff Credentials Reviewed: 6**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

Due to Covid-19 Consultant did not observe.

591-1-1-.31 Staff(CR) Met**Comment**

Due to Covid-19 Consultant did not observe.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met****Comment**

Due to Covid-19 Consultant did not observe.

Comment

Due to Covid-19 Consultant did not observe.