



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/29/2018    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 12:20 PM    **Departure:** 2:00 PM

**CCLC-14421**

**New Era Learning Center**

4640 Hiram Lithia Springs Road Powder Springs, GA 30127 Cobb County  
(770) 943-9055 onwukaeb@aol.com

**Mailing Address**  
Same

**Regional Consultant**

Morgan Stahl  
Phone: (770) 357-7042  
Fax: (770) 357-7041  
morgan.stahl@dec.al.gov

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
08/29/2018	Complaint Investigation & Monitoring Visit	Good Standing
03/08/2018	Licensing Study	Good Standing
11/29/2017	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st Left	One Year Olds	1	5	C	15	C	NA	NA	Nap
Main	B 2nd Left	Infants	1	4	C	13	C	NA	NA	Nap
Main	C 3rd Left	PreK	2	21	C	20	NC	NA	NA	Nap
Main	D 3rd Right	Three Year Olds	1	13	C	20	C	NA	NA	Nap
Main	E 2nd Right		0	0	C	20	C	NA	NA	Not In Use
Main	F 1st Right	Two Year Olds	1	5	C	19	C	NA	NA	Nap

Total Capacity @35 sq. ft.: 107

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 48

Total Capacity @35 sq. ft.: 107

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	infant Toddler Playground	11	C
Main	School Age Playground	33	C

**Comments**

The complaint investigation was not closed on this date.

Plan of Improvement: Developed This Date 08/29/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Ben Onwukaeme, Program Official

Date

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Morgan Stahl, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Finding**

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that in classroom B-2L, a microwave on top of a mini refrigerator was unsecured. Further, the large cubby book shelf and a black shelf were observed to be unsecured and easily tipped when pulled on.

**POI (Plan of Improvement)**

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

**Correction Deadline: 9/5/2018**

**Recited on 8/29/2018**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Correction Deadline: 8/29/2018**

**Corrected on 8/29/2018**

**.25(13) - Correction of previous citation observed. Please continue to monitor.**

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**591-1-1-.26 Playgrounds(CR)****Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that on the right side playground, the front side fence was observed to have slats that were not secured along with exposed nails.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 8/29/2018****Recited on 8/29/2018**

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<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Per staff member in charge, medication has not been dispensed since the last regulatory visit.

**Correction Deadline: 8/29/2018****Correction Deadline: 3/8/2018****Corrected on 8/29/2018****.20(4) - No medication observed accessible to children.**

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<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)****Met****Correction Deadline: 3/18/2018****Corrected on 8/29/2018****.36(3)(a-b) - Director observed to have current transportation training.**

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<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Correction Deadline: 3/8/2018****Corrected on 8/29/2018****.30(1)(a)2 - Correction of previous citation observed. Infant sleep safety requirements observed met.**

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**Staff Records**

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**Records Reviewed: 9****Records with Missing/Incomplete Components: 0**

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Staff # 1	Met
Date of Hire: 07/30/2018	
Staff # 2	Met
Date of Hire: 05/24/2010	
Staff # 3	Met
Date of Hire: 06/06/2006	
Staff # 4	Met
Date of Hire: 06/06/2006	
Staff # 5	Met
Date of Hire: 11/18/2010	
Staff # 6	Met
Date of Hire: 01/08/2018	
Staff # 7	Met
Date of Hire: 12/27/2016	
Staff # 8	Met
Date of Hire: 03/10/2015	
Staff # 9	Met
Date of Hire: 01/12/2018	

**Staff Credentials Reviewed: 9**

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**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Director provided one file for an employee hired since last visit.

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**591-1-1-.33 Staff Training****Met****Correction Deadline: 4/7/2018****Corrected on 8/29/2018****.33(3) - Correction of previous citation observed.**

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591-1-1-.31 Staff(CR)

Met

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

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591-1-1-.32 Supervision(CR)

Not Met

**Finding**

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation that staff in classroom F-1R left children unsupervised for approximately thirty seconds, in order to walk to the front desk.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 8/29/2018**