



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/21/2017 **VisitType:** Incident Investigation & Follow Up **Arrival:** 8:00 AM **Departure:** 11:25 AM

CCLC-14416

Char's Family Daycare, Inc.

3276 Dawson Forest Road Dawsonville, GA 30534 Dawson County
(706) 265-2427 charsfdc@gmail.com

Regional Consultant

Leslie Pettis

Phone: (770) 357-7022

Fax: (770) 357-7021

leslie.pettis@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation		
11/21/2017	Incident Investigation & Follow Up	Good Standing
07/19/2017	Licensing Study	Good Standing
04/27/2017	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R	Infants	1	6	C	9	C	NA	NA	Floor Play
Main	B Middle	Three Year Olds	1	4	C	15	C	NA	NA	Outside
Main	C Left-side	Five Year Olds and Six Year Olds and Over	2	24	C	24	C	NA	NA	Outside
Main	D Downstairs RT		0	0	C	9	C	NA	NA	
Main	E downstairs LF	Two Year Olds	1	6	C	11	C	NA	NA	Free Play
Main	F Downstairs BK LF	One Year Olds	1	6	C	16	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 84						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 46						Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant Playground	9	C
Main	Preschool playground	52	C
Main	Toddler playground	16	C

Comments

November 21, 2017 - The purpose of this visit was to conduct an Incident Investigation and follow up from the visit conducted on July 19, 2017. Investigative findings were not concluded on this date, pending further investigation needed at this time.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Nancy Jones, Program Official

Date

Leslie Pettis, Consultant

Date



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Findings Report

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The following information is associated with a Incident Investigation & Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 7/19/2017

Corrected on 11/21/2017

.03(14) - Previous citation corrected in that the center obtained parental consent for all field trips taken after July 11, 2017.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 7/19/2017

Corrected on 11/21/2017

.25(3) - Previous citation corrected in that the crack and hole were fixed in Classroom E, and a shelf was covering the pipe around the pipe that was located in Classroom C on the left side.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 8/2/2017

Corrected on 11/21/2017

.26(9) - Previous citation corrected in that the wooden barrier was removed from the middle playground.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 7/19/2017

Corrected on 11/21/2017

.15(8) - Previous citation corrected in that there was no rice milk being served in the center on this date.

591-1-1-.18 Kitchen Operations

Met

Correction Deadline: 7/19/2017

Corrected on 11/21/2017

.18(8) - Previous citation corrected in that there was no food on the floor of the kitchen on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 7/19/2017

Corrected on 11/21/2017

.30(1)(b) - Previous citation corrected in that no children were observed to be asleep at this time. Mats, cots and cribs were observed to be sufficient for the children that were present.

Staff Records

Records Reviewed: 21

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 02/03/2012	
Staff # 2	Met
Date of Hire: 08/23/2016	
Staff # 3	Met
Date of Hire: 11/10/2017	
Staff # 4	Met
Date of Hire: 11/15/2017	
Staff # 5	Met
Date of Hire: 04/29/2005	
Staff # 6	Met
Date of Hire: 01/23/2017	
Staff # 7	Met
Date of Hire: 11/09/2017	
Staff # 8	Met
Date of Hire: 03/21/2016	
Staff # 9	Met
Date of Hire: 12/18/2017	
Staff # 10	Met

Records Reviewed: 21**Records with Missing/Incomplete Components: 0**

Date of Hire: 07/10/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 11

Met

Date of Hire: 11/17/2017

Staff # 12

Met

Date of Hire: 05/30/2017

Staff # 13

Met

Date of Hire: 11/14/2017

Staff # 14

Met

Date of Hire: 09/16/2016

Staff # 15

Met

Date of Hire: 10/30/2017

Staff # 16

Met

Date of Hire: 01/28/2008

Staff # 17

Met

Date of Hire: 05/30/2017

Staff # 18

Met

Date of Hire: 06/08/2017

Staff # 19

Met

Date of Hire: 12/18/2017

Staff # 20

Met

Date of Hire: 05/31/2017

Staff # 21

Met

Date of Hire: 05/30/2017

Staff Credentials Reviewed: 21**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Criminal Records Check complete