



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/3/2020 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 11:30 AM

CCLC-128

Sheltering Arms - Longview Drive Center

3833 Longview Drive Douglasville, GA 30135 Douglas County
 (770) 949-3717 cbanks@shelteringarmsforkids.com

Regional Consultant

Tomekia Hudson

Phone: (770) 544-5978

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tomekia.hudson@dec.al.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/03/2020	Monitoring Visit	Good Standing	
12/05/2019	Monitoring Visit	Good Standing	
02/07/2019	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	#1	Infants and One Year Olds	2	5	C	12	C	NA	NA	Feeding, Floor Play
Main	#2	Infants and One Year Olds	3	4	C	13	C	NA	NA	Floor Play, Nap
Main	#3	One Year Olds and Two Year Olds	2	2	C	19	C	NA	NA	Free Play
Main	#4	One Year Olds	2	5	C	20	C	NA	NA	Free Play
Main	#5	Two Year Olds and Three Year Olds	2	5	C	19	C	NA	NA	Centers
Main	#6	Two Year Olds and Three Year Olds	2	9	C	20	C	NA	NA	Outside
Main	#7	PreK	2	11	C	26	C	NA	NA	Centers
Main	#8	PreK	2	15	C	27	C	NA	NA	Transitioning, Centers
Main	#9	Three Year Olds and Four Year Olds	2	10	C	27	C	NA	NA	Circle Time
Main	1A		0	0	C	6	C	NA	NA	
Main	2A		0	0	C	6	C	NA	NA	
Total Capacity @35 sq. ft.: 195						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 66			Total Capacity @35 sq. ft.: 195			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back	26	C

Main	Infant/Toddler	22	C
Main	Middle	41	C

Comments

A virtual inspection was conducted on 11/3/20 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Crystal Banks, Program Official

Date

Tomekia Hudson, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Discussed rotating toys to support the procedures of daily disinfecting during COVID-19 pandemic.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Technical Assistance****Technical Assistance**

591-1-1-.10 - A Virtual Visit was conducted due to COVID-19 pandemic. Proper diapering procedure was not directly observed during the virtual walk through. Regulations regarding proper diapering procedures were discussed with the Provider on this date.

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center during virtual visit due to COVID-19 pandemic. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 62**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met

Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Date of Hire: 10/22/2018	
Staff # 12	Met
Date of Hire: 02/19/2018	
Staff # 13	Met
Staff # 14	Met
Date of Hire: 03/28/2019	
Staff # 15	Met
Staff # 16	Met
Staff # 17	Met
Date of Hire: 02/24/2020	
Staff # 18	Met
Staff # 19	Met
Staff # 20	Met
Date of Hire: 10/22/2018	
Staff # 21	Met
Date of Hire: 10/22/2018	
Staff # 22	Met
Staff # 23	Met
Staff # 24	Met
Date of Hire: 05/30/2019	
Staff # 25	Met
Date of Hire: 08/24/2020	
Staff # 26	Met
Staff # 27	Met

Date of Hire: 08/27/2018

Staff # 28 Met

Staff # 29 Met

Date of Hire: 02/03/2015

Staff # 30 Met

Staff # 31 Met

Staff # 32 Met

Staff # 33 Met

Staff # 34 Met

Date of Hire: 04/01/2019

Staff # 35 Met

Date of Hire: 09/25/2015

Staff # 36 Met

Date of Hire: 11/18/2019

Staff # 37 Met

Date of Hire: 11/05/2019

Staff # 38 Met

Staff # 39 Met

Date of Hire: 11/02/2020

Staff # 40 Met

Staff # 41 Met

Staff # 42 Met

Staff # 43 Met

Staff # 44 Met

Staff # 45 Met

Staff # 46 Met

Staff # 47 Met

Staff # 48 Met

Records Reviewed: 62

Records with Missing/Incomplete Components: 0

Staff # 49	Met
Staff # 50	Met
Staff # 51	Met
Staff # 52	Met
Staff # 53	Met
Staff # 54	Met
Staff # 55	Met
Staff # 56	Met
Staff # 57	Met
Date of Hire: 09/30/2019	
Staff # 58	Met
Staff # 59	Met
Staff # 60	Met
Staff # 61	Met
Date of Hire: 10/02/2000	
Staff # 62	Met
Date of Hire: 06/14/2019	

Staff Credentials Reviewed: 9

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Director provided five files for employees hired since last visit.

591-1-1-.31 Staff(CR) **Met**

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order Issued on August 15, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.