



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/16/2018 **VisitType:** Monitoring Visit **Arrival:** 12:20 PM **Departure:** 3:50 PM

CCLC-128

Sheltering Arms - Longview Drive Center

3833 Longview Drive Douglasville, GA 30135 Douglas County
 (770) 949-3717 cbanks@shelteringarmsforkids.com

Regional Consultant

Maranda Powell

Phone: (770) 357-9953
 Fax: (678) 302-2432
 laura.davis@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
08/16/2018	Monitoring Visit	Good Standing
02/12/2018	Complaint Closure	Good Standing
02/09/2018	Complaint Investigation & Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes					
Main	#1	Infants	2	6	C	12	C	NA	NA	Nap,Feeding					
Main	#2	Infants	2	5	C	13	C	NA	NA	Floor Play,Nap					
Main	#3	One Year Olds	2	7	C	19	C	NA	NA	Nap,Lunch					
Main	#4	One Year Olds	2	10	C	20	C	NA	NA	Lunch,Diapering					
Main	#5	Two Year Olds	2	7	C	19	C	NA	NA	Lunch					
Main	#6	Two Year Olds	2	12	C	20	C	NA	NA	Lunch					
Main	#7	PreK	2	22	C	26	C	NA	NA	Outside					
Main	#8	PreK	2	22	C	27	C	NA	NA	Outside					
Main	#9	Three Year Olds	2	18	C	27	C	NA	NA	Story					
Main	1A	Infants	2	4	C	6	C	NA	NA	Nap,Floor Play					
Main	2A	Infants	2	6	C	6	C	NA	NA	Nap,Floor Play					
Total Capacity @35 sq. ft.: 195						Total Capacity @25 sq. ft.: 0									
Total # Children this Date: 119						Total Capacity @35 sq. ft.: 195					Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back	26	C
Main	Infant/Toddler	22	C
Main	Middle	41	C

Comments

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Crystal Banks, Program Official

Date

Maranda Powell, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **N/A**

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 34

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 08/22/2016	
Staff # 2	Met
Date of Hire: 09/21/2015	
Staff # 3	Met
Date of Hire: 02/03/2015	
Staff # 4	Met
Date of Hire: 07/22/2016	
Staff # 5	Met
Date of Hire: 08/17/2017	
Staff # 6	Met
Date of Hire: 07/25/2017	
Staff # 7	Met
Date of Hire: 07/12/2004	

Staff # 8 Date of Hire: 04/20/2018	Met
Staff # 9 Date of Hire: 02/02/2015	Met
Staff # 10 Date of Hire: 07/11/2016	Met
Staff # 11 Date of Hire: 09/14/2016	Met
Staff # 12 Date of Hire: 07/25/2018	Met
Staff # 13 Date of Hire: 11/29/2017	Met
Staff # 14 Date of Hire: 09/09/2013	Met
Staff # 15 Date of Hire: 01/31/2000	Met
Staff # 16 Date of Hire: 07/29/2013	Met
Staff # 17 Date of Hire: 01/22/2018	Met
Staff # 18 Date of Hire: 01/21/1991	Met
Staff # 19 Date of Hire: 06/26/2017	Met
Staff # 20 Date of Hire: 12/18/2017	Met
Staff # 21 Date of Hire: 10/23/2017	Met
Staff # 22 Date of Hire: 08/01/2017	Met

Records Reviewed: 34

Records with Missing/Incomplete Components: 0

Staff # 23 Date of Hire: 11/01/2017	Met
Staff # 24 Date of Hire: 07/20/2018	Met
Staff # 25 Date of Hire: 02/20/2017	Met
Staff # 26 Date of Hire: 08/07/2017	Met
Staff # 27 Date of Hire: 07/24/2017	Met
Staff # 28 Date of Hire: 07/02/1997	Met
Staff # 29 Date of Hire: 11/17/2016	Met
Staff # 30 Date of Hire: 10/27/2017	Met
Staff # 31 Date of Hire: 09/26/2016	Met
Staff # 32 Date of Hire: 06/26/2017	Met
Staff # 33 Date of Hire: 06/26/2000	Met
Staff # 34 Date of Hire: 08/06/2018	Met

Staff Credentials Reviewed: 34

591-1-1-.09 Criminal Records Check(CR) **Met**

Comment

Criminal records checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Lead staff requirements meet at this time.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.