



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 7/24/2020    **VisitType:** Monitoring Visit    **Arrival:** 2:15 PM    **Departure:** 3:00 PM

**CCLC-121**

**Sheltering Arms - Cobb Center**

1585 Roberta Dr. Marietta, GA 30008 Cobb County  
 (770) 427-1926 abrownigorham@shelteringarmsforkids.com

**Regional Consultant**

Alison Benson  
 Phone: (866) 369-6921  
 Fax: (866) 370-1204  
 alison.benson@decals.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                   |               |
|------------------------------------|-------------------|---------------|
| 07/24/2020                         | Monitoring Visit  | Good Standing |
| 03/11/2020                         | Licensing Study   | Good Standing |
| 12/04/2019                         | Complaint Closure | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building | Room | Age Group      | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes     |
|----------|------|----------------|-------|----------|------|------------|--------------|------------|--------------|-----------|
| Main     | L1   | One Year Olds  | 1     | 5        | C    | 12         | C            | NA         | NA           | Free Play |
| Main     | L2   | Two Year Olds  | 2     | 1        | C    | 12         | C            | NA         | NA           | Clean Up  |
| Main     | L3   | Two Year Olds  | 2     | 3        | C    | 12         | C            | NA         | NA           | Free Play |
| Main     | L4   |                | 0     | 0        | C    | 24         | C            | NA         | NA           |           |
| Main     | R1   | Four Year Olds | 2     | 2        | C    | 14         | C            | NA         | NA           | Snack     |
| Main     | R2   |                | 0     | 0        | C    | 14         | C            | NA         | NA           |           |
| Main     | R3   |                | 0     | 0        | C    | 24         | C            | NA         | NA           |           |

Total Capacity @35 sq. ft.: 112

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 11

Total Capacity @35 sq. ft.: 112

Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | Back       | 82                   | C                     |
| Main     | LT         | 46                   | C                     |
| Main     | R1 Side    | 27                   | C                     |

**Comments**

A virtual inspection was conducted on July 24, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on June 16, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Angela Brown-Gorham, Program Official

Date

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Alison Benson, Consultant

Date



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### Findings Report

**Date:** 7/24/2020 **VisitType:** Monitoring Visit **Arrival:** 2:15 PM **Departure:** 3:00 PM

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** Met

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** N/A

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)** Met

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** Met

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)** Met

**Comment**

Playground observed to be clean and in good repair.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** Met

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Director/Provider on this date.

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**591-1-1-.20 Medications(CR)** **N/A**

**Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director/Provider on this date.

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**591-1-1-.36 Transportation(CR)** **N/A**

**Comment**

Center does not provide routine transportation.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. No infants are currently attending at this time, this rule was unable to be evaluated and will be reviewed during the next regulatory visit.

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**Staff Records**

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**Records Reviewed: 25**

**Records with Missing/Incomplete Components: 0**

|                          |     |
|--------------------------|-----|
| Staff # 1                | Met |
| Date of Hire: 09/19/2015 |     |
| Staff # 2                | Met |
| Date of Hire: 09/22/2019 |     |
| Staff # 3                | Met |
| Date of Hire: 03/27/2017 |     |
| Staff # 4                | Met |
| Date of Hire: 08/16/2016 |     |
| Staff # 5                | Met |
| Date of Hire: 11/18/2010 |     |
| Staff # 6                | Met |
| Date of Hire: 05/26/2016 |     |

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|  |     |
|--|-----|
| Staff # 7<br>Date of Hire: 03/16/2020  | Met |
| Staff # 8<br>Date of Hire: 06/11/2018  | Met |
| Staff # 9<br>Date of Hire: 08/02/2013  | Met |
| Staff # 10                             | Met |
| Staff # 11<br>Date of Hire: 10/24/2016 | Met |
| Staff # 12<br>Date of Hire: 08/26/2019 | Met |
| Staff # 13<br>Date of Hire: 01/06/2011 | Met |
| Staff # 14                             | Met |
| Staff # 15<br>Date of Hire: 08/19/2016 | Met |
| Staff # 16<br>Date of Hire: 01/10/2000 | Met |
| Staff # 17<br>Date of Hire: 11/01/1995 | Met |
| Staff # 18<br>Date of Hire: 11/14/2013 | Met |
| Staff # 19<br>Date of Hire: 10/21/2019 | Met |
| Staff # 20<br>Date of Hire: 10/29/2001 | Met |
| Staff # 21<br>Date of Hire: 07/21/2017 | Met |
| Staff # 22<br>Date of Hire: 03/26/2018 | Met |

**Records Reviewed: 25**

**Records with Missing/Incomplete Components: 0**

Staff # 23 Met  
Date of Hire: 03/13/2009

Staff # 24 Met  
Date of Hire: 08/05/2015

Staff # 25 Met  
Date of Hire: 07/15/2020

**Staff Credentials Reviewed: 16**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR Met**

**Correction Deadline: 3/25/2020**

**Corrected on 7/24/2020**

**.14(2) - Consultant observed CPR/First Aid for employees.**

**591-1-1-.33 Staff Training Defer**

**Correction Deadline: 3/25/2020**

**Corrected on 7/24/2020**

**.33(3) - Health and Safety orientation was observed.**

**Defer**

591-1-1-.33(5)- Per director, all employees will complete at least ten hours of training by December 31, 2020.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 3/25/2020**

**591-1-1-.31 Staff(CR) Met**

**Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR) Met**

**Comment**

Adequate supervision observed on this date.