

## Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/1/2018 VisitType: Licensing Study Arrival: 12:30 PM Departure: 3:30 PM

CCLC-121

## **Sheltering Arms - Cobb Center**

1585 Roberta Dr. Marietta, GA 30008 Cobb County (770) 427-1926 abrowngorham@shelteringarmsforkids.com

Mailing Address

Same

## **Regional Consultant**

Courtney Moody

Phone: (800) 796-7861 Fax: (800) 798-6764

courtney.moody@decal.ga.gov

**Quality Rated:** 

| Compliance Zone Designation |   |               |  |  |  |
|-----------------------------|---|---------------|--|--|--|
| 03/01/2018                  | Licensing Study                         | Good Standing |  |  |  |
| 12/21/2017                  | Complaint<br>Investigation Follow<br>Up | Good Standing |  |  |  |
| 12/21/2017                  | Complaint Closure                       | Good Standing |  |  |  |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Prog

Deficient

- Program performance is demonstrating a need for improvement in meeting rules

Program is not demonstrating an acceptable level of performance in meeting the rules.

#### **Ratios/License Capacity**

| Building | Room | Age Group                             | Staff | Children | NC/C              | Max 35<br>SF. | 35 SF.<br>Comp. | Max 25<br>SF. | 25 SF.<br>Comp. | Notes         |
|----------|------|---------------------------------------|-------|----------|-------------------|---------------|-----------------|---------------|-----------------|---------------|
| Main     | L1   | Infants                               | 2     | 6        | С                 | 12            | С               | NA            | NA              | Free Play,Nap |
| Main     | L2   | One Year Olds and Two<br>Year Olds    | 1     | 10       | С                 | 12            | С               | NA            | NA              | Nap           |
| Main     | L3   | Two Year Olds and Three<br>Year Olds  | 1     | 7        | С                 | 12            | С               | NA            | NA              | Nap           |
| Main     | L4   | PreK                                  | 2     | 18       | С                 | 24            | С               | NA            | NA              | Nap           |
| Main     | R1   | Three Year Olds and Four<br>Year Olds | 2     | 12       | С                 | 14            | С               | NA            | NA              | Nap           |
| Main     | R2   | Three Year Olds                       | 2     | 10       | С                 | 14            | С               | NA            | NA              | Nap           |
| Main     | R3   | PreK                                  | 2     | 17       | С                 | 24            | С               | NA            | NA              | Nap           |
|          |      | Total Capacity @35 sq. ft.: 1         | 12    |          | Total C<br>ft.: 0 | apacity @     | 25 sq.          |               |                 |               |

Total # Children this Date: 80 Total Capacity @35 sq. ft.: 112 Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground<br>Occupancy | Playground Compliance |  |
|----------|------------|-------------------------|-----------------------|--|
| Main     | Back       | 82                      | С                     |  |
| Main     | LT         | 46                      | С                     |  |
| Main     | R1 Side    | 27                      | С                     |  |

## Comments

Plan of Improvement: Developed This Date 03/01/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit <u>www.decalkoala.com</u>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decal.ga.gov">qualityrated@decal.ga.gov</a>

| Angela Brown-Gorham, Program Official | Date | Courtney Moody, Consultant | Date |
|---------------------------------------|------|----------------------------|------|



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## **Findings Report**

Courtney Moody

Phone: (800) 796-7861

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## The following information is associated with a Licensing Study:

# **Activities and Equipment** 591-1-1-.12 Equipment & Toys(CR) Met Comment A variety of equipment and toys were observed throughout the center. 591-1-1-.35 Swimming Pools & Water-related Activities(CR) N/A Comment Center does not provide swimming activities. **Facility** 591-1-1-.19 License Capacity(CR) Met Comment Licensed capacity observed to be routinely met by center. 591-1-1-.25 Physical Plant - Safe Environment(CR) Met Comment No hazards observed accessible to children on this date. 591-1-1-.26 Playgrounds(CR) Met Comment Playground observed to be clean and in good repair. **Food Service** 591-1-1-.15 Food Service & Nutrition **Technical Assistance**

v1.03

Please ensure that infant feeding forms are updated regularly.

**Technical Assistance** 

**Health and Hygiene** 

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff state proper knowledge of diapering procedures.

## 591-1-1-.17 Hygiene(CR)

Met

### Comment

Staff were observed to remind children to wash hands.

## 591-1-1-.20 Medications(CR)

Met

### Comment

Documentation for medication dispensing observed complete.

## **Policies and Procedures**

## 591-1-1-.21 Operational Policies & Procedures

**Technical Assistance** 

#### **Technical Assistance**

Emergency drills form discussed. Bright From the Start template recommended.

Correction Deadline: 3/6/2018

Safety

## 591-1-1-.11 Discipline(CR)

Met

#### Comment

Age-appropriate discussion and/or redirection observed.

### 591-1-1-.36 Transportation(CR)

Not Met

#### **Finding**

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on review of records that there was no second check signature on the transportation form for the field trip on November 17, 2017.

## POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

Correction Deadline: 3/1/2018

# Sleeping & Resting Equipment

## 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

#### Comment

Pleasant naptime environment observed.

**Staff Records** 

## 591-1-1-.09 Criminal Records Check(CR)

Met

### Comment

Director provided two files for employees hired since last visit.

## 591-1-1-.33 Staff Training

**Not Met** 

#### Finding

591-1-1-.33(6) requires, in the first year of employment and then by calendar year thereafter, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers to attend ten (10) clock hours of training which is task-focused in early childhood education or child development or subjects relating to job assignment and is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on review of records that three staff members did not complete 10 clock hours of annual training for the 2017 calendar year.

### POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/31/2018

591-1-1-.31 Staff(CR)

Met

## Comment

Staff requirements met.

# Staffing and Supervision

### 591-1-1-.32 Staff: Child Ratios and Group Size(CR)

Met

#### Comment

Center observed to maintain appropriate staff:child ratios.

## 591-1-1-.32 Supervision(CR)

Met

### Comment

Staff observed to provide direct supervision and be attentive to children's needs.