



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/25/2021    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 3:40 PM    **Departure:** 4:40 PM

**CCLC-1114**

**Growing Room CDC**

1200 Manchester Expressway Columbus, GA 31904 Muscogee County  
 (706) 596-1234 jcarpenter@growingroomusa.com

**Regional Consultant**

Penny Svenson

Phone: (470) 346-1037

Fax: (678) 891-5613

penny.svenson@decals.ga.gov

**Mailing Address**

PO Box 4216  
 Columbus, GA 31914-0126

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/25/2021	Complaint Investigation Follow Up	Good Standing	
11/10/2020	Complaint Closure	Good Standing	
11/04/2020	Complaint Investigation & Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1		0	0	C	21	C	NA	NA	
Main	Room 10	Six Year Olds and Over	1	7	C	26	C	36	C	Transitioning,Snack
Main	Room 11		0	0	C	21	C	NA	NA	
Main	Room 12		0	0	C	22	C	31	C	
Main	Room 13	One Year Olds	2	13	C	19	C	NA	NA	Transitioning,Free Play,Diapering
Main	Room 14		0	0	C	16	C	NA	NA	
Main	Room 2	Two Year Olds	2	17	C	21	C	NA	NA	Transitioning,Circle Time,Diapering
Main	Room 3		0	0	C	10	C	NA	NA	
Main	Room 4		0	0	C	20	C	NA	NA	
Main	Room 5	Four Year Olds	1	18	C	21	C	NA	NA	Centers,Free Play
Main	Room 6	One Year Olds	1	8	C	15	C	NA	NA	Diapering,Free Play,Transitioning
Main	Room 7	Infants	1	5	C	23	C	NA	NA	Diapering,Nap,Fl oor Play

Main	Room 8	Three Year Olds	1	15	C	21	C	NA	NA	Transitioning, Centers
Main	Room 9	Three Year Olds	1	14	C	21	C	NA	NA	Free Play, Centers

Total Capacity @35 sq. ft.: 277

Total Capacity @25 sq. ft.: 296

Total # Children this Date: 97

Total Capacity @35 sq. ft.: 277

Total Capacity @25 sq. ft.: 296

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1	62	C
Main	Playground 2	76	C

**Comments**

February 2, 2021--A complaint investigation follow-up visit was completed by this date.

Plan of Improvement: Developed This Date 01/25/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Kathryn Thomas, Program Official

Date

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Penny Svenson, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Health and Hygiene**

591-1-1-.07 Children's Health

Met

Correction Deadline: 11/4/2020

Corrected on 1/25/2021

The correction was observed on this date.

**Staffing and Supervision**

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 11/4/2020

Corrected on 1/25/2021

The correction was observed on this date.