



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/15/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 1:45 PM

**CCLC-1100**

**Austell Learning Academy**

2081 Mesa Valley Way Austell, GA 30106 Cobb County  
 (770) 948-2020 info@austelllearningacademy.com

**Regional Consultant**

Leslie Pettis

Phone: (770) 357-7022

Fax: (770) 357-7021

leslie.pettis@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<u>Compliance Zone Designation</u>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/15/2018	Complaint Investigation Follow Up	Good Standing	
03/15/2018	Licensing Study	Good Standing	
09/27/2017	POI Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Rm A-1L	Infants	2	8	C	15	C	NA	NA	Floor Play,Nap
Main	Rm B- 1L (2nd Room)	One Year Olds	2	12	C	15	C	NA	NA	Story
Main	Rm C- 3L		0	0	C	13	C	NA	NA	
Main	Rm E- Back L	Three Year Olds	1	11	C	28	C	39	C	Story
Main	Rm F- Far Back L	Four Year Olds	1	11	C	21	C	30	C	Story
Main	Rm G- Middle Far Back		0	0	C	28	C	NA	NA	
Main	Rm H- 5R	PreK	2	20	NC	19	NC	NA	NA	Centers
Main	Rm I- 4R	PreK	2	19	C	22	C	NA	NA	Centers
Main	Rm J- 3R	Two Year Olds	2	11	C	22	C	NA	NA	Art
Main	Rm K- 2R	Two Year Olds	2	10	C	22	C	NA	NA	Art
Main	Rm L- 1R		0	0	C	23	C	NA	NA	

Total Capacity @35 sq. ft.: 228

Total Capacity @25 sq. ft.: 257

Total # Children this Date: 102

Total Capacity @35 sq. ft.: 228

Total Capacity @25 sq. ft.: 257

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	8	C
Main	B	97	C
Main	C	46	C
Main	D	34	C

## Comments

November 15, 2018 - The purpose of this visit was to conduct a Complaint Investigation and follow up from previous visit conducted on March 15, 2018.

Plan of Improvement: Developed This Date 11/15/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Marie Mackall, Program Official

Date

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Leslie Pettis, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

#### Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 3/15/2018

Corrected on 11/15/2018

.25(3) - Previous citation corrected in that the both bathrooms were operable, and the sink was working correctly in both classrooms on this date.

#### Health and Hygiene

591-1-1-.07 Children's Health

Not Met

#### Finding

591-1-1-.07(5) requires Center Staff to not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items. It was determined based on observation that one out of eight infants had a pacifier clip attached to their clothing.

#### POI (Plan of Improvement)

The Center will instruct Staff regarding this safety requirement.

Correction Deadline: 11/15/2018

Recited on 11/15/2018

#### Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Met

Correction Deadline: 3/20/2018

Corrected on 11/15/2018

.21(3) - Previous citation corrected in that documentation showed that fire drills were conducted from January 2018 to October 2018, on this date.

## Staff Records

**Records Reviewed: 18**

**Records with Missing/Incomplete Components: 0**

Staff # 1 Date of Hire: 03/01/2013	Met
Staff # 2 Date of Hire: 07/28/2014	Met
Staff # 3 Date of Hire: 04/15/2016	Met
Staff # 4 Date of Hire: 08/28/2013	Met
Staff # 5 Date of Hire: 04/04/2017	Met
Staff # 6 Date of Hire: 10/06/2014	Met
Staff # 7 Date of Hire: 05/17/2013	Met
Staff # 8 Date of Hire: 10/29/2018	Met
Staff # 9 Date of Hire: 11/18/2013	Met
Staff # 10 Date of Hire: 07/24/2017	Met
Staff # 11 Date of Hire: 02/27/2017	Met
Staff # 12 Date of Hire: 03/21/2017	Met
Staff # 13 Date of Hire: 03/02/2016	Met
Staff # 14 Date of Hire: 02/28/2011	Met
Staff # 15	Met

**Records Reviewed: 18**

**Records with Missing/Incomplete Components: 0**

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Date of Hire: 10/30/2013

Staff # 16

Met

Date of Hire: 08/28/2018

Staff # 17

Met

Date of Hire: 01/04/1996

Staff # 18

Met

Date of Hire: 08/20/2018

**Staff Credentials Reviewed: 18**

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**591-1-1-.09 Criminal Records Check(CR)**

**Met**

**Correction Deadline: 3/15/2018**

**Corrected on 11/15/2018**

**.09(1)(a) - Previous citation corrected in that all 18 employees had a satisfactory records check determination on file.**