

#### Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/5/2018 VisitType: Licensing Study

Arrival: 9:05 AM

Departure: 1:30 PM

**Regional Consultant** 

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Fax: (770) 357-5102 april.brown@decal.ga.gov

April Brown

# CCLC-38142 KinderCare Learning Center

4540 Nelson Brogdon Blvd Sugar Hill, GA 30518 Gwinnett County (678) 482-2356 sugarhill@rainbowccc.com

Mailing Address Same



| Compliance Zone Designation |                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good |  |  |  |  |
|-----------------------------|-------------------|---------------|--|--|--|--|--|
| 11/05/2018                  | Licensing Study   | Good Standing | standing, support, and deficient.  |  |  |  |  |
| 02/06/2018                  | Licensing Study   | Good Standing | Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.  |  |  |  |  |
| 10/02/2017                  | Complaint Closure | Good Standing | Support - Program performance is demonstrating a need for improvement in meeting rules.  |  |  |  |  |
|                             |                   |               | <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.   |  |  |  |  |

#### Ratios/License Capacity

| Building  | Room                            | Age Group                          | Staff | Children          | NC/C                   | Max 35<br>SF. | 35 SF.<br>Comp. | Max 25<br>SF. | 25 SF.<br>Comp. | Notes         |
|---|---------------------------------|------------------------------------|-------|-------------------|------------------------|---------------|-----------------|---------------|-----------------|---------------|
| Main  | A - 1L                          | Infants                            | 1     | 4                 | C                      | 8             | С               | NA            | NA              | Floor Play    |
| Main  | B - 2L                          | One Year Olds                      | 1     | 3                 | С                      | 8             | С               | NA            | NA              | Floor Play    |
| Main  | C - 3L                          | One Year Olds and Two<br>Year Olds | 2     | 10                | С                      | 12            | С               | NA            | NA              | Snack         |
| Main  | D - 4L                          | Two Year Olds                      | 1     | 10                | С                      | 12            | С               | NA            | NA              | Circle Time   |
| Main  | F - Back R                      |                                    | 0     | 0                 | С                      | 30            | С               | NA            | NA              | Not In Use    |
| Main  | G - 3R                          | Three Year Olds                    | 2     | 15                | С                      | 16            | С               | NA            | NA              | Transitioning |
| Main  | H - 2R                          | Four Year Olds                     | 1     | 11                | С                      | 20            | С               | NA            | NA              | Art           |
| Main  | I - 1R                          | PreK                               | 2     | 20                | С                      | 20            | С               | NA            | NA              | Outside       |
|   | Total Capacity @35 sq. ft.: 126 |                                    |       | Total C<br>ft.: 0 | apacity @              | 25 sq.        |                 |               |                 |               |
| Total # Children this Date: 73 Total Capacity @35 |                                 | Total Capacity @35 sq. ft.: 1      | 26    |                   | Total Capacity @25 sq. |               |                 |               |                 |               |

ft.: 0

| Building | Playground | Playground<br>Occupancy | Playground<br>Compliance |
|----------|------------|-------------------------|--------------------------|
| Main     | A - Right  | 118                     | С                        |
| Main     | B - Garden | 5                       | С                        |
| Main     | C - Back   | 107                     | С                        |
| Main     | D - Left   | 44                      | С                        |

**Comments** 

Plan of Improvement: Developed This Date 11/05/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

| <ul> <li>Please refer to the website, <u>http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</u>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,</li> <li>New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry</li> <li>New clearance is required at least once every five years</li> </ul>   |
|--|
| <ul> <li>Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance</li> <li>All staff members are required to have completed at least a national fingerprint based clearance check</li> <li>Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance</li> <li>Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee</li> </ul> |

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <u>https://qualityrated.decal.ga.gov/</u> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <u>qualityrated@decal.ga.gov</u>

Chioma Akunwanne, Program Official

| Bright from the Start Georgia Department of Early Care and Learning<br>2 Martin Luther King Jr. Drive SE, 670 East Tower<br>Atlanta, GA 30334<br>Phone: (404) 657-5562 WWW.DECAL.GA.GOV |                             |               |  |                | rning     |  |
|---|-----------------------------|---------------|--|----------------|-----------|--|
| 1776  |                             | Findings F    | Report   |                |           |  |
| Date: 11/5/2018 VisitTyp  | e: Licensing Study          | Arrival:      | 9:05 AM  | Departure:     | 1:30 PM   |  |
| CCLC-38142  |                             |               | Regi   | onal Consultar | nt        |  |
| KinderCare Learning Center  |                             | April Brown   |  |                |           |  |
| 4540 Nelson Brogdon Blvd Sugar Hill, GA 30518 Gwinnett County (678) 482-2356 sugarhill@rainbowccc.com   |                             |               | Phone: (770) 357-5101<br>Fax: (770) 357-5102<br>april.brown@decal.ga.gov |                |           |  |
| Mailing Address<br>Same   |                             |               |  |                |           |  |
|   |                             |               |  |                |           |  |
|   |                             |               |  |                |           |  |
| The following information is  | associated with a Licensin  | ng Study:     |  |                |           |  |
|   |                             |               | Activitie  | es and Equ     | ipment    |  |
|   |                             |               |  |                |           |  |
| 591-1-103 Activities  |                             |               |  | Technical A    | ssistance |  |
| <b>Technical Assistance</b><br>Please ensure that current less<br>classrooms that did not have c<br>request.  |                             |               |  |                |           |  |
| Correction Deadline: 11/5/20  | 18                          |               |  |                |           |  |
| 591-1-112 Equipment & Toy   | vs(CR)                      |               |  |                | Met       |  |
| Comment   |                             |               |  |                |           |  |
| Equipment and furniture obser   |                             |               | on this date.  |                |           |  |
| 591-1-135 Swimming Pools  | & Water-related Activities( | (CR)          |  |                | N/A       |  |
| <b>Comment</b><br>Center does not provide swimr   | ming activities             |               |  |                |           |  |
|   | ning activities.            |               | 0  | hildren's R    | ecords    |  |
|   |                             |               | 0  |                | ecoi u3   |  |
|   |                             |               |  |                |           |  |
| 591-1-108 Children's Record   |                             |               |  |                | Met       |  |
|   | 49                          |               |  |                | INIGL     |  |
| Comment<br>Records were observed to be o  | complete and well organized | on this date. |  |                |           |  |
|   |                             |               |  |                | Facility  |  |
|   |                             |               |  |                | <b>y</b>  |  |
| 591-1-119 License Capacity  | (CR)                        |               |  |                | Met       |  |

# Comment

Licensed capacity observed to be met by the center on this date.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

#### Comment

Center appears clean and well maintained on this date.

#### Correction Deadline: 2/20/2018

#### Corrected on 11/5/2018

Correction of citation observed on this date in that the lights were operable in the bathrooms in classroom G-3R. The finger guard to the back door of classroom D-4R was in good repair, and the cabinets at the back sink in classroom H-2R were in good repair as they were observed to be painted on this date.

#### 591-1-1-.26 Playgrounds(CR)

Not Met

#### Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the swing set was not in good repair on the back playground as the seat was broken and detached from the chain accessible to children in care.

#### **POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters. The Center will repair the swing set and ensure that all equipment is in good repair prior to children playing on the equipment.

#### Correction Deadline: 11/15/2018

#### Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on the right playground, tree roots were exposed and not marked which were potential tripping hazards accessible to children in care.

#### POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards. The Center will mark the tree roots so that children are able to identify them to prevent tripping hazards from occurring.

#### Correction Deadline: 11/5/2018

591-1-1.15 Food Service & Nutrition

#### Comment

Center menu meets USDA guidelines on this date. Consultant discussed the new USDA guidelines with the director on this date. Children were served brown rice, baked chicken, mixed vegetables, sliced apples, and milk for lunch.

#### 591-1-1-.18 Kitchen Operations

#### Comment

Kitchen appeared clean and well organized on this date.

#### **Technical Assistance**

Please monitor the kitchen refrigerator to ensure that the temperature of the refrigerator is at 40 degrees Fahrenheit or below at all times as required. Consultant observed the refrigerator temperature to be 40 degrees Fahrenheit on this date.

#### Correction Deadline: 11/5/2018



Technical Assistance

Met

# 591-1-1-.10 Diapering Areas & Practices(CR)

### Comment

Proper diapering procedures observed on this date.

591-1-1-.17 Hygiene(CR)

### Comment

Staff were observed to remind children to wash hands on this date.

### 591-1-1-.20 Medications(CR)

#### Comment

Documentation for medication dispensing observed complete. One child in care had medication to be administered on this date.

# **Policies and Procedures**

#### 591-1-1-.21 Operational Policies & Procedures

#### Comment

Consultant discussed and observed the new written emergency plan with the director on this date.

## Correction Deadline: 11/10/2018

| 591-1-1- | 05 Animals |
|----------|------------|
| 331-1-1- |            |

## Comment

Center does not keep animals on premises.

#### 591-1-1-.11 Discipline(CR)

#### Comment

Age-appropriate discussion and redirection observed on this date.

#### 591-1-1-.36 Transportation(CR)

#### Comment

A current and completed inspection was observed for the vehicle with a license plate ending in C0291 used in transporting children dated for July 27, 2018.

#### Finding

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. It was determined based on a review of records that the center did not have documentation of the first check being conducted for field trips completed for 2018 for school aged children in care for the following trip dates and locations:

\* June 7, 2018 to Coolray Field

\* June 12, 2018 to Stars and Strikes

- \* June 19, 2018 to ABC Pottery
- \* June 26, 2018 to Gary Pirkle Park
- \* July 10, 2018 to Kids Up

Met

Met

Met

Met

Met

Safetv

Met

Not Met

#### **POI (Plan of Improvement)**

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor. The Center will begin documenting the first checks of the vehicle for field trips on the approved BFTS transportation forms as required.

#### Correction Deadline: 11/6/2018

#### Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that the center did not have documentation of the second check being conducted for field trips completed for 2018 for school aged children in care for the following trip dates and locations:

- \* June 7, 2018 to Coolray Field
- \* June 12, 2018 to Stars and Strikes
- \* June 19, 2018 to ABC Pottery
- \* June 26, 2018 to Gary Pirkle Park
- \* July 10, 2018 to Kids Up

#### POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor. The Center will begin documenting the first checks of the vehicle for field trips on the approved BFTS transportation forms as required.

#### Correction Deadline: 11/5/2018

# Sleeping & Resting Equipment

# 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

#### Comment

Discussed SIDS and infant sleeping position on this date.

#### Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

# Staff Records

## 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

# Comment

Criminal record checks were observed to be complete on this date.

# Comment

Director provided six files for employees hired since last visit which was conducted on February 6, 2018.

# 591-1-1-.14 First Aid & CPR

# Comment

Evidence observed of 100% of center staff certified in First Aid and CPR on this date.

# Comment

Please replace and add missing items in first aid kits: face mask and goggles

Met

Met

Met

#### 591-1-1-.33 Staff Training

#### Finding

591-1-1-.33(4) requires all Staff who provide any direct care to children, except independent contractors, Students-in-Training and volunteers, to obtain ten (10) clock hours of training or instruction in child care issues from an accredited school or Department-approved source. At least six (6) of the clock hours must be divided as follows: four (4) clock hours of training in any of the following topics: disease control, cleanliness, basic hygiene, illness detection, illness disposition and childhood injury control and two (2) clock hours of training in identifying, reporting and meeting the needs of abused, neglected or deprived children. It was determined based on a review of records that seven out of 15 staff members did not have at least 10 clock hours of annual training for 2017 as required.

#### POI (Plan of Improvement)

The Center will plan and schedule training and follow up to ensure that direct care Staff complete the required hours of training in the required subjects.

#### Correction Deadline: 12/5/2018

591-1-1-.31 Staff(CR)

#### Comment

Staff observed to be compliant with applicable laws and regulations on this date.

**Staffing and Supervision** 

# 591-1-1-.32 Staff:Child Ratios and Group Size(CR)

#### Comment

Center observed to maintain appropriate staff:child ratios on this date.

#### Comment

Discussed naptime ratios as requested with the director on this date.

#### 591-1-1-.32 Supervision(CR)

#### Comment

Adequate supervision observed on this date.

Met

Met

Met