

# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/17/2019 VisitType: Incident Investigation & Arrival: 9:15 AM Departure: 1:50 PM

Follow Up

CCLC-49861

## Riverdale Learning Center & Child Care

176 Highway 138, Suite 100 Riverdale, GA 30274 Clayton County

(770) 997-6810 audreycole@bellsouth.net

Mailing Address Same

Quality Rated: No

#### **Regional Consultant**

Tasha McDonald

Phone: (770) 344-3353 Fax: (678) 891-5601

tasha.mcdonald@decal.ga.gov

| Compliance Zone Designation |  |               |  |  |  |
|-----------------------------|--|---------------|--|--|--|
| 10/17/2019                  | Incident<br>Investigation &<br>Follow Up | Good Standing |  |  |  |
| 06/19/2019                  | Monitoring Visit                         | Good Standing |  |  |  |
| 05/07/2019                  | Complaint Closure                        | Deficient     |  |  |  |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting

rules.

- Program is not demonstrating an acceptable level of performance in meeting the rules.

## Ratios/License Capacity

| Building      | Room                  | Age Group                             | Staff | Children | NC/C                          | Max 35<br>SF. | 35 SF.<br>Comp. | Max 25<br>SF. | 25 SF.<br>Comp. | Notes             |
|---------------|-----------------------|---------------------------------------|-------|----------|-------------------------------|---------------|-----------------|---------------|-----------------|-------------------|
| Building<br>2 | Infants, 1's, 2's     | Infants                               | 3     | 13       | С                             | 30            | С               | NA            | NA              | Feeding,Nap       |
|               |                       | Total Capacity @35 sq. ft.: 30        | )     |          | Total C<br>ft.: 0             | apacity @     | 25 sq.          |               |                 |                   |
| Main          | A/1L                  |                                       | 0     | 0        | С                             | 8             | С               | NA            | NA              |                   |
| Main          | B/1R                  |                                       | 0     | 0        | С                             | 12            | С               | NA            | NA              | Feeding,Nap       |
| Main          | C/2L/Front            | Two Year Olds                         | 1     | 6        | С                             | 21            | С               | NA            | NA              | Transitioning     |
| Main          | D/2L/Back             | Three Year Olds and Four<br>Year Olds | 1     | 13       | С                             | 12            | NC              | NA            | NA              | Lunch,Transitioni |
|               |                       | Total Capacity @35 sq. ft.: 53        | 3     |          | Total Capacity @25 sq. ft.: 0 |               |                 |               |                 |                   |
| Total # Cl    | hildren this Date: 32 | Total Capacity @35 sq. ft.: 83        | 3     |          | Total C                       | apacity @     | 25 sq.          |               |                 |                   |

| Building   | Playground | Playground<br>Occupancy | Playground<br>Compliance |  |
|------------|------------|-------------------------|--------------------------|--|
| Building 2 | Playground | 10                      | С                        |  |
| Main       | PG         | 23                      | С                        |  |

#### Comments

10-17-2019: The purpose of the visit was to conduct a complaint investigation and to follow up on the previous visit.

Deficient

Plan of Improvement: Developed This Date 10/17/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <a href="http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx">http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</a>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the

program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:gualityrated@decal.ga.gov">gualityrated@decal.ga.gov</a>

| Audrey Cole, Program Official | Date | Tasha McDonald. Consultant | Date |  |
|-------------------------------|------|----------------------------|------|--|



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#### **Summary Report**

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The following information is associated with a Incident Investigation & Follow Up:

**Facility** 

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 6/29/2019

Corrected on 10/17/2019

.26(8) - The previous citation observed corrected in that six inches of resilient surfacing was observed on this date. Consultant advised Director to fluff the resilient surfacing due to it being compacted from the rain.

Safety

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 6/24/2019

Corrected on 10/17/2019

.36(4)(a) - The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of annual vehicle inspection on this date.

Correction Deadline: 6/20/2019

Corrected on 10/17/2019

.36(7)(d)1. - The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of signature of first check on this date.

Correction Deadline: 6/19/2019

Corrected on 10/17/2019

.36(7)(d)2. - The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of signature of second check on this date.

Sleeping & Resting Equipment

## 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 6/19/2019

Corrected on 10/17/2019

.30(2)(c) - The previous citation corrected in that no infants were observed sleeping in equipment other than safety- approved cribs on this date.

**Staff Records** 

#### 591-1-1-.24 Personnel Records

Not Met

#### **Finding**

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on consultant review of records that the staff were unable to access or provide staff personnel files to the consultant.

## POI (Plan of Improvement)

The Center will secure required information for all Personnel. The Center will ensure that complete information is in the personnel file for all Directors, Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance and other Support Staff.

Correction Deadline: 10/22/2019

591-1-1-.31 Staff(CR) Not Met

#### **Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined, based on a review of records, that one staff identified as a lead teacher did not have evidence of the required education credential on file on this date.

## POI (Plan of Improvement)

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

Correction Deadline: 10/17/2019

**Staffing and Supervision** 

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 5/8/2019

#### Corrected on 10/17/2019

.32(7) - The previous citation was observed to be corrected on this date. Consultant observed staff to provide supervision and watchful oversight on this date.