

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/30/2019 VisitType: Complaint Investigation Arrival: 10:50 AM Departure: 3:20 PM

Follow Up

CCLC-38774 Sterling Learning LLC.

4922 LaVista Road Tucker, GA 30084 DeKalb County

(770) 270-2068 stelrinc@gmail.com

Mailing Address Same

Quality Rated:

Regional Consultant

Tasha McDonald

Phone: (770) 344-3353 Fax: (678) 891-5601

tasha.mcdonald@decal.ga.gov

| Compliance Zone Designation | | | | | |
|-----------------------------|---|---------------|--|--|--|
| 09/30/2019 | Complaint Investigation Follow Up | Good Standing | | | |
| 08/01/2019 | Monitoring Visit | Good Standing | | | |
| 03/18/2019 | Licensing Study | Good Standing | | | |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules

Support - Program performance is demonstrating a need for improvement in meeting

 Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | | 25 SF. Comp. | Notes |
|------------|-----------------------|--|-------|----------|-------------------|---------------|-----------------|----|-----------------|----------------|
| Single | A/Entrance | Infants | 1 | 5 | С | 7 | С | NA | NA | Floor Play,Nap |
| Single | B/Left | Two Year Olds and Three Year Olds | 1 | 7 | С | 9 | С | NA | NA | Free Play |
| Single | C/ Back R | Two Year Olds and Three Year Olds and Four Year Olds | 1 | 8 | С | 12 | С | NA | NA | Floor Play |
| | | Total Capacity @35 sq. ft.: 2 | 5 | | Total C ft.: 0 | apacity @ | 25 sq. | | capacity lir | |
| Total # Cl | hildren this Date: 20 | Total Capacity @35 sq. ft.: 2 | 5 | | Total C | apacity @ | 25 sq. | • | | |

tical Gapacity @23 sq. n.. 25 ft.: 0

Deficient

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|-------------------------|-----------------------|
| Single | PG A | 35 | C |

Comments

09-30-2019: The purpose of the visit was to conduct a complaint investigation and to follow up on the previous visit.

Plan of Improvement: Developed This Date 09/30/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- · All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: https://qualityrated.decal.ga.gov/
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

| Sharonda Sterling, Program Official | Date | Tasha McDonald, Consultant | Date |
|-------------------------------------|------|----------------------------|------|



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Staffing and Supervision

591-1-1-.32 Staff: Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on consultants observation that two two-year-old were house in the same physical area as two three-year-old and four four-year-old C/ Back R classroom and it was not the first hour of the day.

POI (Plan of Improvement)

The Center will maintain separation of these children under three years old.

Correction Deadline: 9/30/2019