



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/21/2018    **VisitType:** Monitoring Visit    **Arrival:** 11:00 AM    **Departure:** 1:30 PM

**CCLC-38774**

**Sterling Learning Center**

4922 LaVista Road Tucker, GA 30084 DeKalb County  
 (770) 270-2068 stelrinc@gmail.com

**Regional Consultant**

Chrische Walker

Phone: (770) 359-5166

Fax: (678) 891-5618

chrische.walker@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/21/2018	Monitoring Visit	Good Standing	
02/27/2018	Complaint Closure	Good Standing	
02/27/2018	Complaint Investigation & Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Single	A/Entrance	Infants	1	4	C	7	C	NA	NA	Floor Play,Nap
Single	B/Left	Two Year Olds and Three Year Olds	2	10	NC	9	NC	NA	NA	Lunch
Single	C/ Back R	Three Year Olds	1	8	C	12	C	NA	NA	Lunch
		Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 0		Building capacity limited by Insufficient Toilets/Sinks			
Total # Children this Date: 22		Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 0					


Building	Playground	Playground Occupancy	Playground Compliance
Single	PG A	35	C

**Comments**

The purpose of today's visit was to conduct a Montioring Visit and to follow up from the previous visit on February 27, 2018.

Plan of Improvement: Developed This Date 08/21/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalgoala.com](http://www.decalgoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Sharonda Sterling, Program Official

Date

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Chrische Walker, Consultant

Date



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### Findings Report

**Date:** 8/21/2018 **VisitType:** Monitoring Visit

**Arrival:** 11:00 AM

**Departure:** 1:30 PM

**CCLC-38774**

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Same

The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Not Met**

**Finding**

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on the consultant's observation that more than nine required children were present in Room B/Left. The consultant observed the ratio of 1:10 children on this date.

**POI (Plan of Improvement)**

The Center will limit the number of children in this space to the licensed capacity.

**Correction Deadline: 8/21/2018**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**Correction Deadline: 2/27/2018**

**Corrected on 8/21/2018**

**.25(13) -The previous citation has been corrected on this date. The consultant observed no hazards in Room C/Back R.**

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**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Correction Deadline: 2/27/2018****Corrected on 8/21/2018**

.26(6) - The previous citation has been corrected on this date. The consultant observed the green turtle top to be removed from the playground. The consultant also observed the purple, yellow, and the orange balls to be removed.

**Correction Deadline: 2/27/2018****Corrected on 8/21/2018**

.26(9) - The previous citation has been corrected on this date. The consultant observed no mushrooms on the back playground.

<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition****Not Met****Comment**

Please ensure that bottles are covered and fully labeled with child's full name in Room A/Entrance.

**Correction Deadline: 2/27/2018****Corrected on 8/21/2018**

.15(2) - The previous citation has been corrected on this date. The consultant observed current feeding plans in the Infant classroom.

**Finding**

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on the consultant's observation that one infant bottle was not labeled with the individual child's name in Room A/Entrance.

**POI (Plan of Improvement)**

The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

**Correction Deadline: 8/21/2018****Recited on 8/21/2018**

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**591-1-1-.18 Kitchen Operations****Not Met****Finding**

591-1-1-.18(6) requires that non-disposable dishes, glasses and silverware are properly cleaned by pre-rinsing, or scraping, washing, sanitizing and air drying. A three (3) compartment sink or a dishwasher with a sani-cycle or capability of maintaining a rinse water temperature of a minimum of one hundred fifty (150) degrees Fahrenheit and a two (2) compartment sink shall be available. Dishes, glasses and silverware shall be rinsed in the approved dishwasher or rinsed in a chemical sanitizer and air dried. It was determined based on consultant's observation that a three compartment sink was not available and an approved dishwasher was not in working condition on this date.

**POI (Plan of Improvement)**

The Center will train Staff in the required dishwashing methods, will repair or replace any equipment that cannot meet the standards, and will routinely check equipment and monitor dishwashing.

**Correction Deadline: 9/7/2018****Recited on 8/21/2018**

## Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Hand washing requirements for diapering were discussed with the director on this date.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Staff stated proper hand washing procedures.

### 591-1-1-.20 Medications(CR)

N/A

#### Comment

The assistant director stated that there is no medication on site and that there is no medication being administered on this date.

## Policies and Procedures

### 591-1-1-.29 Required Reporting

Met

#### Comment

Discussed the new online required reporting requirements.

## Safety

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

Age-appropriate discussion and/or redirection observed.

**Correction Deadline: 2/27/2018**

**Corrected on 8/21/2018**

**.11(2) - The previous citation has been corrected on this date. The consultant observed a pleasant environment and interactions on this date.**

### 591-1-1-.36 Transportation(CR)

N/A

#### Comment

Center does not provide routine transportation.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

#### Comment

Pleasant naptime environment observed.

**Correction Deadline: 2/27/2018**

**Corrected on 8/21/2018**

**.30(2) - The previous citation has been corrected on this date. The consultant observed no infants in the crib with any objects attached to the neck or in the cribs.**

## Staff Records

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**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Assistant Director provided three files for employees hired since last visit.

**Comment**

Criminal records checks were observed to be complete.

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**591-1-1-.14 First Aid & CPR****Met****Comment**

Please be mindful of training expiration dates. The Assistant Director discussed that all staff members will complete a current First Aid and CPR class together in the upcoming months.

**Correction Deadline: 3/29/2018**

**Corrected on 8/21/2018**

**.14(2) - The previous citation has been corrected on this date. The consultant observed the staff members to no longer be employed at the facility.**

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**591-1-1-.33 Staff Training****Met****Comment**

Discussed staff training. Please obtain required documentation.

**Correction Deadline: 3/5/2018**

**Corrected on 8/21/2018**

**.33(3) - The previous citation has been corrected on this date. The consultant observed the staff member not to be employed at the facility. The consultant observed all new hires to complete the health and safety orientation course.**

**Correction Deadline: 12/31/2018**

**Corrected on 8/21/2018**

**.33(4) - The previous citation has been corrected. The consultant observed that the staff member is no longer an employee. The consultant will observed staff annual training for the 2018 calendar year at the next regulatory visit.**

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**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.