



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/15/2017 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 12:30 PM

CCLC-18631

Kids 'R Kids #29

2852 Holcomb Bridge Road Alpharetta, GA 30022 Fulton County
 (770) 993-8684 susanne@erpreschool.com

Mailing Address
 Same

Regional Consultant

LaQuita Clark

Phone: (706) 497-1536

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jennifer.taylor@decal.ga.gov

Joint with: Stacy Whitten

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/15/2017	Complaint Investigation Follow Up	Good Standing	
07/26/2017	Complaint Investigation & Licensing Study	Good Standing	
07/26/2017	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Creators	Three Year Olds	3	21	C	22	C	NA	NA	Centers
Main	Discoverers	Three Year Olds	3	23	C	24	C	NA	NA	Circle Time
Main	Early Learners	Two Year Olds	4	19	C	22	C	NA	NA	Centers
Main	EPK 1	PreK	2	16	C	29	C	NA	NA	Centers
Main	EPK 2	PreK	2	17	C	30	C	NA	NA	Centers
Main	Explorers	One Year Olds and Two Year Olds	4	22	C	23	C	NA	NA	Outside
Main	GPK	PreK	2	17	C	29	C	NA	NA	Centers
Main	Nursery	Infants	3	9	C	15	C	NA	NA	Floor Play
Main	Seekers	Two Year Olds and Three Year Olds	4	21	C	22	C	NA	NA	Circle Time
Main	Trainers	One Year Olds	3	9	C	16	C	NA	NA	Circle Time
Main	WalkersTalkers	Infants and One Year Olds	4	16	C	15	NC	NA	NA	Floor Play

Total Capacity @35 sq. ft.: 247

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 190

Total Capacity @35 sq. ft.: 247

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Center Rear	102	C
Main	Left	23	C
Main	Middle Right	52	C
Main	Right Front	49	C

Comments

The purpose of this visit was to conduct a complaint and follow up.

September 2017: Report revised to incorporate technical assistance in response to complaint investigation.

Plan of Improvement: Developed This Date 08/15/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Suzanne Rode, Program Official

Date

Stacy Whitten, Consultant

Date

LaQuita Clark, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

591-1-1-.03(8) - In response to the complaint investigation, the consultant discussed with the owner and director to ensure that privacy is provided to three and four-year-old children when changing for water play activities in the future.

Correction Deadline: 8/15/2017

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 7/26/2017

Corrected on 8/15/2017

.25(13) - Correction of the previous citation in that there were no hazards observed in any classrooms.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 7/26/2017

Corrected on 8/15/2017

.32(1) - Correction of the previous citation in that appropriate child ratios were observed.