



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/14/2018    **VisitType:** Complaint Investigation    **Arrival:** 2:10 PM    **Departure:** 6:00 PM  
 Follow Up

**CCLC-18631**

**Kids 'R Kids #29**

2852 Holcomb Bridge Road Alpharetta, GA 30022 Fulton County  
 (770) 993-8684 susanne@erpreschool.com

**Regional Consultant**

Angelia Boykins

Phone: (678) 717-6025

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angelia.boykins@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>		
08/14/2018	Complaint Investigation Follow Up	Good Standing
03/14/2018	Monitoring Visit	Good Standing
08/16/2017	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting the rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Creators	Three Year Olds	2	23	C	22	NC	NA	NA	Nap,Snack
Main	Discoverers	Three Year Olds	3	21	C	24	C	NA	NA	Nap,Snack
Main	Early Learners	Two Year Olds	3	14	C	22	C	NA	NA	Free Play
Main	EPK 1	PreK	2	17	C	29	C	NA	NA	Diapering,Supper
Main	EPK 2	PreK	2	17	C	30	C	NA	NA	Snack
Main	Explorers	One Year Olds and Two Year Olds and Three Year Olds	3	23	C	23	C	NA	NA	Story
Main	GPK	PreK	3	17	C	29	C	NA	NA	Story
Main	Nursery	Infants	3	7	C	15	C	NA	NA	Diapering,Nap,Feeding,Free Play
Main	Seekers	One Year Olds	3	11	C	22	C	NA	NA	Nap
Main	Trainers	One Year Olds	2	11	C	16	C	NA	NA	Free Play,Nap
Main	WalkersTalkers	Infants	3	11	C	15	C	NA	NA	Free Play,Music

Total Capacity @35 sq. ft.: 247

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 172

Total Capacity @35 sq. ft.: 247

Total Capacity @25 sq. ft.: 0


Building	Playground	Playground Occupancy	Playground Compliance
Main	Center Rear	102	C
Main	Left	23	C
Main	Middle Right	52	C

**Comments**

The purpose of today's visit was to conduct a follow up visit and a complaint visit. The investigation remains open at this time.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<b>Reminder:</b> All employees of child care programs must be fingerprinted before <b>January 1, 2017</b> . For instructions and to submit records check applications online, please visit <a href="http://www.decalkoala.com">www.decalkoala.com</a> . You are encouraged not to wait and to complete the process as soon as possible.
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with 1/2 inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

	
<b>Important New Deadlines:</b>	
Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.	
Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decals.ga.gov/">https://qualityrated.decals.ga.gov/</a> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decals.ga.gov">qualityrated@decals.ga.gov</a>	

Suzanne Rode, Program Official \_\_\_\_\_  
Date

Angelia Boykins, Consultant \_\_\_\_\_  
Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Staff Records**

**591-1-1-.33 Staff Training**

**Met**

**Correction Deadline: 4/13/2018**

**Corrected on 8/14/2018**

**.33(3) - Consultant observed corrected on this day.**