



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/2/2017      **VisitType:** Licensing Study      **Arrival:** 10:05 AM      **Departure:** 11:45 AM

**CCLC-18244**

**Loving Hands Learning Center**

367 Veterans Memorial Highway Mableton, GA 30126 Cobb County  
 (770) 944-3553 ravellaconrad@gmail.com

**Regional Consultant**

Alison Benson  
 Phone: (866) 369-6921  
 Fax: (866) 370-1204  
 alison.benson@dec.al.ga.gov

**Mailing Address**

367 Verterans Memorial Highway  
 Mableton, GA 30126

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/02/2017	Licensing Study	Good Standing	
04/18/2017	Complaint Closure	Good Standing	
04/18/2017	POI Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	Modular Unit		0	0	C	15	C	NA	NA	Not In Use	
Main	Room Left	Three Year Olds and Four Year Olds	1	6	C	14	C	NA	NA	Art	
Main	Room Right	One Year Olds and Two Year Olds	1	5	C	10	C	NA	NA	Free Play	
Total Capacity @35 sq. ft.:			39			Total Capacity @25 sq. ft.:			0		
Total # Children this Date:			11			Total Capacity @35 sq. ft.:			39		
						Total Capacity @25 sq. ft.:			0		


Building	Playground	Playground Occupancy	Playground Compliance
Main	PLAYGROUND	140	C

**Comments**

Four fingerprint letters viewed on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p><b>Reminder:</b> All employees of child care programs must be fingerprinted before <b>January 1, 2017</b>. For instructions and to submit records check applications online, please visit <a href="http://www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.</p>
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Ravella Conrad, Program Official

Date

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Alison Benson, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.12 - Discussed-Rotation Support Disinfecting

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

No Swimming Activities Provided

### Children's Records

**591-1-1-.08 Children's Records**

**Met**

**Comment**

Observed-Records Complete/Well Organized

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity met on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Observation-No Hazards Accessible

**591-1-1-.26 Playgrounds(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.26 - Discussed-Fluff/Redistribute Surface

**Comment**

Observation-Clean/Good Repair

**Correction Deadline: 5/2/2017**

**Corrected on 8/2/2017**

.26(6) - Per consultant's observation, all items previously cited have either been removed or repaired.

**Food Service**

**591-1-1-.18 Kitchen Operations**

**Technical Assistance**

**Technical Assistance**

Discussed with the director/owner how the bottom of the dishwasher was observed to be coming apart from the machine.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Staff Stated Proper Knowledge

**591-1-1-.17 Hygiene(CR)**

**Met**

**Comment**

Observed-Staff Remind Children Wash Hand

**591-1-1-.20 Medications(CR)**

**N/A**

**Comment**

Per owner/director, no medication is being dispensed at this time.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Comment**

Per documentation, the center was observed to be conducting emergency drills.

**Correction Deadline: 8/7/2017**

**Safety**

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

Observed-Discussion/Redirection

**591-1-1-.13 Field Trips(CR)**

**N/A**

**Comment**

Per owner/director, no field trips are being conducted at this time.

**591-1-1-.36 Transportation(CR)**

**Not Met**

**Comment**

Observed-Complete Documentation

**Finding**

591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation, located on the first row of seats, a seat belt did not connect to the buckle properly. Further, the seat belt located on the second row of seats in the center was observed to be missing the belt buckle.

**POI (Plan of Improvement)**

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

**Correction Deadline: 8/17/2017**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met**

**Comment**

Correct number of mats were observed on this date.

**Staff Records**

**591-1-1-.09 Criminal Records Check(CR) Met**

**Comment**

Criminal Records Check complete

**591-1-1-.14 First Aid & CPR Met**

**Comment**

Observed-100% Certified First Aid & CPR

**591-1-1-.33 Staff Training Met**

**Comment**

Thank you for having all staff complete the Health/Safety training.

**591-1-1-.31 Staff(CR) Met**

**Comment**

Lead staff education requirements met.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**

Observed-Appropriate Staff:Child Ratios

**Correction Deadline: 4/20/2017**

**Corrected on 8/2/2017**

**.32(4) - This citation has been corrected.**

**Finding**

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation, a three or four-year-old child walked through the room where the consultant was sitting. The child was not supervised and was on their way to the door leading to the playground when the employee noticed the child had left the current classroom.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 8/2/2017**