



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/24/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 12:25 PM **Departure:** 3:10 PM

**CCLC-17960**

**Smarter Kids Child Care Learning Center**

945 Windy Hill Rd. Smyrna, GA 30080 Cobb County  
 (770) 419-4929 smarterkids@bellsouth.net

**Regional Consultant**

Leah Klatzker

Phone: (770) 357-7038

Fax: (770) 357-7037

leah.klatzker@decal.ga.gov

**Mailing Address**

2764 Cumberland Blvd SE  
 Smyrna, GA 30080

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/24/2018	Complaint Investigation Follow Up	Deficient	
03/02/2018	Complaint Closure	Good Standing	
02/21/2018	Complaint Investigation Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R	Infants	2	9	C	12	C	NA	NA	Nap,Feeding
Main	B-2R	Two Year Olds and Three Year Olds	2	19	C	40	C	NA	NA	Nap
Main	C-3R	Four Year Olds	1	26	C	37	C	52	C	Nap
Main	D-4R	One Year Olds	1	8	C	20	C	NA	NA	Nap
Main	E -Lower right	Six Year Olds and Over	1	20	C	21	C	NA	NA	Transitioning
Main	F-Lower Middle	Three Year Olds	1	27	C	48	C	NA	NA	Nap,Transitioning
Main	G-Lower Left		0	0	C	31	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 209			Total Capacity @25 sq. ft.: 224							
Total # Children this Date: 109			Total Capacity @35 sq. ft.: 209							
			Total Capacity @25 sq. ft.: 224							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	66	C

**Comments**

The complaint was left open on this date.

Plan of Improvement: To Be Submitted 06/07/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

Carolyn Jones, Program Official

Date

Leah Klatzker, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

#### Facility

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/23/2018

Corrected on 5/24/2018

.26(6) - Previous citation corrected.

#### Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 3/2/2018

Corrected on 5/24/2018

.17(2) - Observed children to be clean, dry and comfortable on this date.

#### Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

##### Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that classroom F- Lower Middle, had a ratio of one staff to twenty-seven three-year-old children. The classroom was preparing for nap time, but the children were still awake using the restroom and getting on their mats. The required ratio was 1:15.

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**Correction Deadline: 5/24/2018**

**Recited on 5/24/2018**

**591-1-1-.32 Supervision(CR)**

**Not Met**

**Finding**

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation that there were twenty school age children on the playground when one six-year-old child was sent inside unsupervised to use the restroom in an empty classroom, classroom G- Lower Left.

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**Correction Deadline: 5/24/2018**

**Recited on 5/24/2018**