



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/9/2017      **VisitType:** Monitoring Visit      **Arrival:** 10:15 AM      **Departure:** 12:45 PM

**CCLC-3973**

**TLC Childcare, Inc.**

3105 Joe Chandler Road Gainesville, GA 30501 Hall County  
 (770) 534-4945 tlcchildcareinc@gmail.com

**Regional Consultant**

Candace Gilbert

Phone: (866) 371-4935

Fax: (866) 371-7713

candace.gilbert@dec.al.ga.gov

**Mailing Address**

Same

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
05/09/2017	Monitoring Visit	Good Standing	
11/21/2016	Licensing Study	Good Standing	
01/26/2016	Monitoring Visit	Good Standing	

  

<b>Good Standing</b>	- Program is demonstrating an acceptable level of performance in meeting the rules.
<b>Support</b>	- Program performance is demonstrating a need for improvement in meeting rules.
<b>Deficient</b>	- Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Three Year Olds and Four Year Olds	1	11	C	28	C	NA	NA	Story
Main	2L	One Year Olds and Two Year Olds	1	7	C	10	C	NA	NA	Diapering, Transitioning
Main	Far Back	Infants and One Year Olds	1	3	C	7	C	NA	NA	Floor Play, Transitioning
					Total Capacity @35 sq. ft.: 45		Total Capacity @25 sq. ft.: 0			
Total # Children this Date: 21			Total Capacity @35 sq. ft.: 45			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left-side Playground	30	C
Main	Rt-side Playground	18	C

**Comments**

The purpose of this visit was to complete a monitoring visit to follow up to the previous visit conducted on November 21, 2016.

Plan of Improvement: Developed This Date 05/09/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(j)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.ga.gov](mailto:CCSRefutations@dec.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Rhonda Everette, Program Official

Date

Candace Gilbert, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **Met**

**Comment**

No Swimming Activities Provided

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**

Reminder-Keep Hazards Inaccessible

**Correction Deadline: 12/21/2016**

**Corrected on 5/9/2017**

**.25(11) - Consultant observed floors in the bathrooms to be clean and in good repair on this date.**

**Correction Deadline: 11/21/2016**

**Corrected on 5/9/2017**

**.25(3) - Consultant observed toilet seats to be in good repair and hot water to be accessible from all faucets.**

**591-1-1-.26 Playgrounds(CR)** **Met**

**Comment**

Observation-Clean/Good Repair

**Food Service**

**591-1-1-.15 Food Service & Nutrition** **Met**

**Correction Deadline: 11/21/2016**

**Corrected on 5/9/2017**

**.15(3) - Consultant observed proper labeling on food products.**

## Health and Hygiene

### 591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

**Comment**

Observed-Proper Diapering

**Comment**

Staff Stated Proper Knowledge

**Finding**

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required operable windows. It was determined based on consultant observation that the ventilation in the diapering area of the 2L classroom was not directly above the diapering area and the windows were not open during diapering.

**POI (Plan of Improvement)**

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable windows is provided in each diapering area.

**Correction Deadline: 5/9/2017**

### 591-1-1-.17 Hygiene(CR)

Met

**Comment**

Observed-Proper Hand Washing Throughout

**Comment**

Observed-Staff Remind Children Wash Hand

### 591-1-1-.20 Medications(CR)

Met

**Comment**

No medications currently being administered at the center

## Safety

### 591-1-1-.11 Discipline(CR)

Met

**Comment**

Observed-Discussion/Redirection

### 591-1-1-.13 Field Trips(CR)

Met

**Comment**

No Field Trips at This Time

### 591-1-1-.36 Transportation(CR)

Met

**Comment**

No Routine Transportation Provided

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

**Comment**

Discussed-SIDS/Infant Sleeping Position

## Staff Records

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**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Comment**

Criminal Records Check complete

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**591-1-1-.31 Staff(CR)** **Defer**

**Correction Deadline: 11/21/2016**

**Corrected on 5/9/2017**

**.31(2)(b)3.(ii)(I) - (VIII) - Consultant observed Professional Learning Plan in lead teacher's file.**

**Technical Assistance**

Reminder please ensure that professional learning plan is updated with current course completion and transcript information.

**Correction Deadline: 5/9/2017**

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<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Observed-Appropriate Staff:Child Ratios

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**591-1-1-.32 Supervision(CR)** **Technical Assistance**

**Technical Assistance**

591-1-1-.32(7) - Consultant discussed with provider adding a mirror or reflective surface to the wall behind the diaper changing station in the 2L classroom for supervision during diaper changing.

**Correction Deadline: 5/9/2017**