



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/25/2017    **VisitType:** Monitoring Visit    **Arrival:** 10:00 AM    **Departure:** 1:00 PM

**CCLC-22112**

**Creme de la Creme**

2349 Meadow Church Road Duluth, GA 30097 Gwinnett County  
 (678) 389-4403 amaybank@cremedelacreme.com

**Regional Consultant**

Ashley Shirah

Phone: (770) 357-7050

Fax: (770) 357-7049

ashley.shirah@dec.al.gov

**Mailing Address**

Same

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
04/25/2017	Monitoring Visit	Good Standing	
09/14/2016	Licensing Study	Good Standing	
03/31/2016	Monitoring Visit	Good Standing	

  

<b>Good Standing</b>	- Program is demonstrating an acceptable level of performance in meeting the rules.
<b>Support</b>	- Program performance is demonstrating a need for improvement in meeting rules.
<b>Deficient</b>	- Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Creme Prep ( 4-5yrs)	Four Year Olds and Five Year Olds	1	15	C	22	C	NA	NA	Outside
Main	B - Coconut Theatre	Two Year Olds	1	11	C	13	C	NA	NA	Circle Time
Main	C - Toddler Club C	Two Year Olds	2	11	C	19	C	NA	NA	Circle Time
Main	D - Pouponniere-Infant 2&3	Infants and One Year Olds	3	9	C	16	C	NA	NA	Nap,Floor Play
Main	E - Pouponniere-Infant 1	Infants	1	2	C	19	C	NA	NA	Nap,Floor Play
Main	F - Toddler Club A	One Year Olds	2	12	C	18	C	NA	NA	Free Play
Main	G - Toddler Club D	Two Year Olds	2	9	C	13	C	NA	NA	Centers
Main	H - Library	Four Year Olds	1	14	C	13	NC	NA	NA	Circle Time
Main	I - Math and Science	Three Year Olds	1	13	C	10	NC	NA	NA	Circle Time
Main	J - Music		0	0	C	12	C	NA	NA	Not In Use
Main	K-Art	Three Year Olds	1	11	C	12	C	NA	NA	Art
Main	L-Computer Lab	Five Year Olds	1	7	C	11	C	NA	NA	Centers
Main	M - KREM TV	Two Year Olds	1	8	C	21	C	NA	NA	Circle Time
Main	N-Private Kindergarten/ School Age		0	0	C	33	C	NA	NA	Not In Use
Main	O-Gym	Two Year Olds	1	9	C	31	C	NA	NA	Free Play
Main	Q- G2	Two Year Olds	3	14	C	21	C	NA	NA	Transitioning,Out side
Main	R-G3	Three Year Olds	1	14	C	25	C	NA	NA	Lunch

Total Capacity @35 sq. ft.: 309

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 159 Total Capacity @35 sq. ft.: 309

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Tennis Court	29	C
Main	B- Basketball area	110	C
Main	C- Rabbit Run	274	C
Main	D- Tot Lot	52	C
Main	Waterpark	0	C

**Comments**

No plan of improvement was issued on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(j)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decga.gov](mailto:CCSRefutations@decga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Angel Maybank, Program Official

Date

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Ashley Shirah, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

No Swimming Activities Provided

### Facility

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Observation-Center Clean/Well Maintained

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires the playground to be kept clean, free of litter and hazards. It was determined based on consultants observations that two active ant beds were observed on the right side of the resilient surface barrier when entering the climbing equipment on the back playground.

**POI (Plan of Improvement)**

To ensure the cleanliness, sanitation and safety of the playground, the center will ensure active ant beds are treated.

**Correction Deadline: 4/25/2017**

### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Observed-Proper Diapering

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**591-1-1-.17 Hygiene(CR)****Not Met****Comment**

Observed-Proper Hand Washing Throughout

**Finding**

591-1-1-.17(11) requires that containers used for the storage of disposable and non-disposable items such as diapers, washcloths and bed linens be: 1) leakproof or have a leakproof disposable liner, 2) covered, 3) easily cleaned and 4) maintained so contents are not accessible to the children. It was determined based on consultants observations that the trash can in Toddler A was observed to no be covered and contain soiled diapers.

**POI (Plan of Improvement)**

To ensure sanitary storage, the center will ensure diapers are placed in a covered trash can.

**Correction Deadline: 4/25/2017**

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**591-1-1-.20 Medications(CR)****Met****Comment**

Observed-Complete Documentation

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Observed-Positive Learning Environment

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**591-1-1-.13 Field Trips(CR)****Met****Comment**

Observed-Complete Documentation

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**591-1-1-.36 Transportation(CR)****Met****Comment**

Observed-Complete Documentation

**Correction Deadline: 9/19/2016****Corrected on 4/25/2017****.36(4)(a) - Correction of previous citations in that annual vehicle inspections were observed to be complete and up-to-date.****Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Observed-Pleasant Naptime Environment

**Staff Records**

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**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Criminal Records Check complete

**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Observed-Appropriate Staff:Child Ratios

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Observed-Adequate Supervision