



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/20/2017    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 1:15 PM    **Departure:** 2:45 PM

**CCLC-39346**

**Works Childcare Center LLC**

1879 South Stone Mountain Lithonia Road, Suite F Lithonia, GA 30058  
 DeKalb County  
 (678) 662-6480 marworks123@yahoo.com

**Mailing Address**  
 Same

**Regional Consultant**

Crystal Germany  
 Phone: (770) 342-7917  
 Fax: (678) 891-5979  
 crystal.germany@dec.al.ga.gov

<b>Compliance Zone Designation</b>		
04/20/2017	Complaint Investigation Follow Up	Good Standing
02/20/2017	Licensing Study	Good Standing
10/04/2016	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Left	One Year Olds and Two Year Olds	1	2	C	7	C	NA	NA	Nap
Main	B - Right	Three Year Olds	1	7	C	5	NC	NA	NA	Nap, Transitioning
Total Capacity @35 sq. ft.: 12					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 9			Total Capacity @35 sq. ft.: 12			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Main	12	C

**Comments**

April 20, 2017: The investigation was not completed on this date.

June 2, 2017: The investigation was completed on this date. No rule violations were found.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(j)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decga.gov](mailto:CCSRefutations@decga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Margaret Works, Program Official

Date

Crystal Germany, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Correction Deadline: 2/20/2017**

**Corrected on 4/20/2017**

**Previous citation corrected.**

**Staff Records**

**591-1-1-.33 Staff Training**

**Defer**

**Defer**

Training for previous year cannot be completed.

**POI (Plan of Improvement)**

The center will plan and schedule training and follow up to ensure that direct care staff complete the required training.

**Correction Deadline: 3/22/2017**