



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/18/2017 **VisitType:** Complaint Investigation Follow Up **Arrival:** 2:25 PM **Departure:** 5:00 PM

CCLC-3557

Heavenly Creations & Child Development, Inc.

2427 Wheelless Road Augusta, GA 30906 Richmond County
 (706) 737-5536 heavenly2427@icloud.com

Regional Consultant

Melyn Smith
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Mailing Address
 Same

Compliance Zone Designation		
04/18/2017	Complaint Closure	Good Standing
04/18/2017	Complaint Investigation Follow Up	Good Standing
01/11/2017	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg One	Back	One Year Olds and Two Year Olds	3	23	C	24	C	NA	NA	Free Play
Bldg One	Left	Infants and One Year Olds	2	10	C	23	C	NA	NA	Nap,Snack
Bldg One	Middle	Two Year Olds	2	20	C	23	C	NA	NA	Transitioning
Bldg One	Right	Four Year Olds and Five Year Olds	2	32	C	29	NC	NA	NA	TV,Snack
Total Capacity @35 sq. ft.: 99					Total Capacity @25 sq. ft.: 0					
Bldg Two	Main		0	0	C	64	C	NA	NA	
Total Capacity @35 sq. ft.: 64					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 85			Total Capacity @35 sq. ft.: 163			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Bldg One	Back-Play Yard	122	C
Bldg One	Side-Play Yard	8	C

Comments

Plan of Improvement: Developed This Date 04/18/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Ezra Hatcher, Program Official

Date

Melyn Smith, Consultant

Date



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Finding

591-1-1-.19(1) requires the Center to provide 35 square feet of usable space per child. It was determined, based on observation, that the Center cared for 32 children in a space that was licensed for 29 children.

POI (Plan of Improvement)

The center will limit the number of children in this space to the licensed capacity.

Correction Deadline: 4/19/2017

591-1-1-.26 Playgrounds(CR)

Met

Comment

Observation-Clean/Good Repair

Correction Deadline: 1/25/2017

Corrected on 4/18/2017

.26(6) - Previous citation corrected, based on observation, in that the outdoor equipment was observed to be free of hazards on this date.

Safety

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 1/19/2017

Corrected on 4/18/2017

.36(7)(a) - Previous citation corrected, based on review of records, in that each vehicle transportation checklist had the required information including the names of the staff on the vehicle, the vehicle tag number, and the dates of transportation on this date.

Staff Records

Comment

Criminal Records Check complete

Correction Deadline: 1/12/2017

Corrected on 4/18/2017

.09(1)(e) - Previous citation corrected, based on review of records, in that all staff hired before January 1, 2014 had a satisfactory Fingerprint Records Check Determination on file on this date.