

### Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Arrival: 1:35 PM

**Date:** 4/3/2017 **VisitType:** Incident Investigation

Closure from visit on

02/23/2017

Regional Consultant

Karen McGill

Phone: (770) 357-7014 Fax: (770) 357-7013

zara.handsford@decal.ga.gov

Departure: 5:15 PM

CCLC-751 Our House

711 S. Columbia Dr. Decatur, GA 30030 DeKalb County (404) 378-0938 ourhouse@ourhousega.org

Mailing Address P O Box 1304 Decatur, GA 30031

Compliance Zone Designation					
04/03/2017	Complaint Closure	Good Standing			
02/23/2017	Incident Investigation & Follow Up	Good Standing			
11/16/2016	Licensing Study	Good Standing			

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting

Support - Progra

 Program performance is demonstrating a need for improvement in meeting rules.

rule Deficient - Pro

 Program is not demonstrating an acceptable level of performance in meeting the rules.

#### Comments

#### Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit <a href="www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:				
You have the right to refute any of the citation to CCSRefutations@decal.ga.gov.	s noted in this repo	ort with which you disagree.	To refute a citation(s),	e-mail the following information
1) Facility name, license number and visit date 2) Your name, title/relationship to the facility, e 3) Specific rule number(s) that you are refuting	e-mail address & u			d
Refutations must be submitted to Child Care S	Services (CCS) wit	hin 10 business days of the	completion date.	
A sample form for submitting a refutation can	be found at: http://	/decal.ga.gov/ChildCareSer	vices/RefutationInformat	tion.aspx
Your refutation will be forwarded to the appropriate process, contact our office at 404-657-556		er, who will follow up with yo	ou about your concerns.	If you have any questions about
Bright from the Start recommends that all licens have this liability insurance, you are required to guardian of each child in care in writing, obtain program at all times while the child attends the	post a notice with their signature to a	½ inch letters in a conspicuacknowledge receipt and ma	ous location in the programmer in this written ackno	ram, notify the parent or owledgment on file at the
have read and understand the Rules and Reg been discussed with me and I have agreed to a deficiencies, while required, will not necessarily any of the deficiencies cited, I have the right to	a Plan of Improvem prevent DECAL fi	nent (POI) as indicated in the rom taking adverse action a	s report. I understand the gainst this facility. I under	hat correction of these erstand that if I disagree with
Tyese Lawyer, Program Official	 Date	Karen McGill , Consulta	nt	 Date



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#### **Summary Report**

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# The following information is associated with a Complaint Closure:

Safety

### 591-1-1-.11 Discipline(CR)

**Not Met** 

# **Finding Associated with Complaint**

591-1-1-.11(2)(c) requires that Center Staff shall not shake, jerk, pinch or handle a child roughly. It was determined that on February 14, 2017, a four-year-old child was scratched on the arm by a staff member in an effort to stop the child from running inside the classroom. The staff had instructed the child to stop running and when he continued, the staff person placed their hand out to stop the child and he sustained a scratch on the arm as a result.

### POI (Plan of Improvement)

The director will take immediate action to ensure the action has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify/prevent inappropriate actions.

Correction Deadline: 4/20/2017