



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/18/2019 **VisitType:** Incident Investigation & Follow Up **Arrival:** 9:10 AM **Departure:** 2:30 PM

CCLC-37632

Joyland Child Development Center North
 5273 Cleveland Hwy Clermont, GA 30527 Hall County
 (770) 983-1011 director@joylandchildren.com

Regional Consultant

Mandi Sloan
 Phone: (770) 357-5097
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 mandi.sloan@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation		
03/18/2019	Incident Investigation & Follow Up	Good Standing
03/18/2019	Incident Investigation Closure	Good Standing
01/14/2019	Complaint Investigation & Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A/1R	PreK	2	21	C	20	NC	NA	NA	Circle Time	
Main	B/2R	Two Year Olds	1	10	C	19	C	NA	NA	Centers	
Main	C/Middle	One Year Olds	1	8	C	13	C	NA	NA	Story	
Main	D/1L	PreK	2	20	C	20	C	NA	NA	Centers	
Main	E/2L	Three Year Olds	2	14	C	19	C	NA	NA	Centers	
Main	F/3R	Infants	2	6	C	6	C	NA	NA	Floor Play, Feeding	
Total Capacity @35 sq. ft.:			96			Total Capacity @25 sq. ft.:		0		Building capacity limited by Health Department Limitations	
Total # Children this Date:			79			Total Capacity @35 sq. ft.:		96		Total Capacity @25 sq. ft.:	0

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A/Left	39	C
Main	PG B/Right	44	C

Comments

The purpose of this visit is conduct an incident investigaion and follow up on previous citations.

Plan of Improvement: Developed This Date 03/18/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Tina Clark, Program Official

Date

Mandi Sloan, Consultant

Date



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Summary Report

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The following information is associated with a Incident Investigation & Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 9/25/2018

Corrected on 3/18/2019

.12(4) - Previous citation is corrected on this date as no tipping hazards were observed.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Correction Deadline: 9/25/2018

Corrected on 3/18/2019

.35(3) - Previous citation is corrected as there were three staff present with fourteen children on a field trip to Frances Meadows Aquatic Center on June 22, 2019.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazard was present: Room B/2R: One packet containing adult "Pepto Bismol" Medication was found in an unlocked drawer, accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 3/18/2019

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Correction Deadline: 1/29/2019

Corrected on 3/18/2019

.26(4) - Previous citation is corrected on this date as fencing in the right corner near the parking lot has been repaired, meeting the four feet height fence requirement.

Technical Assistance

591-1-1-.26(9) - Please ensure playground on right side of building is free from litter and hazards when reopened once current repairs to fence and drainage system are completed.

Correction Deadline: 3/18/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

591-1-1-.30(1)(b)1 - Consultant discussed with provider to ensure the mats in the pre-kindergarten rooms are in good repair.

Correction Deadline: 3/18/2019

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 2

Staff # 5

Not Met

Date of Hire: 01/11/2016

"Missing/Incomplete Components"

.09-Criminal Records Check Dissatisfied

Staff # 16

Not Met

Date of Hire: 08/14/2014

"Missing/Incomplete Components"

.09-Criminal Records Check Dissatisfied

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1.)(b) requires the Center to ensure that every Director has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Director has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that the Program's Director possessed a National Record Check and does not possess a valid and current satisfactory Comprehensive Records Check Determination.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will to ensure that the Director has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Director has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will to ensure the CRC rules are maintained.

Correction Deadline: 3/18/2019

Finding

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on review of records that one staff member had a satisfactory Comprehensive Record Check Determination that had not been ported electronically and portability deadline had passed. Further, the Records Check Clearance Date was not within the preceding 12 months from hire date.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will to ensure CRC rules are maintained.

Correction Deadline: 3/18/2019