



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/15/2018    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:25 AM    **Departure:** 12:00 PM

**CCLC-32793**

**KinderCare Learning Center (Wade Green Rd.)**

4503 Wade Green Rd. Acworth, GA 30101 Cobb County  
 (770) 421-1630 LaJohnson@kindercare.com

**Regional Consultant**

Bridget Johnson  
 Phone: (770) 357-4913  
 Fax: (770) 357-4912  
 bridget.johnson@dec.al.ga.gov

**Mailing Address**  
 3051 Parkbrooke Circle  
 Woodstock, GA 30189

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
03/15/2018	Complaint Investigation Follow Up	Good Standing
10/31/2017	Licensing Study	Good Standing
03/09/2017	LS POI Follow Up	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	1L	PreK	2	20	C	20	C	NA	NA	Story	
Main	1R	Infants and One Year Olds	2	8	C	13	C	NA	NA	Floor Play,Breakfast	
Main	2L	PreK	2	21	C	19	NC	NA	NA	Centers	
Main	2R	One Year Olds	1	8	C	13	C	NA	NA	Free Play	
Main	3L	PreK	2	21	C	19	NC	NA	NA	Breakfast	
Main	3R	Two Year Olds	2	10	C	19	C	NA	NA	Free Play	
Main	Back	Three Year Olds and Four Year Olds	1	14	C	24	C	NA	NA	Transitioning	
Total Capacity @35 sq. ft.:			127			Total Capacity @25 sq. ft.:			0		
Total # Children this Date: 102			Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.:			0		

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

03/15/2018: The purpose of this visit was to conduct an incident investigation and follow-up visit. Investigative findings were not concluded on this date. The investigation remained open. A copy of the final report will be sent to the center once the investigation is closed.

Plan of Improvement: Developed This Date 03/15/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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LaQuanda Johnson, Program Official

Date

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Bridget Johnson, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Facility
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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that in the 1 L classroom, behind the front classroom door to the right of the stacked cots, peeling paint was observed at the bottom of the wall above the baseboard.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 3/29/2018**

**Recited on 3/15/2018**

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**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that on the back left playground, to the right of the basketball goal there was a wooden fence board that had a gap at the bottom measuring more than three and one half inches in length and width.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 3/29/2018**

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**591-1-1-.09 Criminal Records Check(CR)**

**Met**

**Comment**

Consultant reviewed 19 of 19 staff files. Observed all criminal records checks to be complete and satisfactory.