

## Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/13/2019 VisitType: Complaint Closure from Arrival: 11:20 AM Departure: 2:45 PM

visit on 02/14/2019

FR-9900108847

Hightower, Mary W

2724 Slumber Trail Decatur, GA 30034 DeKalb County (404) 286-9110 maryhightower@bellsouth.net

**Mailing Address** 

Same

# Quality Rated: >



#### **Regional Consultant**

Angelia Boykins

Phone: (678) 717-6025 Fax: (770) 408-5968

angelia.boykins@decal.ga.gov

Joint with: LaToyia Summers

		Compliance Zone Designation - A su history, as it pertains to child care healt		
Complaint Closure	Good Standing	standing, support, and deficient.		
Complaint Investigation Follow Up	Support	Good Stand Support	ing - Program is demonstr the rules. - Program performand	
Licensing Study	Good Standing	Deficient	rules Program is not demethe rules.	
	Complaint Closure  Complaint Investigation Follow Up	Complaint Closure Good Standing  Complaint Investigation Follow Up  Support	Complaint Closure Good Standing Standing, sup  Complaint Investigation Follow Up  Licensing Study Good Standing  Complaint Support  Support  Support	

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting

- Program performance is demonstrating a need for improvement in meeting

- Program is not demonstrating an acceptable level of performance in meeting

#### Comments

### Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit <a href="www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:				
You have the right to refute any of the citation to CCSRefutations@decal.ga.gov.	s noted in this repo	ort with which you disagree.	To refute a citation(s	s), e-mail the following information
1) Facility name, license number and visit dat 2) Your name, title/relationship to the facility, 3) Specific rule number(s) that you are refuting	e-mail address & u <sub>l</sub>			hed
Refutations must be submitted to Child Care	Services (CCS) with	hin 10 business days of the o	completion date.	
A sample form for submitting a refutation can	be found at: http://	decal.ga.gov/ChildCareServ	ices/RefutationInform	nation.aspx
Your refutation will be forwarded to the appro- this process, contact our office at 404-657-55		er, who will follow up with you	about your concerns	s. If you have any questions about
Bright from the Start recommends that all licen have this liability insurance, you are required to guardian of each child in care in writing, obtain program at all times while the child attends the I have read and understand the Rules and Receen discussed with me and I have agreed to deficiencies, while required, will not necessarily any of the deficiencies cited, I have the right to	popost a notice with their signature to a program and for 12 gulations for Group a Plan of Improvem y prevent DECAL for refute them on this	½ inch letters in a conspicuo acknowledge receipt and mai 2 months after the child's las Day Care Homes, 290-1-1. nent (POI) as indicated in this rom taking adverse action ag a report or any other form tha	ous location in the prointain this written ackrit date of attendance.  I acknowledge that the report. I understand painst this facility. I unat I choose to send to	ne items noted in this report have destand that if I disagree with Child Care Services.
Mary Hightower, Program Official	Date	Angelia Boykins , Consul	tant	Date
LaToyia Summers , Consultant	Date			