



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/11/2020    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 1:00 PM    **Departure:** 5:00 PM

**CCLC-21755**

**Heavenly Angels Christian Academy**

1104 Ridge Ave. Stone Mountain, GA 30083 DeKalb County  
 (770) 465-5528 subrinaangels@bellsouth.net

**Regional Consultant**

Angelia Boykins  
 Phone: (678) 717-6025  
 Fax: (770) 408-5968  
 angelia.boykins@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>		
03/11/2020	Complaint Investigation Follow Up	Good Standing
03/03/2020	Licensing Study	Good Standing
10/07/2019	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
2nd Bldg	Room D/	Pre-K	1	12	C	20	C	28	C	Nap
2nd Bldg	Room E		0	0	C	5	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 48							
Main	Back Right- C		0	0	C	5	C	NA	NA	Not In Use
Main	Front Left- A	Two Year Olds	1	6	C	11	C	16	C	Nap
Main	Front Right- B	Infants and One Year Olds	1	6	C	7	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 23			Total Capacity @25 sq. ft.: 48							
Total # Children this Date: 24			Total Capacity @35 sq. ft.: 48			Total Capacity @25 sq. ft.: 48				

Building	Playground	Playground Occupancy	Playground Compliance
Main	One	22	C

**Comments**

The purpose of today's visit was to conduct a follow up and conduct a complaint investigation. The center had 1 repeat rule violation on this date. The center was informed of the ten day refutation process.

Plan of Improvement: Developed This Date 03/11/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Subrina Key-Harris, Program Official

Date

Angelia Boykins, Consultant

Date



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### Findings Report

**Date:** 3/11/2020 **VisitType:** Complaint Investigation  
Follow Up **Arrival:** 1:00 PM **Departure:** 5:00 PM

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The following information is associated with a Complaint Investigation Follow Up:

	<b>Facility</b>
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591-1-1-.25 Physical Plant - Safe Environment(CR) Met

Correction Deadline: 3/3/2020

Corrected on 3/11/2020

.25(13) - The consultant did not observe any hazards accessible to children on this date.

Correction Deadline: 3/3/2020

Corrected on 3/11/2020

.25(8) - The consultant observed corrected on this date.

591-1-1-.26 Playgrounds(CR) Met

Correction Deadline: 3/3/2020

Corrected on 3/11/2020

.26(4) - The consultant observed new wood planking to cover the five inch gap observed during last regulatory visit.

	<b>Safety</b>
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**Finding**

591-1-1-.36(7)(d)3. requires that if a second designated Staff person is not available to conduct a second check of the vehicle the driver will check the vehicle by physically walking through the entire vehicle; visually inspecting all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and signing the passenger transportation checklist(s), indicating all of the children have exited the vehicle, and then report by phone to the Director or designated Staff person that the check has been completed and no children remain on the vehicle. The time and verification of such telephone contact shall be immediately documented and signed on the passenger transportation checklist(s) by the driver. It was determined based on consultant's observation that a second check was not conducted for the week of March 9, 2020, transporting children from Hambrick Elementary to Heavenly Angels Christian Academy.

**POI (Plan of Improvement)**

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle, properly complete transportation documentation and reporting via phone verification. The Center will review and monitor.

**Correction Deadline: 3/11/2020****Recited on 3/11/2020**

<b>Staff Records</b>
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**Defer**

591-1-1-.33(3)-Deferred. The center provided a deadline of April 2, 2020 to have training completed.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 4/2/2020****Defer**

591-1-1-.33(5)-Deferred until next regulatory visit.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 4/2/2020**

<b>Staffing and Supervision</b>
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**Correction Deadline: 3/3/2020****Corrected on 3/11/2020**

**.32(2) - The consultant observed corrected on this date.**

**Correction Deadline: 3/3/2020****Corrected on 3/11/2020**

**.32(7) - The consultant observed room c to be empty and all children were supervised on this date.**

