



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/5/2020      **VisitType:** Monitoring Visit      **Arrival:** 11:45 AM      **Departure:** 2:45 PM

**CCLC-36387**

**KinderCare Learning Center**

3966 South Bogan Road Suite A Buford, GA 30519 Gwinnett County  
 (678) 714-7021 buford@kindercare.com

**Regional Consultant**

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/05/2020	Monitoring Visit	Good Standing	
09/03/2019	Licensing Study	Good Standing	
01/31/2019	Monitoring Visit	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A: 1R	Infants	1	3	C	14	C	NA	NA	Nap
Main	B: 2R		0	0	C	20	C	NA	NA	
Main	C: 3R		0	0	C	15	C	NA	NA	
Main	D: 4R		0	0	C	15	C	NA	NA	
Main	E: 5R	Three Year Olds and Four Year Olds	2	15	C	20	C	NA	NA	Nap
Main	F: 6R	PreK	1	21	C	32	C	NA	NA	Nap
Main	G: Left 5L	PreK	2	20	C	26	C	NA	NA	Nap
Main	H: Left 4L		0	0	C	21	C	NA	NA	
Main	I: Left 3L		0	0	C	15	C	NA	NA	
Main	J: Left 2L	Two Year Olds	2	12	C	17	C	NA	NA	Nap
Main	K: Left 1L		0	0	C	13	C	NA	NA	
					Total Capacity @35 sq. ft.: 208	Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 71			Total Capacity @35 sq. ft.: 208			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A	16	C
Main	PG B	18	C
Main	PG C	19	C
Main	PG D	41	C
Main	PG E	76	C

## Comments

The purpose of this visit was to conduct a monitoring visit and follow up on previous rule violations.

Plan of Improvement: Developed This Date 03/05/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

---

Anna Mitchell, Program Official

Date

---

Stacy Whitten, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 3/5/2020    **VisitType:** Monitoring Visit    **Arrival:** 11:45 AM    **Departure:** 2:45 PM

**CCLC-36387****KinderCare Learning Center**

3966 South Bogan Road Suite A Buford, GA 30519 Gwinnett County  
(678) 714-7021 buford@kindercare.com

**Mailing Address**  
Same

**Regional Consultant**

Stacy Whitten

Phone: (770) 405-7920  
Fax: (404) 478-8021  
stacy.whitten@decal.ga.gov

The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)****Met****Comment**

A variety of equipment and toys were observed throughout the center.

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)****Met****Comment**

Center does not provide swimming activities.

**Comment**

Pool not in use at this time, gates observed locked.

### Facility

**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Technical Assistance****Comment**

Center appears clean and well maintained.

**Comment**

No hazards observed accessible to children on this date.

**Technical Assistance**

591-1-1-.25(3) - Consultant discussed with provider to monitor and repair or replace the tile in the left PreK girls bathroom, where it is beginning to develop a cracked area, as well as repair or replace the light shield in the left PreK boys bathroom where it is missing.

**Correction Deadline: 3/5/2020**

**Technical Assistance**

591-1-1-.25(3) - Consultant discussed with the provider to monitor and repair or repaint the classroom walls in the gym bathroom and by the window area where chipping paint is beginning to develop. Also discussed with provider to monitor all the classroom walls and hallways for chipping paint and repair or repaint as needed.

**Correction Deadline: 3/5/2020**

**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

591-1-1-.26(9) - Consultant discussed with provider to monitor and repair or replace the window screens on the windows on the 1R and 1L playgrounds, where holes are developing in two screens. Also discussed with provider to monitor and repair or remove the megaphone type speaker that is becoming loose from the wall on the back playground area.

**Correction Deadline: 3/5/2020**

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Technical Assistance****Technical Assistance**

591-1-1-.36 - Consultant discussed and reviewed walking transportation for the local elementary school pick up on this date with the provider, please ensure walking trips are continued to be documented daily.

**Comment**

Complete documentation of transportation observed.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records**

---

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete. Consultant observed evidence of satisfactory comprehensive background checks to be completed for all employees on this date.

**Comment**

Director provided two file(s) for employees hired since last visit.

---

**591-1-1-.14 First Aid & CPR****Not Met****Correction Deadline: 10/3/2019****Corrected on 3/5/2020**

**.14(1) - Correction of the previous citation in that more than 50% of the staff were observed to be certified in CPR and First Aid on this date.**

**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, all staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. All staff must keep their CPR and First Aid certification up to date after their 90 days of hire and retake the training every two years, as required. It was determined based on a review of records that three staff members hired more than 90 days ago did not have evidence of up to date CPR and First Aid training on this date.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training within the first 90 days of hire and ensure they continue to retake the CPR and First Aid training prior to their expiration dates every two years.

**Correction Deadline: 4/3/2020****Recited on 3/5/2020**

---

**591-1-1-.33 Staff Training****Met****Correction Deadline: 9/3/2019****Corrected on 3/5/2020**

**.33(3) - Correction of the previous citation in that consultant observed recent staff to have completed their Health and Safety Orientation training within the first 90 days of hire, as required.**

---

**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

<b>Staffing and Supervision</b>
---------------------------------

---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

---

**591-1-1-.32 Supervision(CR)****Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.