



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/28/2019    **VisitType:** Licensing Study    **Arrival:** 11:30 AM    **Departure:** 1:30 PM

**CCLC-18218**

**Tender Hearts Preschool**

326 2nd Street, N.W. Cairo, GA 39828 Grady County  
 (229) 377-1755 vlg1192@windstream.net

**Regional Consultant**

Cresia Jackson

Phone: (229) 238-2958

Fax: (229) 238-2957

cresia.jackson@dec.al.gov

**Mailing Address**

326 2nd St. NW  
 Cairo, GA 39828

**Quality Rated:** No

| <b>Compliance Zone Designation</b> |                  |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|------------------|---------------|--|
| 02/28/2019                         | Licensing Study  | Good Standing |  |
| 09/17/2018                         | Monitoring Visit | Good Standing |  |
| 05/22/2018                         | Licensing Study  | Good Standing |  |

**Ratios/License Capacity**

| Building                       | Room                           | Age Group                          | Staff                          | Children | NC/C | Max 35 SF.                     | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes       |
|--------------------------------|--------------------------------|------------------------------------|--------------------------------|----------|------|--------------------------------|--------------|------------|--------------|-------------|
| Bldg II                        | Bldg 2                         |                                    | 0                              | 0        | C    | 38                             | C            | 38         | C            |             |
| Total Capacity @35 sq. ft.: 38 |                                |                                    |                                |          |      | Total Capacity @25 sq. ft.: 67 |              |            |              |             |
| Main                           | Room A - Toddlers tp 2 yr olds | One Year Olds and Two Year Olds    | 1                              | 9        | C    | 11                             | C            | NA         | NA           | Story,Lunch |
| Main                           | Room B - 3 & Up                | Three Year Olds and Four Year Olds | 1                              | 10       | C    | 12                             | C            | NA         | NA           | Story,Lunch |
| Main                           | Room C - Infants               | Infants                            | 1                              | 4        | C    | 6                              | C            | NA         | NA           | Nap         |
| Total Capacity @35 sq. ft.: 29 |                                |                                    |                                |          |      | Total Capacity @25 sq. ft.: 67 |              |            |              |             |
| Total # Children this Date: 23 |                                |                                    | Total Capacity @35 sq. ft.: 67 |          |      | Total Capacity @25 sq. ft.: 67 |              |            |              |             |

| Building | Playground                       | Playground Occupancy | Playground Compliance |
|----------|----------------------------------|----------------------|-----------------------|
| Main     | Area - Afterschool Children      | 35                   | C                     |
| Main     | Area A - Infants & Toddlers      | 14                   | C                     |
| Main     | Room B - Preschool to School Age | 35                   | C                     |

**Comments**

Plan of Improvement: Developed This Date 02/28/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Verna Grant, Program Official

Date

Cresia Jackson, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

A variety of equipment and toys were observed throughout the center.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

#### Comment

Center does not provide swimming activities.

### Facility

#### 591-1-1-.19 License Capacity(CR)

Met

#### Comment

Licensed capacity observed to be routinely met by center.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

#### Comment

Center appears clean and well maintained.

#### 591-1-1-.26 Playgrounds(CR)

Met

#### Comment

Playground not observed on this date due to inclement weather.

### Food Service

#### 591-1-1-.18 Kitchen Operations

Met

#### Comment

Kitchen appears clean and well organized.

### Health and Hygiene

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Technical Assistance**

**Technical Assistance**

Discussed changing pad should be nonporous with director.

**Correction Deadline: 2/28/2019**

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**591-1-1-.17 Hygiene(CR)** **Technical Assistance**

**Technical Assistance**

Consultant discussed with the director hand washing procedures.

**Correction Deadline: 2/28/2019**

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**591-1-1-.20 Medications(CR)** **Met**

**Comment**

The Provider currently does not dispense/administer medication.

**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Pleasant naptime environment observed.

**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete for all 3 staff on site on this date.

**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date.