

## Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/20/2020 VisitType: Complaint Closure from Arrival: 12:40 PM Departure: 3:55 PM

visit on 02/20/2020

**CCLC-1962** 

Creme de la Creme

8730 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County (770) 998-1844 aboatman@cremedelacreme.com

Mailing Address Same

Quality Rated: No

**Regional Consultant** 

**Shannon Curtis** 

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| Compliance Zone Designation |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good |  |  |
|-----------------------------|-----------------------------------|---------------|--|--|--|
| 02/20/2020                  | Investigation Follow              |               | standing, support, and deficient.  |  |  |
|                             | Up                                |               | Good Standing  | <ul> <li>Program is demonstrating an acceptable level of performance in meeting</li> </ul> |  |
| 02/20/2020                  | Complaint Closure                 | Good Standing |  |  |  |
| 01/28/2020                  | Incident<br>Investigation Closure | Support       | rules.  Program is not demonstrating an acceptable level of performance in meeting the rules.  |  |  |
|                             |                                   |               |  |  |  |

## Comments

## Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit <u>www.decalkoala.com</u>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

| Refutation Process:  |   |   |
|--|---|---|
| You have the right to refute any of the citations not to CCSRefutations@decal.ga.gov.  | oted in this report with which you disagre  | ee. To refute a citation(s), e-mail the following information   |
| Facility name, license number and visit date     Your name, title/relationship to the facility, e-m     Specific rule number(s) that you are refuting, a |   |   |
| Refutations must be submitted to Child Care Serv   | vices (CCS) within 10 business days of the  | he completion date.   |
| A sample form for submitting a refutation can be   | found at: http://decal.ga.gov/ChildCareS  | Services/RefutationInformation.aspx   |
| Your refutation will be forwarded to the appropriathis process, contact our office at 404-657-5562.  | te CCS manager, who will follow up with   | you about your concerns. If you have any questions about  |
| have this liability insurance, you are required to po<br>guardian of each child in care in writing, obtain the   | ost a notice with ½ inch letters in a conspeir signature to acknowledge receipt and | nnce coverage sufficient to protect its clients. If you do not occur of location in the program, notify the parent or maintain this written acknowledgment on file at the last date of attendance. (O.C.G.A. Section 20-1A-4) |
| been discussed with me and I have agreed to a PI   | lan of Improvement (POI) as indicated in<br>event DECAL from taking adverse action  | n against this facility. I understand that if I disagree with   |
| Angelene Collepardi, Program Official  | Date Shannon Curtis , Con   | nsultant Date   |