



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/13/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:00 AM **Departure:** 3:20 PM

CCLC-48390

Luisa Family Learning Center

4300 Old Jonesboro Road Forest Park, GA 30297 Clayton County
 (678) 732-3454 coleman.lyndsey@yahoo.com

Regional Consultant

Kenyatta Wade

Phone: (770) 357-1953

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kenyatta.wade@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★

| <u>Compliance Zone Designation</u> | | |
|------------------------------------|--|---------------|
| 02/13/2018 | Complaint Investigation Follow Up | Good Standing |
| 01/26/2018 | Initial Licensing Study | Good Standing |
| 11/08/2017 | Complaint Investigation & Monitoring Visit | Good Standing |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|----------|-------------------------|---|-------|----------|------|------------|--------------|------------|--------------|-------------|
| Main | Room A - 1L - Toddler 1 | Infants and One Year Olds and Two Year Olds | 1 | 8 | C | 13 | C | NA | NA | Circle Time |
| Main | Room B - Back - Left | Three Year Olds and Four Year Olds | 1 | 15 | C | 21 | C | NA | NA | Circle Time |
| Main | Room C - Back Middle | Four Year Olds | 1 | 11 | C | 22 | C | NA | NA | Circle Time |
| Main | Room D - Front Right | Five Year Olds and Six Year Olds and Over | 1 | 11 | C | 31 | C | NA | NA | Homework |

Total Capacity @35 sq. ft.: 87

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 45

Total Capacity @35 sq. ft.: 87

Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|---|----------------------|-----------------------|
| Main | Playground A - Toddler | 17 | C |
| Main | Playground B - Preschool - School - Age | 79 | C |

Comments

The purpose of this visit is to conduct a follow up visit.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Lyndsey Coleman, Program Official

Date

Kenyatta Wade, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding

591-1-1-.10(2) - Requires Centers first licensed after March 1, 1991, and Centers that renovate existing plumbing facilities, to have a hand washing sink with running heated water located adjacent to the diapering area. Flush sinks shall not be used for hand washing. Cleansing procedures in other facilities shall be approved by the Department. It was determined, based on Consultant observation, that a hand washing sink was not present inside the classroom diapering area of the first - left Toddler Room A.

POI (Plan of Improvement)

The Center Director and Owner stated that a sink will be added adjacent (within arm's reach) of the diapering surface in Room A.

Correction Deadline: 3/9/2018

Recited on 2/13/2018