



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/24/2018    **VisitType:** Technical Assistance    **Arrival:** 11:00 AM    **Departure:** 12:20 PM

**CCLC-14416**

**Char's Family Daycare, Inc.**

3276 Dawson Forest Road Dawsonville, GA 30534 Dawson County  
 (706) 265-2427 charsfdc@gmail.com

**Regional Consultant**

Jana Albertson

Phone: (706) 256-9200

Fax: (706) 256-9199

jana.albertson@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/08/2018	Incident Investigation Closure	Good Standing	
01/04/2018	Complaint Investigation & Monitoring Visit	Good Standing	
01/04/2018	Complaint Closure	Good Standing	

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R		0	0		9	C	NA	NA	
Main	B Middle		0	0		15	C	NA	NA	
Main	C Left-side		0	0		24	C	NA	NA	
Main	D Downstairs RT		0	0		9	C	NA	NA	
Main	E downstairs LF		0	0		11	C	NA	NA	
Main	F Downstairs BK LF		0	0		16	C	NA	NA	
Total Capacity @35 sq. ft.: 84			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 0			Total Capacity @35 sq. ft.: 84							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant Playground	9	C
Main	Preschool playground	52	C
Main	Toddler playground	16	C

**Comments**

This visit was to conduct a scheduled TA Visit.

The TA Consultant and director discussed the progress made on the goal set at the previous TA Visit.

Facility received a "GS" regulatory visit on 1/4/18. The facility will exit the TA Program at this visit due to receiving two "GS" regulatory visits on 11/21/17 and 1/4/18.

TA Consultant left the Release From Child Care Service, Technical Assistance Notification form with the director at this visit.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Nancy Jones, Program Official

Date

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Jana Albertson, Consultant

Date



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### Health and Hygiene

**Rule:** 591-1-1-.10(4)Diaper Changing surface

**Plan of Improvement:** Staff will monitor diaper changing surfaces on a regular basis to ensure they remain non-porous beginning 12-14-17.

Step Number	Action Step	Person Responsible	Due Date	Status	Completion Date	Action Taken	Action Date
1	Director will remove the diaper changing pads by 12-15-17 in the Infant and Young 2's classrooms, due to them having tears and cracks which have made them porous, until replacement pads arrive .	Director	12/15/2017	Completed	01/24/2018	1-24-18 Diaper changing pads have been removed.	01/24/2018