



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/22/2019    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 1:50 PM    **Departure:** 5:00 PM

**CCLC-3064**

**Ark Angels Christian Learning Center**

565 Hoyt Street Cornelia, GA 30531 Habersham County  
 (706) 778-2270 arkangelsclcinc@gmail.com

**Regional Consultant**

Colleen Covey  
 Phone: (706) 256-7245  
 Fax: (706) 256-7244  
 colleen.covey@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>		
01/22/2019	Complaint Investigation Follow Up	Good Standing
01/22/2019	Complaint Closure	Good Standing
08/28/2018	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R	One Year Olds	2	13	C	16	C	NA	NA	Nap
Main	B-2R	Three Year Olds	1	15	C	15	C	NA	NA	Nap
Main	C-Back	Three Year Olds and Four Year Olds	1	13	C	28	C	39	C	Nap
Main	D-1L	Infants	1	6	C	11	C	NA	NA	Nap
Main	E-2L	Two Year Olds	2	11	C	20	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 90					Total Capacity @25 sq. ft.: 101					
Total # Children this Date: 58			Total Capacity @35 sq. ft.: 90			Total Capacity @25 sq. ft.: 101				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground-Older	180	C
Main	Playground-Younger	90	C

**Comments**

Follow up to the previous Monitoring Visit that was conducted on August 28, 2018 was completed on this date.

Plan of Improvement: Developed This Date 01/22/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

Rochelle Simmemon, Program Official

Date

Colleen Covey, Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined by consultant's observation that hazards were accessible to children on the storage shelf outside the hallway bathroom. A basket of cleaning supplies and paint was observed on the bottom shelf.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 1/22/2019**

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Correction Deadline: 8/28/2018**

**Corrected on 1/22/2019**

.26(4) - The fence was observed to have been repaired on this date.

**Correction Deadline: 9/7/2018**

**Corrected on 1/22/2019**

.26(8) - Surfacing was added to the fall zones of the green slide and exit area of the slide.

**Staff Records**

**Records Reviewed: 12**

**Records with Missing/Incomplete Components: 4**

Staff # 4

Not Met

Date of Hire: 01/19/2015

"Missing/Incomplete Components"

.31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 10 Not Met  
 Date of Hire: 01/03/2013  
"Missing/Incomplete Components"  
 .31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 11 Not Met  
 Date of Hire: 05/27/2015  
"Missing/Incomplete Components"  
 .31(2)(b)2.-Staff Qualifications-Education Missing

Staff # 12 Not Met  
 Date of Hire: 06/14/2017  
"Missing/Incomplete Components"  
 .31(2)(b)2.-Staff Qualifications-Education Missing

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Director provided one file for employees hired since last visit on August 28, 2018. A total of twelve staff members employed on this date were observed to have a satisfactory criminal record check on file.

**591-1-1-.09 Criminal Records Check(CR) Met**

**Correction Deadline: 1/11/2018**

**Corrected on 1/22/2019**

**.09(1)(d) - Criminal record checks were observed complete on this date.**

**591-1-1-.31 Staff(CR) Not Met**

**Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined by a review of staff files that four lead teachers did not have an education credential.

**POI (Plan of Improvement)**

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

**Correction Deadline: 2/5/2019**

**Recited on 1/22/2019**

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR) Met**

**Correction Deadline: 8/28/2018**

**Corrected on 1/22/2019**

**.32(7) - Proper supervision was observed on this date.**