Andy Beshear

GOVERNOR



KID013A v2.0

CABINET FOR HEALTH AND FAMILY SERVICES OFFICE OF INSPECTOR GENERAL

Melissa A. Moore, Director

Division of Regulated Child Care Western Branch 901 B South Main Street Hopkinsville, KY 42240 Phone: (270) 889-6052 Fax: (270) 889-6089 https://chfs.ky.gov/agencies/os/oig Eric Friedlander SECRETARY

Adam Mather INSPECTOR GENERAL

Inspection Report

	Provider Information	
Provider Name: Charlotte's Web Pre-School & Nursery	Provider Type: LICENSED TYPE I	CLR No: L383382
Provider Address: 4129 Vincent Station Drive, Owensboro, KY, 42303		Capacity: 137(Bldg 1: 120)
Owner(s): Charlotte's Web Pre-school & Nursery, Llc		Director(s): Hillard, Courtney Leigh
	Inspection Information	
Inspection Type: Investigation		Inspection No: 305035
Date Initiated: 10/26/2020 9:10 AM	Date Concluded: 10/26/2020 10:50 AM	

No. of Children Present: 104

Inspection Report

Supervision

Director Requirements

In Compliance Not In Compliance

Not In Compliance

335 - Staff Management/Policy Development/Supervision

922 KAR 2:090. Section 10. Director Requirements and Responsibilities.

(1) A director shall:

(e) Manage the staff in their individual job descriptions;

(f) Assure the development, implementation, and monitoring of child-care center plans, policies, and procedures;

(g) Supervise staff conduct to ensure implementation of program policies and procedures;

Findings:

The center's personnel policy indicated staff members were expected to be careful and conscientious in performance of duties, including the use of positive words and actions. The personnel policy was not followed when a caregiver aggressively grabbed a three-year-old child by the right arm and placed the child on a cot on 10/19/2020. In addition, the caregiver aggressively picked the child up, placed the child in an upright position, and placed the child in timeout.

The center's child abuse and neglect policy stated staff members were mandatory child abuse reporters. Suspected cases of child abuse must be reported to the Department of Human Services. The child abuse/neglect policy was not followed by staff when a staff member failed to report an incident that took place between a staff member and a child to the Department for Community Based Services.

Programming

Not In Compliance

Not In Compliance

922 KAR 2:120. Section 6. Sleeping and Napping Requirements.

(5) A child who does not sleep shall be permitted to play quietly and shall be visually supervised.

Findings:

505 - Rest Period - Alternate Activity

General: Based on observation of the center's video, a caregiver aggressively grabbed a three-year-old child by her right arm and placed the child on a cot on 10/19/2020. The caregiver also aggressively picked up the child by both arms and later placed the child in timeout. Interview determined the actions taken by the caregiver was due to the child not resting at naptime.



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