



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/24/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 11:45 AM

**CCLC-32172**

**Kids 'R' Kids #21**

3835 Johns Creek Parkway Suwanee, GA 30024 Forsyth County  
(770) 476-3877 petra@krkjc.com

**Regional Consultant**

Mandi Sloan

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mandi.sloan@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/24/2021	Monitoring Visit	Good Standing	
07/16/2021	Incident Investigation by Phone	Good Standing	
04/22/2021	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Gym 1	Six Year Olds and Over	2	20	C	18	NC	NA	NA	Outside
Main	Gym 2 Ga. Pre-k		0	0	C	30	C	NA	NA	Not In Use
Main	Suite 100	Infants and One Year Olds	2	5	C	16	C	NA	NA	Feeding, Floor Play
Main	Suite 150	One Year Olds	2	6	C	16	C	NA	NA	Floor Play
Main	Suite 200	Two Year Olds	1	4	C	16	C	NA	NA	Centers
Main	Suite 250	Two Year Olds	1	5	C	22	C	NA	NA	Outside
Main	Suite 300	Three Year Olds	2	7	C	24	C	NA	NA	Centers
Main	Suite 350	Three Year Olds	2	11	C	24	C	NA	NA	Centers
Main	Suite 400	Four Year Olds	1	11	C	24	C	NA	NA	Music
Main	Suite 450 Ga Pre-k	Four Year Olds	2	9	C	24	C	NA	NA	Outside
Main	Suite 500 Private Pre-k		0	0	C	20	C	NA	NA	

Total Capacity @35 sq. ft.: 234

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 78

Total Capacity @35 sq. ft.: 234

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler Playground	28	C
Main	Playground B Left	54	C
Main	Playground FT RT	35	C
Main	Playground RT BK/BK	119	C

## Comments

The purpose of today's visit was to conduct a virtual monitoring visit.

Plan of Improvement: Developed This Date 11/24/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Petra Ray, Program Official

Date

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Mandi Sloan, Consultant

Date



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### Findings Report

**Date:** 11/24/2021 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 11:45 AM

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** Met

**Comment**

Discussed rotating toys to support the procedures of daily disinfecting.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** Met

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)** Met

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** Met

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)** Met

**Comment**

Playground observed to be clean and in good repair.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** Met

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Technical Assistance****Technical Assistance**

591-1-1-.20(3) - The consultant discussed with the provider to ensure that a reason is written on the child's authorization for medication form to account for times when medication is not dispensed.

**Correction Deadline: 11/24/2021**

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**Policies and Procedures**

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**591-1-1-.29 Required Reporting****Met****Correction Deadline: 7/16/2021****Corrected on 11/24/2021****.29(3) - The previous citation was corrected on this date as the provider stated knowledge of proper required reporting.**

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)****Technical Assistance****Technical Assistance**

591-1-1-.36(7)(c)2. - The consultant discussed with the provider to ensure that a mark/ symbol is given for the loading and unloading of children even during days/ times when transportation is not provided.

**Correction Deadline: 11/25/2021**

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

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**Staff Records**

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**Records Reviewed: 39****Records with Missing/Incomplete Components: 1**

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Staff # 1

Met

Date of Hire: 08/04/2021

Staff # 2

Met

Date of Hire: 12/01/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 3

Met

Date of Hire: 09/01/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

**Records Reviewed: 39****Records with Missing/Incomplete Components: 1**

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Staff # 4 Date of Hire: 01/30/2018	Met
Staff # 5 Date of Hire: 11/16/2020	Met
Staff # 6 Date of Hire: 09/27/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 7	Met
Staff # 8 Date of Hire: 11/04/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 9	Met
Staff # 10 Date of Hire: 02/05/2018	Met
Staff # 11 Date of Hire: 07/23/2018	Met
Staff # 12	Met
Staff # 13 Date of Hire: 06/14/2021	Met
Staff # 14 Date of Hire: 09/13/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 15 Date of Hire: 06/21/2021	Met
Staff # 16 Date of Hire: 08/20/2018	Met
Staff # 17 Date of Hire: 08/03/2020	Met
Staff # 18 Date of Hire: 04/29/2016	Met
Staff # 19 <u>"Missing/Incomplete Components"</u>	Not Met

## .09-Criminal Records Check Missing

Staff # 20	Met
Date of Hire: 09/26/2019	
Staff # 21	Met
Date of Hire: 08/16/2008	
Staff # 22	Met
Staff # 23	Met
Date of Hire: 09/09/2021	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 24	Met
Date of Hire: 04/19/2021	
Staff # 25	Met
Date of Hire: 05/19/2017	
Staff # 26	Met
Date of Hire: 11/10/2008	
Staff # 27	Met
Staff # 28	Met
Staff # 29	Met
Date of Hire: 09/21/2020	
Staff # 30	Met
Staff # 31	Met
Date of Hire: 02/15/2021	
Staff # 32	Met
Date of Hire: 02/15/2021	
Staff # 33	Met
Date of Hire: 05/20/2009	
Staff # 34	Met
Date of Hire: 02/06/2019	
Staff # 35	Met
Date of Hire: 06/14/2021	

Staff # 36	Met
Date of Hire: 10/21/2013	
Staff # 37	Met
Date of Hire: 11/04/2019	
Staff # 38	Met
Date of Hire: 06/10/2021	
Staff # 39	Met
Date of Hire: 08/20/2021	

**Staff Credentials Reviewed: 10****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Not Met****Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that staff person # 19 was observed to be present in suite 400 with one staff person and 11 four-year-old children without submitting a Record Check Application to the Department and Fingerprints to an authorized fingerprinting site. A one-day letter was left on this date.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure the CRC rules are maintained.

**Correction Deadline: 11/24/2021****Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that staff person # 19 was observed to be present in suite 400 with one staff person and 11 four-year-old children without a valid and current satisfactory Comprehensive Records Check Determination. A one-day letter was left on this date.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

**Correction Deadline: 11/24/2021**



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**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.