



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 11/4/2021 **VisitType:** Monitoring Visit

Arrival: 10:00 AM

Departure: 12:00 PM

CCLC-3150

Creme de la Creme

4669 Roswell Road Atlanta, GA 30342 Fulton County
 (404) 256-4488 dhodgson@cremedelacreme.com

Regional Consultant

Emma Smith

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Mailing Address

4669 Roswell Rd NE
 Atlanta, GA 30342

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/04/2021	Monitoring Visit	Good Standing	
06/15/2021	Licensing Study	Good Standing	
04/01/2021	Complaint Investigation by Phone	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Infant A	Infants	4	17	C	40	C	NA	NA	Feeding,Nap
Main	Infant B	Infants	4	17	C	27	C	NA	NA	Nap
Main	Infant C	Infants	4	16	C	35	C	NA	NA	Clean Up,Free Play
Main	Creme Prep	Four Year Olds	1	9	C	28	C	NA	NA	Circle Time
Main	G2: Carpet	Two Year Olds	2	16	C	27	C	NA	NA	Music
Main	G2: Tile		0	0	C	19	C	NA	NA	
Main	G3: Carpet	Three Year Olds	3	24	C	29	C	NA	NA	Centers,Free Play
Main	G3: Tile		0	0	C	13	C	NA	NA	
Main	G4: Carpet	Three Year Olds	1	11	C	23	C	NA	NA	Art,Homework
Main	G4: Tile	Four Year Olds	1	10	C	9	NC	NA	NA	Art,Homework
Main	G4:Back room	Four Year Olds	1	5	C	15	C	NA	NA	Homework,Art
Main	Kindergarten	Five Year Olds	1	16	C	24	C	NA	NA	Circle Time
Main	Toddlers	One Year Olds and Two Year Olds	4	23	C	28	C	NA	NA	Snack,Circle Time

Total Capacity @35 sq. ft.: 317

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 164

Total Capacity @35 sq. ft.: 317

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- Left	6	C

Main	Playground B - Water Play	7	C
Main	Playground C - Back	17	C
Main	Playground D- Back right	17	C
Main	Playground E- Back far right	9	C
Main	Playground F- Right	7	C

Comments


A virtual inspection was conducted on November 4, 2021 with the Provider. An in-person visit was not conducted due to the COVID-19 pandemic.

Consultant provided flyers regarding the CCLC Virtual Core Rules Refresher Sessions, OLLI Beyond th Rules and ActiveSupervision training.

REMINDER: STABLE 4WARD application will remain open until November 8th, 2021, at 6:00 p.m.



Plan of Improvement: Developed This Date 11/04/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Denise Hodgson, Program Official

Date

Emma Smith, Consultant

Date



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Findings Report

Date: 11/4/2021 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 12:00 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Splash pad not in use at this time, gates observed locked.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25 - Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Comment

Center appears clean and well maintained.

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Technical Assistance****Technical Assistance**

591-1-1-.11 - A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director and staff on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete.

591-1-1-.36 Transportation(CR)**Not Met****Technical Assistance**

591-1-1-.36 - Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Comment

A current/completed inspection was observed for all three vehicles used in transporting children this date.

Comment

The two vehicles on site had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on a review of records that three children were missing the telephone number of the child's doctor, five children were missing the name and telephone number of the child's doctor, two children were missing their date of birth, one child was missing home address, and one child was missing parent contact number.

POI (Plan of Improvement)

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

Correction Deadline: 11/5/2021**Sleeping & Resting Equipment**

Comment

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Correction Deadline: 6/15/2021**Corrected on 11/4/2021****.30(4) - Cots and mats storage were observed and discussed on this date.****Staff Records****Records Reviewed: 47****Records with Missing/Incomplete Components: 0**

Staff # 1 Met

Staff # 2 Met

Date of Hire: 09/07/2012

Staff # 3 Met

Date of Hire: 06/21/2021

Staff # 4 Met

Date of Hire: 04/14/2016

Staff # 5 Met

Date of Hire: 08/01/2011

Staff # 6 Met

Date of Hire: 05/04/2015

Staff # 7 Met

Date of Hire: 08/01/1987

Staff # 8 Met

Date of Hire: 02/01/2000

Staff # 9 Met

Date of Hire: 05/31/2016

Staff # 10 Met

Date of Hire: 10/26/2020

Staff # 11 Met

Date of Hire: 08/09/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 12 Met

Date of Hire: 11/07/2019

Staff # 13	Met
Date of Hire: 10/26/2020	
Staff # 14	Met
Staff # 15	Met
Date of Hire: 10/14/2021	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 16	Met
Staff # 17	Met
Date of Hire: 08/26/2019	
Staff # 18	Met
Date of Hire: 01/19/2021	
Staff # 19	Met
Date of Hire: 07/12/2021	
Staff # 20	Met
Date of Hire: 08/29/2005	
Staff # 21	Met
Staff # 22	Met
Date of Hire: 03/14/2014	
Staff # 23	Met
Date of Hire: 08/02/2021	
Staff # 24	Met
Date of Hire: 11/02/2021	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 25	Met
Staff # 26	Met
Date of Hire: 08/05/2015	
Staff # 27	Met
Date of Hire: 10/14/2019	
Staff # 28	Met
Staff # 29	Met

Staff # 30 Date of Hire: 04/20/2003	Met
Staff # 31	Met
Staff # 32 Date of Hire: 08/24/2020	Met
Staff # 33	Met
Staff # 34	Met
Staff # 35	Met
Staff # 36	Met
Staff # 37	Met
Staff # 38	Met
Staff # 39 Date of Hire: 08/20/2021	Met <u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 40	Met
Staff # 41 Date of Hire: 04/25/2006	Met
Staff # 42 Date of Hire: 11/26/2018	Met
Staff # 43 Date of Hire: 08/08/2021	Met <u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 44 Date of Hire: 08/17/2021	Met <u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 45 Date of Hire: 06/17/2021	Met
Staff # 46	Met
Staff # 47 Date of Hire: 08/08/2020	Met

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete for all current staff on this date.

Comment

Director provided 10 files for employees hired since last visit.

591-1-1-.33 Staff Training Not Met

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records that 12 staff did not complete the correct ten-hour health and safety orientation training that addresses all the required health and safety topics.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 11/8/2021

Recited on 11/4/2021

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.