



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/14/2023 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:30 AM **Departure:** 2:40 PM

CCLC-3579

Riverside Children's Center

735 Pierce Avenue Macon, GA 31204 Bibb County
 (478) 259-6522 Childcare@rumcmacon.com

Regional Consultant

Yolanda Marable

Phone: (770) 357-9953

Fax: (678) 302-2432

yolanda.marable@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/14/2023	Complaint Investigation & Monitoring Visit	Support	
05/11/2023	Monitoring Visit	Good Standing	
10/18/2022	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 1	1 (0-12 months)	Infants	1	5	C	13	C	NA	NA	Free Play
Building 1	10 (threes)	Four Year Olds	1	7	C	13	C	18	C	Outside
Building 1	11 (threes)		0	0	C	13	C	18	C	Not In Use
Building 1	12 (four-five years)		0	0	C	13	C	18	C	Not In Use
Building 1	13 (School-age)		0	0	C	13	C	18	C	Not In Use
Building 1	2 (one-two years)	Two Year Olds	2	7	C	16	C	NA	NA	Free Play
Building 1	3 (9-18 months)	Infants and One Year Olds	2	11	C	15	C	NA	NA	Free Play
Building 1	4 (two years)	Two Year Olds	1	8	C	19	C	NA	NA	Free Play
Building 1	5 (Activity Room)		0	0	C	18	C	NA	NA	Not In Use
Building 1	6 (one years)	Three Year Olds	2	8	C	16	C	NA	NA	Free Play
Building 1	7 (5-12yrs)		0	0	C	11	C	NA	NA	Not In Use
Building 1	8 (threes)	Two Year Olds	2	9	C	18	C	NA	NA	Free Play
Building 1	9 (fours)	Three Year Olds	2	9	C	15	C	21	C	Free Play
Total Capacity @35 sq. ft.: 193			Total Capacity @25 sq. ft.: 238							
Building 2	downstairs (school-age)		0	0	C	19	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 19			Total Capacity @25 sq. ft.: 238							
Total # Children this Date: 64			Total Capacity @35 sq. ft.: 212							
			Total Capacity @25 sq. ft.: 238							

Building	Playground	Playground Occupancy	Playground Compliance
Building 1	Front	18	C
Building 1	Rear	113	C

Comments

Consultant reviewed the rule violations with the director.

Plan of Improvement: To Be Submitted 08/28/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Tiffany Watson, Program Official

Date

Yolanda Marable, Regional Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation in room three that the chairs were stacked posing a tipping hazard.

Correction Deadline: 8/14/2023

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 6/10/2023

Corrected on 8/14/2023

Previous citation corrected on this date.

Met

Licensed capacity observed to be routinely met by center.

Met

Previous citation corrected on this date.

Met

Playground observed to be clean and in good repair.

Met

Proper diapering procedures observed.

Met

Staff were observed to remind children to wash hands.

Met

The Provider currently does not dispense/administer medication.

Met

Age-appropriate discussion and/or redirection observed.

Not Met

[illegible]

Previous citation corrected on this date.

Finding

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; sign the passenger transportation checklist (s), indicating all of the children have exited the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. It was determined based on a review of transportation documents that the PM first check signature was blank on the transportation form for travel to Northwoods Academy, Vineville Academy, and Rose Taylor Elementary on August 1, 2023.

Correction Deadline: 8/15/2023

Correction Deadline: 5/11/2023

Corrected on 8/14/2023

Previous citation corrected on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Director provided six file(s) for employees hired since last visit.

Finding

591-1-1-.33(2) requires the initial Center orientation to include the following subjects: the Center's policies and procedures; the portions of these rules dealing with the care, health and safety of children; the Staff person's assigned duties and responsibilities; reporting requirements for suspected cases of child abuse, neglect or deprivation; communicable diseases and serious injuries; emergency weather plans; the program's emergency preparedness plan; childhood injury control; the administration of medicine; reducing the risk of Sudden Infant Death Syndrome (SIDS); hand washing; fire safety; water safety; and prevention of HIV/AIDS and blood borne pathogens. It was determined based on a review of orientation documents that Staff member #2 hired on June 13, 2023, #5 hired on June 6, 2023, #6 hired on April 22, 2023, #7 hired on June 21, 2023, #11 hired on August 4, 2023, and #16 hired on June 13, 2023 were missing the signature of the person receiving orientation. Initial orientation prepares staff for what they will encounter in the facility and child care setting; therefore, it is essential that they obtain this training prior to assignment to children or tasks and before beginning work in the program.

Correction Deadline: 8/15/2023

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on a review of records that staff member #6, who was hired on April 22, 2023, did not complete health and safety orientation within the first 90 days of employment.

Correction Deadline: 9/13/2023

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 5/11/2023

Corrected on 8/14/2023

Previous citation corrected on this date.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.